



USAID/PHCPI Compliance Survey Final Report

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Acronyms

Gol Government of Iraq

IDP Internally Displaced Persons

KRG Kurdistan Regional Government

MGD Millennium Development Goals

MoH Iraqi Ministry of Health

NGO Non-governmental organization

PHC Primary Health Care

PHCC Primary Health Care Clinic

PHCPI Primary Health Care Project Iraq

QI Quality Improvement

URC University Research Co. LLC

USAID United States Agency for International Development

USG United States Government

Map of PHCPI Regions in Iraq



Introduction

he Iraqi Ministry of Health (MoH) is currently undergoing a process of reform and moving forward with reorganizing and stabilizing its health services. Ensuring access to routine, high quality, and equitable healthcare has emerged as a critical need and the Government of Iraq (GOI) is responding with vigor and commitment to improving the quality of Primary Health Care (PHC) services. To assist with these efforts, United States Agency for International Development (USAID) awarded University Research Co. LLC (URC) the four-year Primary Health Care Project in Iraq (PHCPI) to support the MoH in achieving its goal of improving the quality of care for all Iraqi people. PHCPI strengthens health sector capacity to provide essential PHC services and expand the availability of such services throughout the country which includes increasing coverage for vulnerable and at-risk populations to include children under the age of five, women, and Internally Displaced Persons (IDPs).

PHCPI helps the MoH in placing key building blocks to support improved delivery of quality PHC services at the community and facility levels. PHCPI strengthens PHC services, especially those targeting reductions in maternal and neonatal mortality, in pace with the country's objective of meeting the Millennium Development Goals (MDGs) by 2015, with special emphasis on MDGs 4 and 5, addressing maternal, newborn and child health. The objectives of PHCPI are to strengthen management systems, improve quality and use of clinical services, and increase community involvement in health service delivery leading to increased demand for and use of PHC services. The project covers 360 clinics in 18 provinces across Iraq.

Within this context, PHCPI incorporates three components:

1) Strengthening Supportive Management Systems and Processes; 2) Strengthening Quality Clinical Care; and 3) Building Community Partnerships for PHC. These components, separately and collectively, assist the GOI in providing quality care for its population and improving efficiency and effectiveness of PHC services. The PHCPI strategy for creating meaningful results under this program rests on three key approaches: a) sharing a strong and thoroughly articulated vision of the qualities and standards of a Highly Functional Health Center; b) the use of Improvement Collaboratives, as part of our approach to Quality Improvement (QI) for rapid introduction of scalable innovations; and c) routine collabora-

tion with the MoH at the national, provincial, and district levels to ensure interventions are in line with national priorities and implementing program interventions, and sustaining a lasting long term impact needs. The project provides coaching, mentoring and ongoing support to MoH counterparts to enable the gradual hand over of responsibility for and sustaining a lasting long term impact.

Strengthening Supportive Management Systems

Through this component, the project provides technical assistance to the MoH to update, revise and implement policies and systems to improve the performance of the PHC program in the country, promote good management, and improve service delivery. The PHCPI team assists the MoH in improving skills to prioritize the needs for systemic changes in the face of a myriad of challenges. Working with counterparts at the national, provincial and district levels, the team assists in building planning and management skills, and updating and revising operational guidelines. Among other activities, the project supports the development of a functional patient records system and an implementation platform for Primary Health Standards of Care.

Improving Quality of Care

Under this component, the PHCPI team works with MoH to strengthen the quality of PHC services through the implementation of innovative Quality Improvement (QI) models. This emphasizes community involvement and compliance with evidence-based standards of care, and the use of facility-based QI teams with supportive supervision. The project assists the MoH to establish clinical standards of care; develop and introduce quality improvement programs; expand high quality in-service training programs; develop platforms to enhance the quality of private sector healthcare services, and develop a research agenda to fuel further evidence-based improvements.

Fostering Community Partnership

Client-centered care is fundamental to the delivery of high quality health services and patient safety, thus this component focuses on assisting the MoH in developing and disseminating a Patients' Rights Charter, to support the development of effective community partnerships, and to work with community organizations, NGOs, and the private sector to develop behavior change and health information/awareness raising platforms.

Survey Description

uring the past 24 months of implementation, PHCPI developed many materials in coordination with the MoH to assist in updating and standardizing systems and clinical practices in primary health care clinics (PHCC). PHCC staff was trained on the newly developed standard operating procedures, protocols, and guidelines in order to improve service delivery.

PHCPI is required to assess the performance of PHCCs in relation to the knowledge and skills that were targeted by the training and technical assistance delivered to date. In other words, measuring the extent to which PHCCs have implemented the standards stated in handbooks and guidelines developed with support of the PHCPI project.

PHCPI measures the PHCC's compliance in three major areas of functionality:

- Compliance with Quality Standards for key management functions; the reference document for this area is the "Handbook of Quality Standards and Operational Guidelines for Management of Primary Care Clinics".
- Compliance with Quality Standards for key clinical services in participating clinics; the reference documents for this area are "Primary Health Care Clinical Standards/ Protocols".
- 3. Compliance with Quality Standards for Community Partnerships; the core document for this area is "Handbook of Quality Standards and Operational Guidelines for Management of Primary Care Clinics"

Patient satisfaction and progress towards knowledge of: patients' rights, available clinic services, health information messages, and clinical services were estimated separately utilizing the attached survey instrument. Information generated from this survey responded to the project indicators below:

- Indicator 1: Percentage of target beneficiaries who receive Public Health Care Clinic services
- 2. Indicator 2: Percentage of target beneficiaries satisfied with PHCCs service
- 3. Indicator 1.0.iii: Percentage of PHCCs compliant with management standards
- Indicator 1.1.iv: Percentage of PHCCs using the standard operating procedure for maintenance management
- 5. Indicator 2.0.i: Percentage of PHCCs compliant with quality standards for 7 key clinical services
- **6.** Indicator 3.0.i: Percentage of PHCCs compliant with quality standards for community partnership
- 7. Indicator 3.1.iii: Percentage of interview respondents who demonstrate knowledge of patients' rights
- 8. Indicator 3.2.i: Percentage of interview respondents who recall seeing or hearing a specific PHCPI supported message
- Indicator 3.2.ii: Percentage of interviewed respondents who can mention two types of services offered by PHCCs.

Methods

PHCPI solicited 4points Group to perform the assessments of clinic compliance with the above mentioned standards and protocols. This activity assisted the PHCPI program in assessing objectively the level of impact of various PHCPI interventions on various management and clinical functions at the facility level.

Study Design

Data was gathered using field-tested questionnaires. The study was conducted with PHC clinic manager and/ or health service providers using interviewer-administered questionnaires and chart audits. The assessment tools were developed by the project and data was gathered by 4points Group. The survey tools were developed in English and translated into Arabic and pre-tested before being administered to ensure quality data collection.

Sampling

Information was gathered from 358 clinics targeted by the project in order to gauge the number and/or percentage of PHCCs compliant with the key management, community and clinical standards and project's upper level indicators.

Description of assessment tools

The assessment covered the following areas:

- Compliance with management standards: This part of the tool measures compliance with the following:
 - Standards for facility management
 - Standards for HR including number of staff by facility, availability of job aids, etc.
 - Standards for medical records availability and use of patient registers and patient record cards
 - Infection control and waste management
 - Pharmaceutical management
 - Supervision
 - Management
- · Compliance with clinical protocols
 - Standards for patient management including counseling and inter-personal communications
 - Standards for diagnosis use of diagnostic tools where appropriate
 - Provider skills in diagnosing, treating and following up patients and care givers
 - Standards for patient follow up
 - Supervision system
 - Referral system

- · Standards for community engagement
 - Integration of principles of the Patients' Rights Charter
 - Community engagement in facility management and care and treatment
 - Community outreach for promoting health awareness and engagement in personal and community health issues

Patient Satisfaction/Exit Interview

A second survey instrument was administered to patients completing their clinic visit to assess their satisfaction with the services provided, their knowledge of both their rights as a patient, the services offered by the clinic and their familiarity with health education messages promoted by PHCPI and the clinic.

At what levels compliance was measured?

The compliance with specific standards was measured at the PHC facility levels. Data collected at the facilities through various tools were aggregated and analyzed at individual and facility level to determine the level of compliance.

Operational plan for compliance surveys

PHCPI is taking a lead in developing a broader framework for compliance audits as well as the tools for assessing levels of compliance in close collaboration with the MoH. 4points Group conducted a compliance survey among participating clinics with quality management standards, key clinical services in MoH's basic health services package for primary health care and community health partnership standards. 4points Group undertook the following:

- 1. Established survey plan and teams.
- 2. Conducted training with the survey teams.
- 3. Collected data from the 358 PHCC.
- 4. Entered, vetted, and analyzed data.
- 5. Produced draft data tables for review by PHCPI.
- 6. Finalized the compliance measurement report of 358 PHCC.
- 7. Finalized a report on the eight annual indicators and patient satisfaction.

Survey Methodology

he following data summarizes the PHCPI survey administered through 4points Group from August 12 to September 8, 2013. Data collection was conducted on weekdays, Saturday through Thursday, during morning and afternoon sessions.

A total of 72 survey teams conducted the assessment tools in 358 of 360 identified PHCCs throughout 18 provinces. Each survey team was composed of one Senior Data Collector and one Data Collector. Preferential hiring was given to those candidates with medical background and experience in Iraq's health sector. To maintain impartiality, PHCPI staff was not involved in the recruitment or hiring of survey teams. The contact information of the survey teams was not shared with PHCPI staff during the data collection process. Survey teams participated in trainings at the PHCPI offices in Baghdad in July and August 2013.

A total of 358 survey assessment tool responses and 1,764 Patient Satisfaction/Exit Interview survey responses were received. Survey respondents represented 358 clinics targeted by the PHCPI project in order to gauge the number and/or percentage of PHCCs compliant with the key management, community and clinical standards and project's upper level indicators. Staff at the 358 PHCCs was the first group of targeted respondents. A second survey tool, Patient Satisfaction/Exit Interview, was administered to patients completing their clinic visit to assess their satisfaction with the services provided, their knowledge of their patient rights, and the services offered by the clinic and their familiarity with health education messages promoted by PHCPI and the clinic. Patients were not coerced to participate in the survey. Personal identification of both PHCC staff and patients was not required due to security

concerns in Iraq. Quality control measures were completed in a two-step process, involving both PHCC staff and USAID Regional Provincial Coordinators.

4points Group received and processed data collected by survey teams throughout Iraq. The Monitoring and Evaluation team received and verified incoming data from the survey teams on a daily basis. Data was then entered into a custom designed Statistical Package for the Social Sciences (SPSS) database, which was used to assess and analyze results. Weight distribution was provided by PHCPI and allocated accordingly. Data was spot checked for validity and accuracy—all fields had a "0", "1", "2" or "NA" response. All notes in the comment field were coded for that question in a separate Excel sheet and analyzed accordingly. A codebook describing the data, how it was coded, and how it can be assessed was developed. 4points Group conducted an item analysis for the total sample and by the type (main/ sub/model/not model/medical record pilot/not pilot), province, region and Iraq-wide. Item analysis for the separate Patient Satisfaction/Exit Interview survey instrument also includes contingency tables for all questions by gender, and age group. Each question received an indicated 'scale value' which was used to compute the 'compliance value' of each question according to its response 0-0.0, 1-0.5, 2-1.00 multiplied by the given scale value.

The main purpose of the survey was to collect and summarize data from a compliance survey among participating clinics with quality management standards, key clinical services in the MoH's basic health services package for primary health care and community health partnership standards.

Training Activity Summary

he surveyor training seminars commenced on July 7 and continued until the final group was trained on August 19. The one-day seminars were organized by groups, based upon the availability of the provincial survey teams to travel to Baghdad. The training was generally successful, but logistically challenging, due to the timing of survey activities during Ramadan and the reluctance of surveyors from Erbil, Duhok and Sulaymaniyah provinces to travel to Baghdad due to security concerns. The seminars were held in the PHCPI offices on the Sallyport compound in Mansour, Baghdad.

Each one-day seminar started at 8:00 a.m. and concluded at 2:30 p.m. with an hour lunch break around noon. Nine URC staff members presented in-depth surveyor trainings on the Patient Satisfaction/Exit Interview and the three components of the PHCPI survey: Organization and Leadership (Component I), Quality Improvement (Component II) and Community Participation (Component III).

Surveyors were competitively selected based on their background in the field of health. Most are professionally trained doctors, pharmacists, or medical school students in Iraq. URC staff members used the training as an opportunity to share guidance on the technical terminology of the survey and best practices on how to interact with and collect data from the target population in all 18 provinces. URC staff emphasized the importance of engaging subjects in a manner that is congruent with Iraqi social and cultural norms in order to acquire the most valid survey results.

Expert URC staff members led in depth training sessions on the PHCPI survey topics. Surveyor comprehension was highest when subject matter experts presented on their



Survey teams learn about patient rights



Surveyors met PHCPI staff to ask questions on the survey tool

Surveyors were competitively selected based on their background in the field of health. Most are professionally trained doctors, pharmacists, or medical school students in Iraq.

specific area of expertise in relation to the survey's subject matter. In total, URC staff trained 74 surveyors on the technical skills and interpersonal communication needed to complete the PHCPI survey and Patient Satisfaction/Exit Interview in July and August 2013.



Seventy-two surveyors were trained over several weeks in Baghdad

PHCPI Survey Suggestions

Surveyors provided the following four suggestions for improving the training portion of the PHCPI survey:

- Organizing regional training seminars outside of Baghdad to mitigate security concerns that kept a number of surveyor candidates from attending the Baghdad based seminars during July and August. This was of particular importance to surveyors from the north region.
- Incorporating more interactive training with a focus on role playing.
- Producing a field guide that can be used as a reference during the data collection phase.
- Organizing multi-day seminars that include simulations, role playing and field visits to PHCCs.

Surveyors attend training in Baghdad.

PHCPI Training Improvements

Future PHCPI training seminars will be held in different regions of Iraq and will incorporate regionally tailored training material. As suggested by surveyors, the curriculum will include extensive simulations, visits to PHCC, and the distribution of field guides to assist with data collection.

Decentralized, multiday training conferences will be held with PHCPI subject matter experts in Erbil and Baghdad. The trainings will include instruction on the survey assessment tool, data collection best practices, sample data collection PHCC site visits and a briefing on the basics of data analysis to improve surveyors' long term understanding to how data is eventually analyzed.

Issues/Revisions

Security

ield data was collected without serious issue in 13 of 18 provinces. However, survey teams in Diyala, Ninawa, Babil, Erbil and Karbala provinces did report security concerns during that included local extremist activity, theft and hostility against members of other tribal groups.

Diyala province presented a particular challenge to the data collection process: Al-Mokhesa (DY12) and Duwylia (DY14) PHCCs in the Muqdadia district were in areas that were considered extremely dangerous. The local population in the district depicted a complex and highly volatile security environment and relayed unofficial reports of fake checkpoints and identity-based kidnappings. Even local officials and PHCC Regional Coordinators reportedly did not visit Al-Mokhesa (DY12) PHCC due to the acute security threat.

In Al-Ayman District of Ninawa province, the survey teams expressed security concerns in the vicinity of Al-Rafidain (NA11), Hamam Al-Aleel (NA15) and Mchareen (NA22) PHCCs due to reported high Al-Qaeda in Iraq (AQI) activity; however the teams still managed to collect the data. Additionally, survey teams reported that certain functions, such as the use of male doctors treating female patients, and the use of syringe injections, were forbidden at some PHCCs based on local culture.

Other regions presented their own challenges. In Karbala, Babil and Erbil provinces, survey teams reported that the remote locations of several PHCCs caused surveyors to feel insecure. In Babil province, it was reported that the Al Ghadeer (BB19) PHCC was in a very remote location

Al-Mokhesa and Duwylia PHCCs in the Muqdadia district were in areas that were considered extremely dangerous. The local population in the district depicted a complex and highly volatile security environment and relayed unofficial reports of fake checkpoints and identitybased kidnappings.

without police checkpoints and with unarmed guards to provide security. In Erbil province, the Betwata (AR18) PHCC is in a tribal area well outside the city limits, where the survey teams felt a high level of distrust from the local population. In Karbala province, surveyors reported high incidents of robbery and frequent bandits around the Ein Al Tamr (KR09) PHCC, also located in a remote, rural area.

Survey teams dealt with security precautions in a variety of ways. Teams in Diyala and Ninawa provinces traveled by private car only and did not inform checkpoint attendees that they were visiting PHCCs to avoid arousing suspicions. Survey teams also utilized personal connections in insecure towns and remote villages to facilitate their entry to the area.

Survey Revisions

pecial attention should be paid to ensure that future survey revisions are tailored to regional language and culture. The survey contains several linguistic errors associated with inaccurate translation or with wording that could have been considered offensive in the region or were incorrect. 4points Group recommends that the next survey be written in Iraqi dialect versus Modern Standard Arabic so that the questions are more understandable to the survey teams and the respondents. The survey tool should be translated into Kurdish for application in Kurdish speaking areas of Iraq, as well as English. To avoid discrepancies in translation, a designated PHCPI staff survey committee should certify that the survey tool is consistent across English, Arabic and Kurdish versions. Items that can potentially be viewed as offensive or too personal should be omitted or adapted to prevailing cultural norms. Finally, the PHC Clinic Basic Information section of the survey tool should include a breakdown of medical staff that includes doctors, nurses, dentists and pharmacists to acquire a more accurate data set of actual staff in each PHCC

Executive Summary

HCPI is a project funded by the USAID to improve essential PHC services and expand the availability of these services throughout Iraq which includes increasing coverage for vulnerable and at-risk populations. The objective of the project is to improve quality PHC services for all Iraqi people.

The 2013 PHCPI survey surveyed 358 PHCC in all 18 provinces with 1,764 Patient Satisfaction/Exit Interviews collected. PHCPI teams collected data in targeted PHCCs in August and September of 2013. Seventy-four surveyors comprised the survey teams.

The survey results measures the compliance of PHCCs in Iraq with three major areas of functionality: Component 1, compliance with quality standards for key management functions; Component 2, compliance with quality standards for key clinical services in participating clinics; and Component 3, compliance

with quality standards for community partnerships. A second survey instrument assessed patient satisfaction with PHCC services, knowledge of patient rights, and knowledge of health education messages promoted by PHCPI and the PHCC.

The compliance score is on a scale of 0-1.0, with 0 (0%) meaning the PHCC is not compliant and 1.0 (100%) meaning the PHCC is completely compliant. Any PHCC that receives over .70(70%) is compliant and any PHCC below .69 (69%) is not complaint.

The results of the survey indicate an overall compliance average by individual PHCCs of 0.69 - just short of the 0.70 benchmark. Iraq wide, PHCCs scored above the compliance benchmark (0.70) in quality standards for key clinical service (0.74) and management functions (0.70), while results show that improvement can be made in quality standards for community partnership (0.62)

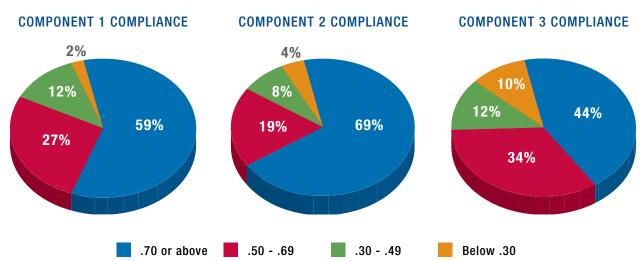
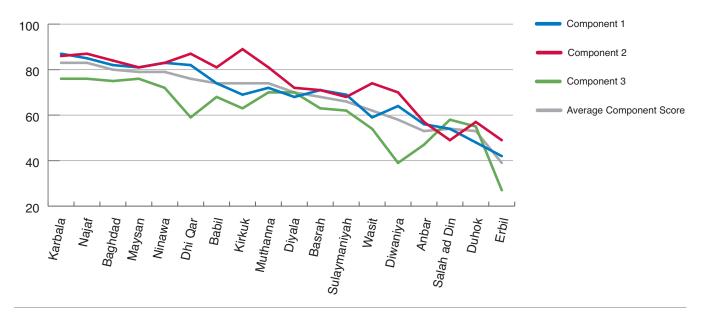


Figure 1. Component compliance

Figure 2. Component average scores by province



which ranked last among the three components. Of the 358 clinics assessed, 59% (210 PHCCs), were compliant in Component 1; 69% (247 PHCCs) were compliant in Component 2; and 44% (156 PHCCs) were compliant in Component 3.

On a provincial level, 10 of 18 provinces (56%) scored an average of 0.70 or above in their aggregated compliance average score. Similarly, 9 of the 18 provinces (50%) scored an average of 0.70 or above on Component 1 average scores, while a slightly higher number (13 of

18) of provinces scored an average of 0.70 or above on Component 2. Only 39% of provinces (7 of 13) passed the 0.70 benchmark in Component 3 scores, the lowest of the three components.

In terms of regional scoring, two of three regions scored above the benchmark score of 0.70: the south region reported the highest total overall compliance average score of PHCCs at 0.73, followed by the central region at 0.72. The north region reported the lowest compliance average score of PHCCs at 0.61.

Figure 3. Average component score by region

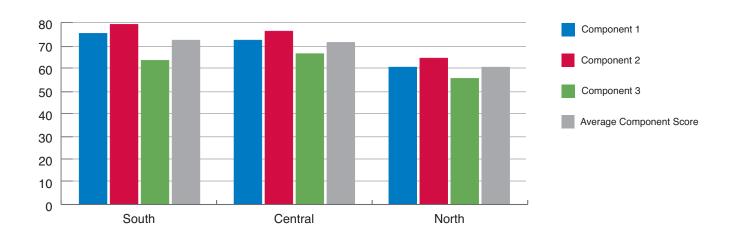
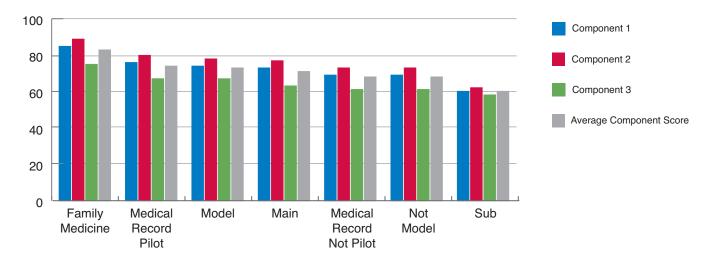


Figure 4. Average component score by clinic type



With respect to types of clinics, family medicine clinics reported the highest compliance average score of PHCCs at 0.84. Sub clinics ranked lowest in compliance average score of PHCCs at 0.61. Four types of PHCCs scored above the 0.70 benchmark, Family Medicine, Medical Record Pilot, Model and Main.

The results from the survey and Patient Satisfaction/Exit Interview responded to the nine project indicators below:

Indicator 1:

Percentage of target beneficiaries who recieve Public Health Clinic services

Results show that multiple visits by the same patients are common in Iraq. PHCCs reported a total of 12,403,930 patient visits with the average number of patient visits per capita at 1.04 nationwide.

On a regional level, the central region reported the highest average number of patient visits with 1.32 per capita, nearly double the rate of the north region, which reported 0.70 visits per capita. The south region scored second highest with 1.11 visits per capita.

PHCPI scored exceptionally well on the provincial level with target beneficiaries in Maysan province reporting a 99% satisfaction level with the PHCCs and their services

On a provincial level, Diwaniya province reported the highest average number of patient visits per capita at 2.07. While this number ranks higher than the target population of 11,946,154, it can be attributed to a high frequency of visits on behalf of patients.

Indicator 2:

Percentage of target beneficiaries satisfied with PHCCs service

The survey produced a myriad of data points on the satisfaction of target beneficiaries. Nationwide, 66% of target beneficiaries are satisfied with PHCC services based on questions (1-21) located in the Patient Satisfaction/Exit Interview.

On a regional level, 71% of target beneficiaries in the central region reported satisfaction with their PHCCs. This was followed by the north region at 65% and the south region at the bottom with 64%. PHCPI scored exceptionally well on the provincial level with target beneficiaries in Maysan province reporting a 99% satisfaction level with the PHCCs and their services. Wasit province was ranked last with a score of 33%.

Gender differences were marginal, male target beneficiaries scored 67% versus 65% for their female counterparts. With respect to age, 67% of target beneficiaries under 60 years old are satisfied with the PHCC services those over 60 scored in at 61%.

Figure 5. Average number of patient visits per capita region

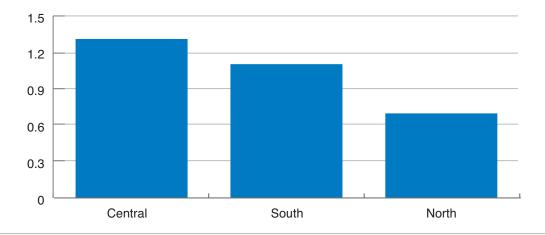


Figure 6. Average number of patient visits per capita by province

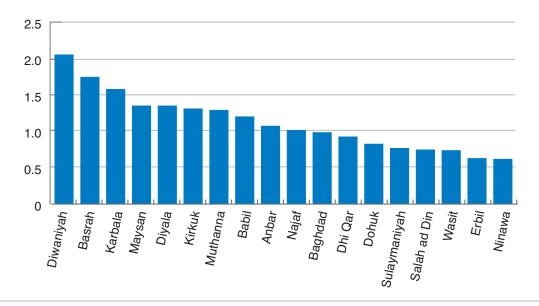


Figure 7. Regional patient satisfaction averages

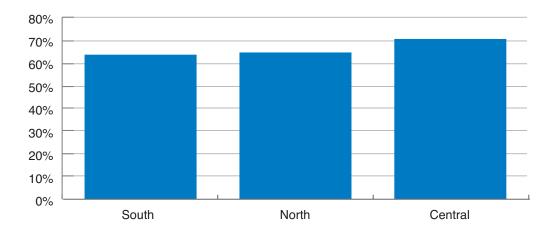
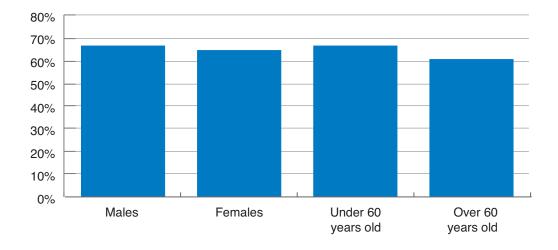


Figure 8. Demographic patient satisfaction averages



Indicator 3: Percentage of PHCCs compliant with management standards

The survey produced varying data points on the percentage of PHCCs compliant with management standards. Throughout Iraq, 78% of PHCCs, 278 in all, are compliant with management standards (this indicator targets responses to question 3 in the PHCPI survey).

On a regional level, the south region scored the highest compliance rate with 88%, followed by central region with a score of 80% and the north region last with 64%. Provincially, Basrah, Karbala, Kirkuk, Maysan, Najaf and Ninawa provinces scored 100% compliancy in management standards, while Erbil province ranked last with 17%. Twelve provinces scored above the 70% compliancy benchmark.

On a clinical level, all seven PHCC types scored above 75% with management standards. Pilot clinics scored the highest in compliance ratings at 88% of PHCCs. No pilot clinics ranked the lowest in percentage of PHCCs compliant with management standards at 76%.

Indicator 4: Percentage of PHCCs using the standard operating procedure for maintenance management

The survey resulted in varying results concerning the percentage of PHCCs using the standard operating procedure for maintenance management. Across Iraq, only 34% of PHCCs are in compliance with standard operating procedures for maintenance management. (This section utilized questions 55-68 of the main PHCC survey assessment tool, the Facility and Equipment Management section).

Figure 9. PHCCs compliant in management standards

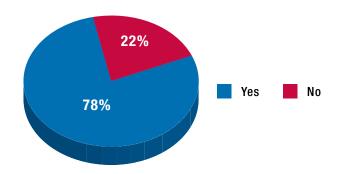


Figure 12. PHCCs compliant in standard operating procedures for maintenance mangement

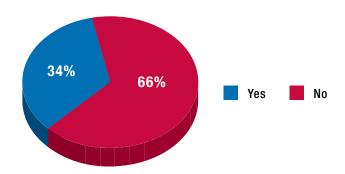


Figure 10. Compliance in management standards by region

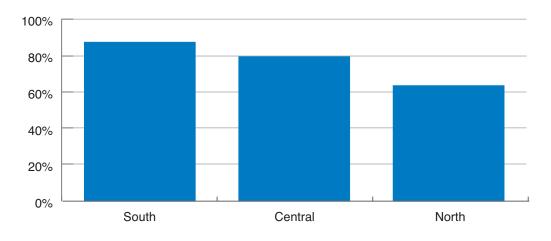


Figure 11. Compliance in management standards by clinic type

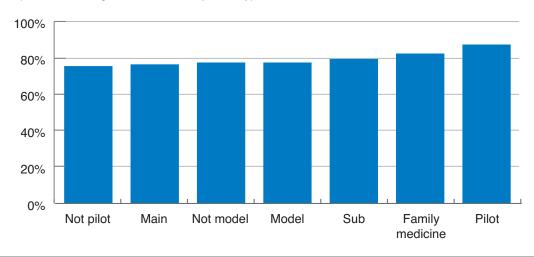


Figure 13. PHCCs compliant in standard operating procedures for maintenance management by region

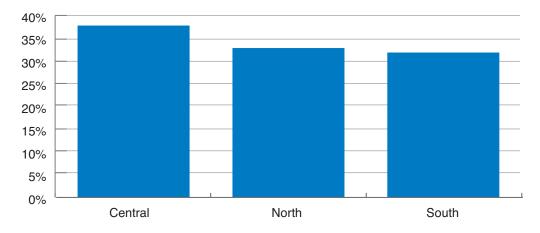
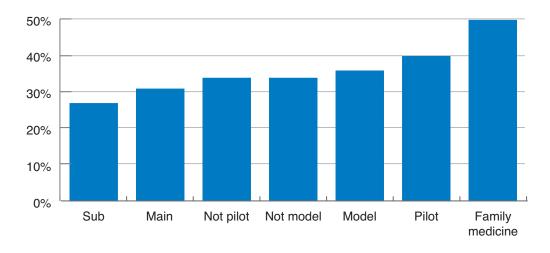


Figure 14. PHCCs compliant in standard operating procedures in maintenance management



Throughout Iraq, no regions were above 50% for compliance with standard operating procedures for maintenance management. The central region scored the highest of all three regions at 38%, followed by the north region at 33%. The lowest performing region was the south region which scored 32%. On a provincial scale, Karbala province was alone in surpassing the 70% threshold with a score of 77%, while Diwaniya province scored lowest among all provinces at 0%.

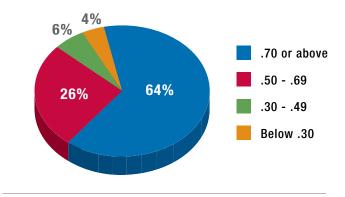
In terms of types of clinics, all PHCCs ranked 50% or below. Family medicine clinics scored the highest compliance rate at 50% while sub clinics ranked lowest at 27%.

Indicator 5: Percentage of PHCCs complaint with quality standards for five key clinical services

Across Iraq, PHCCs scored well regarding compliancy with quality standards for the five key clinical services. The five clinical service categories included: maternal and newborn health, child health and immunization, communicable diseases, non-communicable diseases, nutrition, and other clinical services included emergency care, supportive supervision and referral system.

The average compliance score for the five key clinical services categories was 0.73. Sixty-four percent of PHCCs scored above the 0.70 benchmark. Of those, supportive supervision scored highest average compliance score among the eight key clinical services at 0.91, while emergency care scored lowest at 0.45.

Figure 15. Compliance scores in key clinical services overall



Maternal and Newborn Health

Iraq wide, 80% of PHCCs are compliant in maternal and newborn health clinical services; of those, 154 have a perfect compliance score of 1.0.

In terms of regional comparison, the south region reported the highest percentage of PHCCs compliant in maternal and newborn health clinical services with 95%; the central region scored 81% while the north region was last with 62%. On a provincial level, three provinces, Baghdad, Dhi Qar and Najaf, had perfect scores while Duhok came in last with a score of 28%.

In comparing types of clinics throughout Iraq, 6 of 7 (86%) PHCC clinic types are compliant in maternal and newborn health clinical services. Family medicine clinics scored in at 100% while sub clinics ranked last with 41% compliance rate.

Figure 16. Average compliance in maternal and newborn health

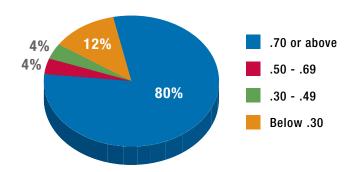
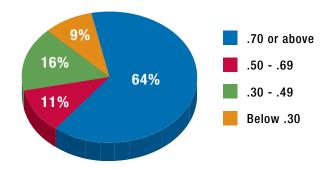


Figure 18. Compliance in communicable diseases key clinical service



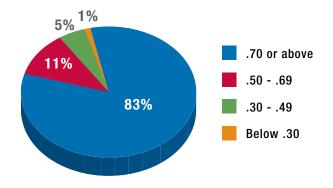
Child Health and Immunization

Iraq wide, 83% of PHCCs are compliant in child health and immunization clinical services. This clinical service was one of the highest percentages of compliance in country. In total, 133 PHCCs received a perfect compliance score of 1.0. Baghdad province has the highest number of compliant PHCCs, with 21 PHCCs scoring a 1.0 compliance score.

On a regional level, the south region scored the highest in percentage of PHCCs compliant in child health and immunization clinical services at 92%; the central region scored 86%, while north region scored lowest at 68%. Provincially, Dhi Qar and Kirkuk provinces ranked highest with 100% of PHCCs compliant in child health and immunization clinical services while Salah ad Din province ranked lowest with a compliance rate of 29%.

In comparing types of clinics in Iraq, family medicine scored 100% compliant in child health and immunization clinical services and sub clinics ranked lowest with 59%.

Figure 17. Compliance in child health and immunization



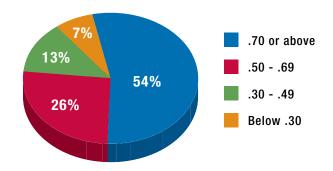
Communicable Diseases

Nationwide, 64% of PHCCs are compliant in communicable diseases clinical services. On an individual clinic level, 62 PHCCs reported a 1.0 compliance score; of those the highest concentration of PHCCs with a score of 1.0 came from Najaf province.

In a regional comparison, the central region scored highest with 22% of all PHCCs compliant in communicable diseases while the south region scored marginally lower at 21%. The north region scored lowest at 10%. Provincially, Najaf province scored highest with all 20 clinics receiving 100% compliance scores. Sulaimaniyah and Duhok provinces scored lowest at 0% compliant in communicable diseases clinical services, with none of their PHCCs scoring above 70%.

In terms of types of clinics, the highest compliance percentage was found with family medicine clinics which scored 100% compliant while model clinics ranked lowest with a 59% compliance rate.

Figure 19. Compliance in non-communicable diseases key clinical service



Non-communicable Diseases

Throughout Iraq, 54% of PHCCs scored compliant in noncommunicable diseases clinical services. On an individual level, 9 PHCCs received a 100% score

Regionally, the south region has the highest compliance rating of all three regions at 66%. The central region scored slightly lower at 59%, followed by the north at 32%. Provincially, Maysan province scored highest at 93% of PHCCs compliant in non-communicable diseases clinical services. None of the PHCCs in Salah ad Din province scored above 70% and Sulaymaniyah province ranked just ahead with only one clinic passing the average compliance score benchmark.

In terms of types of clinics, all family medicine clinics are compliant in non-communicable diseases clinical services in Iraq while not model clinics ranked lowest at 52%.

Nutrition

Throughout the country, 82% of PHCCs are compliant in nutrition services in Iraq with 204 achieving a 100% compliance rate.

On a regional level, the south region ranked highest in compliance among Iraq's three regions; 89% of PHCCs in the south region were compliant in nutrition clinical services, followed by 82% of PHCCs in the central region. The north region ranked lowest with just 73% of PHCCs compliant. In a provincial comparison, four provinces, Baghdad, Dhi Qar, Najaf and Ninawa, reported all their PHCCs compliant with nutrition clinical services.

In terms of types of clinics, family medicine clinics are 100% compliant in nutrition clinical services while sub clinics ranked lowest at 57%.

Emergency Care

Iraq wide, 32% of PHCCs are compliant in emergency care clinical services. Twenty-nine individual PHCCs are 100% compliant.

On a regional level, the north region ranked highest among the three regions in terms of PHCCs compliant in emergency care clinical services at 38%, followed by the

Figure 20. Compliance in nutrition key clnical service

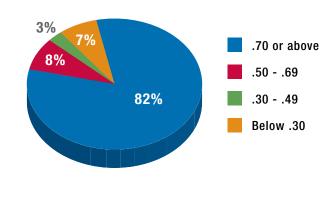


Figure 21. Compliance in emergency care key clinical service

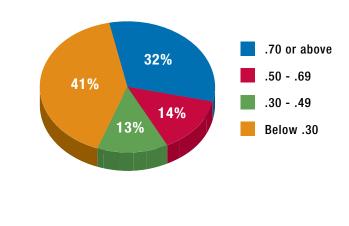
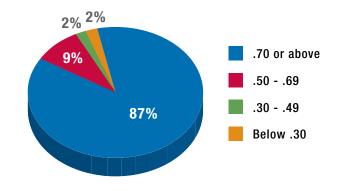


Figure 22. Compliance in supportive supervision



south region at 32%. The central region ranked last at 29% of PHCCs compliant. Provincially, Kirkuk and Ninawa provinces ranked highest with 100% and 87% compliance ratings respectively.

In terms of types of clinics, sub clinics ranked highest with a 50% compliancy rate versus not pilot clinics that came in last with a 30% rate.

Supportive Supervision

Countrywide, 87% of PHCCs are compliant in supportive supervision clinical services with 279 of 358 PHCCs being 100% compliant.

Regionally, the central region scored the highest in percentage of PHCCs compliant in supportive supervision clinical services at 90% followed closely by the south region at 89%. The north region scored the lowest at 80%. On a provincial level, six provinces scored 100% compliance ratings in supportive supervision clinical services: Babil, Basrah, Karbala, Kirkuk, Maysan and Ninawa. Erbil province scored lowest, with only a 32% compliance rate.

In terms of types of clinics, family medicine clinics ranked highest with a score of 100%.

Referral System

Just 18% of PHCCs in Iraq scored a 100% compliance rate in referral system clinical services, while only 65 scored above the 70%.

Regionally, the central region scored the highest percentage of PHCCs compliant at 22%, followed closely by the south region at 21%. The north region scored the lowest percentage at 10%. On a provincial level, Wasit province scored the highest percentage of PHCCs compliant in referral system clinical services at 50% while Kirkuk and Salah ad Din provinces scored 0%.

In comparison of types of clinics, family medicine clinics scored the highest compliance rating at 33% of PHCCs compliant in referral system clinical services. Sub clinics ranked lowest with 5%.

Results show varying data points concerning compliance with quality standards for community partnership and

Figure 23. Compliance in referral system

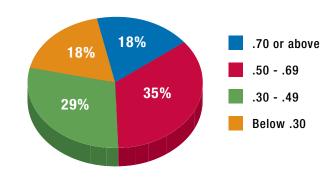


Figure 24. Compliance in community partnership and mobilization quality standards

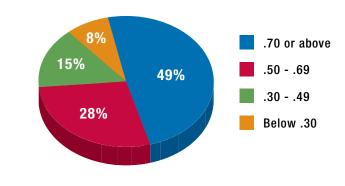
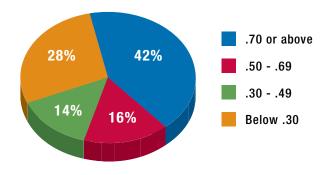


Figure 25. Compliance in patients' rights knowledge quality standards



Indicator 6:

Percentage of PHCCs compliant with quality standards for community partnership and mobilization

mobilization. Iraq wide, 49% of PHCCs are compliant with 16 individual PHCCs reaching 100% compliancy.

On a regional level, the central region scored the highest percentage of PHCCs compliant in quality standards for community partnership and mobilization at 60%; while the south region scored 49%, followed by the north region, which scored the lowest percentage at 36%. Provincially, Najaf province reported the highest percentage of PHCCs compliant at 85% while Diwaniya province reported the lowest rate with 10% compliance.

In terms of types of clinics, family medicine and model clinics reported the highest compliance ratings at 67% while sub clinics were at the bottom end with 40%.

Countrywide, 42% of PHCCs are compliant in quality standards for patient rights with 86 of 152 PHCCs

Patients' Rights Knowledge Quality Standards

being 100% compliant.

Regionally, the south region scored the highest percentage of PHCCs compliant in quality standards for patient rights at 57% followed by the central region at 42%. The north region scored the lowest at 28%. Five of eighteen provinces were compliant with quality standards for patient rights. On a provincial level, Najaf, Baghdad, Kirkuk, Ninawa and Dhi Qar provinces scored above 70% compliances rating. Only one province (Najaf) scored a 100% compliance rating.

In terms of types of clinic, only 1 of 7 PHCC types is compliant with quality standards for patient rights. Family medicine clinics scored the highest compliance rate at 100% of PHCCs compliant with quality standards for patient rights. Sub clinics ranked lowest in percentage of PHCCs compliant in quality standards for patient rights at 17%.

Iraq wide, 51% of PHCCs are compliant in behavior change communication with 183 of 358 PHCCs being

Figure 26. Compliance in behavior change communication quality standards

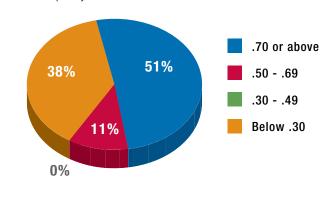


Figure 27. Compliance in health disease and promotion quality standards

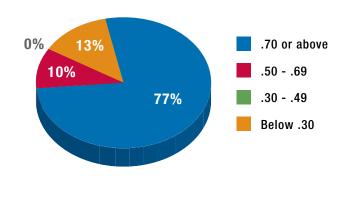
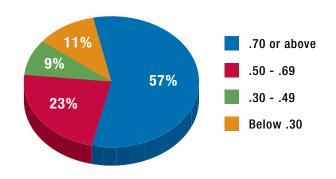


Figure 28. Compliance in local health commitee quality standards



Behavior Change Communication Quality Standards

lards Loc

Local Health Committee Quality Standards

100% compliant.

Regionally, none of the three regions were compliant in behavior change communication. While the central region scored the highest in percentage of PHCCs compliant in quality standards for behavior change communication at 60%, the north and south regions scored close to one another at respective 46% and 45%.

On a provincial level, 6 of 18 provinces are compliant in quality standards for behavior change communication. Kirkuk province scored the highest percentage of PHCCs compliant in quality standards for behavior change communication at 93%. Kirkuk, Najaf, Maysan, Diyala, Baghdad and Karbala provinces are all compliant. However, Erbil province scored lowest, with only a 5% compliance rate.

In terms of types of clinics, none of the types scored above a 70% compliance rate, however all types did score above 50%. Family medicine clinics scored the highest among the seven types at 67%.

In Iraq, 77% of PHCCs are compliant in quality standards for behavior change communication with 274 of

Health Disease and Promotion Quality Standards

358 PHCCs being 100% compliant.

In a regional comparison, the central region scored the highest in percentage of PHCCs compliant in quality standards for health promotion and disease prevention at 86% followed by the south region at 71%. The north region reported the lowest at 71%.

Comparing province to province, 13 of 18 provinces were compliant. Two provinces, Karbala and Kirkuk, scored 100% compliance ratings. Kirkuk province reported the highest percentage of PHCCs compliant in quality standards for behavior change communication at 93% while Erbil province scored lowest at 5%.

All seven types of clinics are compliant. Pilot clinics scored highest at 85%.

Countrywide, 57% of PHCCs are compliant in quality

standards for local health committee.

Regionally, the central region reported the highest percentage of PHCCs compliant in quality standards for local health committee at 60% followed by the north region at 55% and the south region at 54%. Provincially, 5 of 18 provinces scored above the 70% compliance rating in quality standards for local health committee: Sulaymaniyah, Baghdad, Maysan, Karbala and Najaf. Diwaniya province scored lowest, with a 0% compliance rate.

In terms of types of clinics, family medicine clinics scored highest with a score of 83%.

Indicator 7:

Percentage of interview respondents who demonstrate knowledge of patients' rights

Iraq wide, 45% of target beneficiaries demonstrate patient's rights knowledge.

Regionally, the north region reported the highest percentage of target beneficiaries who demonstrate patients' rights knowledge at 49%, while the central region scored 46% followed by the south region at 40%. On a provincial level, Maysan province reported the highest percentage of target beneficiaries who demonstrate patients' rights knowledge at 96%. Diyala province reported the lowest percentage of PHCCs compliant at 0%.

In a comparison of gender, male target beneficiaries demonstrate a slightly higher patients' rights knowledge than female target beneficiaries. 47% of male target beneficiaries are satisfied with PHCC services versus 43% of female target beneficiaries. In looking at age, 47% of target beneficiaries under 60 years old demonstrate patients' rights knowledge versus 33% of target beneficiaries over 60 years old.

In terms of types of clinics, family medicine clinics reported the highest rating of respondents who demonstrate patients' rights knowledge at 83%, while sub clinics ranked lowest with 43%.

Figure 29. Target beneficiaries who demonstrate knowledge of patients' rights

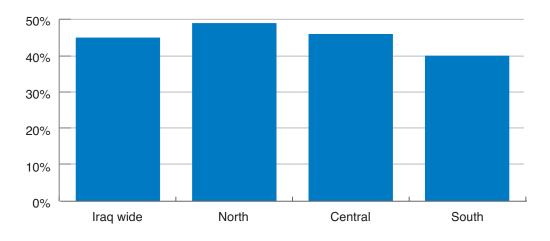


Figure 30. Target beneficiaries who demonstrate knowledge of patients' rights

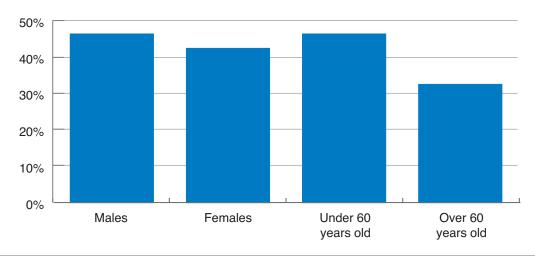
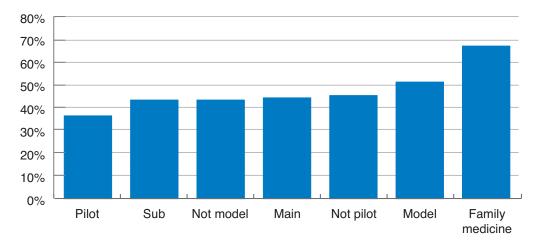


Figure 31. Target beneficiaries who demonstrate patients' rights knowledge



Indicator 8:

Percentage of interview respondents who recall seeing or hearing a specific PHCPI supported message

Results show an overall low rating for the percentage of patients who recall seeing or hearing a PHCPI supported message. Iraq wide, only 21% of target beneficiaries recall a PHCPI message.

Regionally, the south region reported the highest percentage of target beneficiaries who recall seeing or hearing a PHCPI message at 25% followed closely by the central region at 24%. The north region reported the lowest percentage at 15%. Provincially, Maysan province scored

the highest in percentage of target beneficiaries who recall seeing or hearing a PHCPI message at 59%. Sulaymaniyah and Erbil provinces scored the lowest with just 1%.

In a comparison of gender, 24% of male target beneficiaries recall PHCPI messages versus 19% of female target beneficiaries. In comparing age, 22% of target beneficiaries under 60 years old recall PHCPI messages versus 19% of target beneficiaries over 60 years old.

A comparison of types of clinics shows that family medicine clinics scored the highest at 33% of respondents who recall seeing/hearing PHCPI messages while pilot clinics ranked lowest at 19%.

Figure 32. Percentage of target beneficiaries that recall a PHCPI message

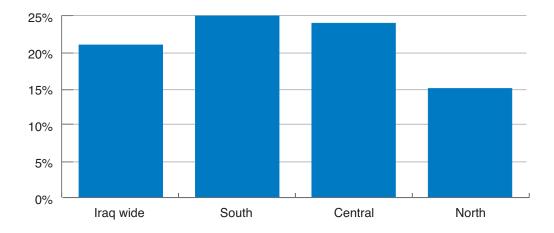


Figure 33. Target beneficiaries who recall a PHCPI message (Demographic distribution)

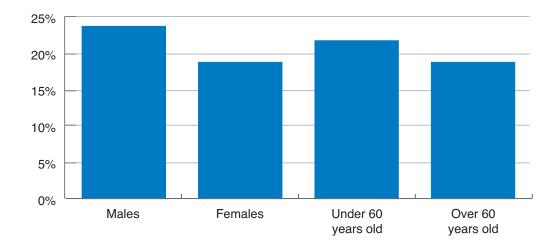
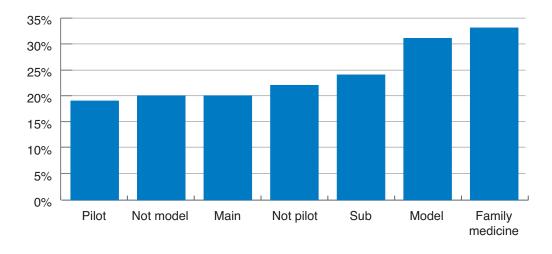


Figure 34. Target beneficiaries who recall a PHCPI message by clinic type



Indicator 9: Percentage of interviewed respondents who can mention at least two types of services offered by PHCCs

Nationwide, 58% of target beneficiaries can mention two types of PHCC services.

In a regional comparison, the central region reported the highest percentage of target beneficiaries who can mention two types of PHCC services at 69%. The north region scored lower at 57% while the south region reported the lowest percentage at 51%. In a provincial comparison, Maysan province reported the highest

percentage of target beneficiaries who can mention two types of PHCC services at 100%; Wasit province was last with 13%.

In looking at gender, 59% of male target beneficiaries can mention two types of PHCC Services versus 58% of females. In a comparison of age, 59% of target beneficiaries under 60 years old can mention two types of PHCC services versus 54% of target beneficiaries over 60 years old.

In looking at types of clinics, family medicine clinics reported the highest percentage of respondents who can mention two types of PHCC services, at 78% while pilot clinics ranked lowest at 54%.

Figure 35. Target beneficiaries who knows at least 2 types of PHCC services by region

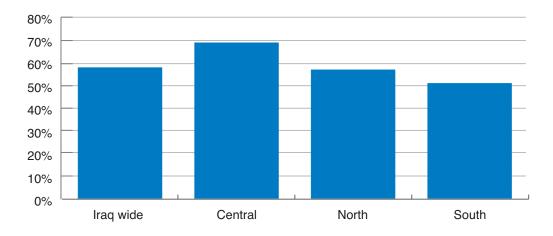


Figure 36. Target beneficiaries who knows at least 2 types of PHCC services (Demographic distribution)

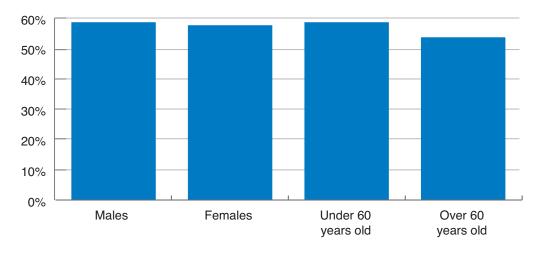
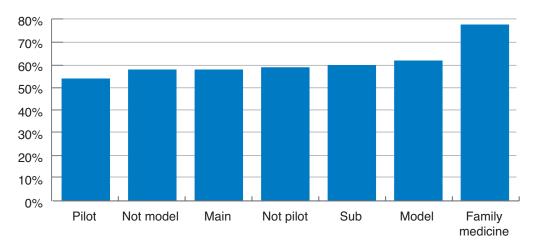


Figure 37. Target Beneficiaries who knows at least 2 types of PHCC services



Average number of patient visits per capita for Public Health Care Clinic services

Sample interviews with five USAID Provincial Coordinators reported that multiple visits by patients are common in popular PHCCs and considered to be the most advanced by the target populations. Patients, often times outside of the target areas, consider these PHCCs to have quality medical and treatment facilities and available medicines.

Table 1: Average number of patient visits per capita – Top 5, Bottom 5

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Patient Visits per Capita
Duhok	Smeel DO2	Kelk	DK09	2474	71966	29.09
Diwaniya	Al-Diwaniya 2	Al-Eskan Al-Qadeem	DI 04	25336	506888	20.01
Dhi-Qar	Al-Rifaey	Sayed Al-Shohada'a	TQ04	2500	48084	19.23
Kirkuk	Debis	Belkana	KE12	2797	40000	14.30
Karbala	Al-Markaz	Al-Shabanat	KR13	7421	92421	12.45
Erbil	Erbil	Shrkarez	AR17	20000	1850	0.09
Erbil	Erbil	New Ean Kawah	AR05	76548	5382	0.07
Wasit	Al-Noumaina	Al-Esr'a	WA17	12023	839	0.07
Ninawa	Al-Ayman	Nables-Model	NA10	855587	26000	0.03
Ninawa	Al-Ayman	Al-Mawaly	NA20	75000	1800	0.02

The complete table listing individual clinic visits can be found in the Appendix of this report, and the highest five and lowest five reported patient visits are included in the table below. The top five PHCCs with the highest number of patient visits per capita are from all three regions. Conversely, 4 of 5 lowest average numbers of patient visits per capita are from the south region.

Table 2: Average number of patient visits per capita - Iraq wide

National Level	Target Population	Number of Beneficiaries (Patient visits)	Average Number of Patient Visits per Capita
Iraq wide	11,946,154	12,403,930	1.04

PHCCs reported a total of 12,403,930 patient visits, which includes multiple visits by the same patients. The number of patient visits is reported to be high due to multiple visits for various reasons. Some of the reasons include the newly established referral system in addition to medicine not being available. The average number of patient visits per capita was 1.04.

Table 3: Average number of patient visits per capita - Province

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Patient Visits per Capita
Duhok	Smeel DO2	Kelk	DK09	2474	71966	29.09
Diwaniya	Al-Diwaniya 2	Al-Eskan Al-Qadeem	DI 04	25336	506888	20.01
Dhi-Qar	Al-Rifaey	Sayed Al- Shohada'a	TQ04	2500	48084	19.23
Kirkuk	Debis	Belkana	KE12	2797	40000	14.30
Karbala	Al-Markaz	Al-Shabanat	KR13	7421	92421	12.45
Erbil	Erbil	Shrkarez	AR17	20000	1850	0.09
Erbil	Erbil	New Ean Kawah	AR05	76548	5382	0.07
Wasit	Al-Noumaina	Al-Esr'a	WA17	12023	839	0.07
Ninawa	Al-Ayman	Nables-Model	NA10	855587	26000	0.03
Ninawa	Al-Ayman	Al-Mawaly	NA20	75000	1800	0.02

Diwaniya province reported the highest average number of patient visits per capita at 2.07, although this percentage is not indicative of the amount of individual patients served. Diwaniya province acquired 1,490,761 patient visits with a target population of 721,056. Meanwhile, Ninawa province captured the lowest average number of patient visits per capita at 0.62.

Table 4: Average number of patient visits per capita – Region

Region	Target Population	Number of Beneficiaries (Patient visits)	Average Number of Patient Visits per Capita
Central	4,010,351	5,279,855	1.32
South	3,948,862	4,364,825	1.11
North	3,932,194	2,759,250	0.70

The central region reported the highest averages of number of patient visits per capita nationwide. The central region reported an average number of 1.32 patient visits per capita, nearly double the rate of the north region, which reported 0.70 average visits per patient.

Table 5: Average number of patient visits per capita – Type

Туре	Target Population	Number of Beneficiaries (Patient visits)	Average Number of Patient Visits per Capita
Family Medicine	150911	346149	2.29
Medical Record Pilot	1709226	2226185	1.30
Model	1509334	1775321	1.18
Main	10889729	11494029	1.06
Not Model	10414820	10628609	1.02
Not Pilot	10214928	10177745	0.996
Sub	1034425	909901	0.88

Family medicine clinics reported the highest average number of patient visits per capita in Iraq at 2.29 visits per patient. Sub clinics were the lowest reporting clinic type, with the average number of patient visits per capita at 0.88 visits per patient.

Percentage of target beneficiaries satisfied with PHCCs services

Table 6: Percentage of target beneficiaries satisfied – Province

Province	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
Maysan	90	89	99%
Muthanna	95	85	89%
Sulaymaniyah	93	83	89%
Baghdad	200	173	87%
Diyala	80	67	84%
Ninawa	105	85	81%
Kirkuk	70	56	80%
Najaf	100	74	74%
Dohuk	85	53	62%
Babil	95	54	57%
Karbala	115	65	57%
Dhi Qar	100	55	55%

Table 6: Percentage of target beneficiaries satisfied – Province continued

Province	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
Diwaniya	100	52	52%
Basrah	66	34	52%
Anbar	100	44	44%
Erbil	95	36	38%
Salah ad Din	85	32	38%
Wasit	90	30	33%

Target beneficiaries were most satisfied in Maysan province with a 99% satisfaction level for PHCCs and their services, while they were least satisfied in Wasit province, which ranked lowest with a score of 33%. This information was based on questions (1-21) located in the Patient Satisfaction/Exit Interview.

 Table 7: Percentage of target beneficiaries satisfied – Region

Region	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
Central	551	389	71%
North	533	345	65%
South	680	433	64%

The central region scored the highest, with 71% of their target beneficiaries satisfied with PHCC services, while the south region scored the lowest at 64%.

Table 8: Percentage of target beneficiaries satisfied - Iraq

National Level	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
Iraq wide	1764	1167	66%

Nationwide, 66% of target beneficiaries (1,167 of 1,764 patients) are satisfied with PHCC services.

Table 9: Percentage of target beneficiaries satisfied - Gender

Gender	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
Male	867	585	67%
Female	897	582	65%

Throughout the country, male target beneficiaries (67%) are marginally more satisfied with PHCC services than female target beneficiaries (65%).

Table 10: Percentage of target beneficiaries satisfied – Age

Age	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
Under 60 years old	1517	1017	67%
Over 60 years old	247	150	61%

Target beneficiaries under 60 years old are more satisfied with PHCC services than target beneficiaries over 60 years old.

Percentage of PHCCs compliant with management standards

Table 11: Percentage of PHCCs compliant with management standards - Iraq

National Level	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
Iraq wide	358	278	78%

Throughout Iraq, 78% of all PHCCs (278 of 358) are compliant with management standards. This indicator targets responses to question 3 on the PHCPI main survey tool.

 Table 12: Percentage of PHCCs compliant with management standards – Region

Region	Total Number of Respondents	Number Satisfied with PHCC Services	% of Target Beneficiaries who are Satisfied with PHCC Services
South	113	100	88%
Central	136	109	80%
North	108	69	64%

The south region scored the highest percentage of PHCCs compliant with management standards at 88%, while the north region scored the lowest percentage at 64%.

Table 13: Percentage of PHCCs compliant with management standards – Province

Province	Total Number of Respondents	Number Compliant with Management Standards	% of PHCCs Compliant with Management Standards
Basrah	15	15	100%
Karbala	23	23	100%
Kirkuk	14	14	100%
Maysan	18	18	100%
Najaf	20	20	100%

 Table 13: Percentage of PHCCs compliant with management standards – Province continued

Province	Total Number of Respondents	Number Compliant with Management Standards	% of PHCCs Compliant with Management Standards
Ninawa	21	21	100%
Baghdad	40	36	90%
Muthanna	20	18	90%
Anbar	20	17	85%
Dhi Qar	20	16	80%
Babil	19	15	79%
Salah ad Din	17	13	76%
Diwaniya	20	13	65%
Sulaymaniyah	20	13	65%
Diyala	16	10	63%
Wasit	18	8	44%
Dohuk	18	5	28%
Erbil	18	3	17%

The provinces of Basrah, Karbala, Kirkuk, Maysan, Najaf and Ninawa scored 100% compliancy in management standards, while Erbil province ranked last in compliance with management standards at 17%.

Table 14: Percentage of PHCCs compliant with management standards - Type of clinic

Туре	Total Number of Respondents	Number Compliant with Management Standards	% of PHCCs Compliant with Management Standards
Pilot	40	35	88%
Family Medicine	6	5	83%
Sub	88	70	80%
Model	36	28	78%
Not Pilot	318	107	34%
Main	270	83	31%
Sub	88	24	27%

On a clinical level, all seven PHCC types scored above 75% with management standards. Pilot clinics scored the highest in compliance ratings at 88% of PHCC while not pilot clinics ranked the lowest in percentage of PHCCs compliant with management standards at 76%.

Table 15: Percentage of PHCCs using standard operating procedures for maintenance management – Iraq

National Level	Total Number of Respondents	Number Compliant with using SOP for Maintenance Management	% of PHCCs using Standard Operating Procedures for Maintenance Management
Iraq wide	358	123	34%

At the national level, 34% of PHCCs (123 of 358) are compliant with standard operating procedures in maintenance management. Al-Shabanat (KR13) PHCC in Karbala province scored 100% compliance for maintenance management. This section utilized questions (55-68) of the main PHCC survey assessment tool, Facility and Equipment Management section.

Table 16: Percentage of PHCCs using standard operating procedures for maintenance management - Region

Region	Total Number of Respondents	Number Compliant with using SOP for Maintenance Management	% of PHCCs using Standard Operating Procedures for Maintenance Management
Central	136	51	38%
North	109	51	33%
South	113	36	32%

Throughout Iraq, no regions were able to climb above the 50% midway point with PHCCs compliant using standard operating procedures for maintenance management. The central region scored the highest percentage of PHCCs compliant with standard operating procedures for maintenance management at 38%. The south region ranked lowest at 32% for compliance with standard operating procedures for maintenance management.

Table 17: Percentage of PHCCs using standard operating procedures for maintenance management - Province

Province	Total Number of Respondents	Number Compliant with using SOP for Maintenance Management	% of PHCCs using Standard Operating Procedures for Maintenance Management
Karbala	23	16	70%
Ninawa	21	14	67%
Dhi Qar	20	13	65%
Najaf	20	11	55%
Kirkuk	14	7	50%
Baghdad	40	19	48%

Table 17: Percentage of PHCCs using standard operating procedures for maintenance management - Province continued

Province	Total Number of Respondents	Number Compliant with using SOP for Maintenance Management	% of PHCCs using Standard Operating Procedures for Maintenance Management
Salah ad Din	17	8	47%
Babil	19	8	42%
Muthanna	20	7	35%
Maysan	18	4	22%
Wasit	18	4	22%
Sulaymaniyah	20	4	20%
Diyala	16	2	13%
Erbil	19	2	11%
Anbar	20	2	10%
Basrah	15	1	7%
Dohuk	18	1	6%
Diwaniya	20	0	0%

Iraq wide, only 1 of 18 provinces reached the 70% mark with standard operating procedures for maintenance management. Karbala province scored the highest percentage of PHCCs compliant with standard operating procedure for maintenance management at 77%. Diwaniya province scored 0% compliance, with Dohuk and Basrah provinces also below 10% compliance with standard operating procedures for maintenance management.

Table 18: Percentage of PHCCs using standard operating procedures for maintenance management - Type of clinic

Туре	Total Number of Respondents	Number Compliant with using SOP for Management Standards	% of PHCCs using Standard Operating Procedures for Maintenance Management
Family Medicine	6	3	50%
Pilot	40	16	40%
Model	36	13	36%
Not Model	322	110	34%
Not Pilot	318	107	34%
Main	270	83	31%
Sub	88	24	27%

All PHCC types ranked 50% or below with clinics compliant with standard operating procedures for maintenance management. Family medicine clinics scored the highest compliance rate at 50% of PHCCs compliant with standard operating procedures for maintenance management. Sub clinics ranked lowest in percentage of PHCCs compliant with standard operating procedures for maintenance management at 27%.

PHCCs compliant with quality standards for key clinical services

The average compliance score for the five key clinical services scored at 0.73. Iraq wide, 64% of PHCC (229 of 358) scored above the benchmark of 0.70. The emergency care, supportive supervision and referral system. Iraq wide, supportive supervision scored highest average compliance score among the five key five clinical services included: maternal and newborn health, child health and immunization, communicable diseases, non-communicable diseases, nutrition, clinical services at 0.91, while emergency care scored the lowest with 0.45.

Table 19: PHCC compliance scores on quality standards for 8 clinical services

Average Compliance Score – Key Clinical Services	1.00	1.00	0.98	0.98	0.98	0.97	0.97	0.97	0.96	0.96	0.96	0.95	0.95	0.94	0.94	0.93	0.93	0.93	0.93
Referral System	-	-	-	-	1	-	0.77					0.82	0.77	-	0.82	1	0.55	0.82	0.55
Supportive Supervision	Ψ-	Ψ-	Ψ-	Ψ-	1	-	-	-	-	-	-	-	-	-	-	1	-	1	-
Emergency Care	-	N/A	0.92	-	96.0	1	1	-	0.92	0.75	NA	NA	1	NA	1	0.71	0.92	-	-
Nutrition	-	-	-	-	1	0.96	1	-	-	-	-	0.93	-	0.95	-	1	-	1	-
Non- communicable Diseases	-	N/A	-	98.0	0.86	0.8	0.98	8.0	8.0	-	NA	NA	0.8	NA	98.0	1	-	98.0	0.86
Communicable Diseases	1	N/A	1	1	1	1	1	1	1	1	NA	NA	1	NA	0.81	0.81	-	0.81	1
Child Health and Immunization	Τ	τ	τ	Τ	1	1	1	0.92	1	0.92	0.91	1	1	0.87	1	0.95	-	0.93	-
Maternal and Newborn Health	-	-	0.95	-	1	1	1	-	96.0	-	0.87	-	1	0.87	1	1	-	1	-
Clinic ID	MU03	WA14	NA04	KR04	NA08	NF03	MU15	NF14	BR10	NF18	MU20	WA11	KR03	MU17	AN05	NA02	TQ05	TQ03	KE01
Province	Muthanna	Wasit	Ninawa	Karbala	Ninawa	Najaf	Muthanna	Najaf	Baghdad	Najaf	Muthanna	Wasit	Karbala	Muthanna	Anbar	Ninawa	Dhi Qar	Dhi Qar	Kirkuk
Region	South	Central	North	Central	North	South	South	South	Central	South	South	Central	Central	South	Central	North	South	South	North

Average Compliance Score – Key Clinical Services	0.93	0.93	0.93	0.92	0.92	0.92	0.92	0.92	0.91	0.91	0.91	0.91	0.91	06.0	06.0	06.0	06.0	06.0	06.0	06.0	06.0	06:0	06.0	06:0	0.89
Averaç Score																									
Referral System	0.55	0.55	-	-	-	-	0.77	0.55	0.55	0.55	0.55	-	0.59	0.55	0.55	0.55	-	0.55	0.55	0.55	-	0.55	0.55	0.36	23
Supportive Supervision	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	←	,
Emergency Care	-	-	AN	0.58	AN	AN	0.75	-	0.92	AN	NA	0.5	62.0	0.92	-	-	AN	62.0	-	-	0.25	1	1	-	2
Nutrition	-	-	-	-	-	-	-	-	-	-	-	-	-	96.0	-	-	-	-	-	-	96.0	-	-	-	,
Non- communicable Diseases	0.86	0.86	NA	0.86	NA	NA	0.86	98.0	-	NA	NA	-	0.86	8.0	98.0	98.0	NA	98.0	0.64	98.0	96.0	98.0	0.8	0.8	< <u>1</u> 2
Communicable Diseases	-	-	AN	0.91	AN	NA	-	+	-	NA	NA	0.81	-	-	0.81	0.81	NA	-	-	0.81	-	0.81	0.81	-	\$ 2
Child Health and Immunization	-	-	-	-	0.89	0.89	96.0	0.93	0.82	-	-	-	-	-	-	-	0.68	-	-	-	-	0.95	-	-	CO
Maternal and Newborn Health	-	-	0.63	-	7.0	7.0	-	-	-	-	-	96.0	-	-	-	-	0.83	-	-	96.0	-		-	,-	,
Clinic ID	KR08	KR15	WA18	BB06	MU16	MU19	NA01	NF12	BK08	KE05	KE10	BK12	KR01	NF04	NA03	NA09	MU18	KR11	DI17	NA16	WA06	KR17	KE04	WA13	VE14
Province	Karbala	Karbala	Wasit	Babil	Muthanna	Muthanna	Ninawa	Najaf	Baghdad	Kirkuk	Kirkuk	Baghdad	Karbala	Najaf	Ninawa	Ninawa	Muthanna	Karbala	Diwaniya	Ninawa	Wasit	Karbala	Kirkuk	Wasit	Virlail.
Region	Central	Central	Central	Central	South	South	North	South	Central	North	North	Central	Central	South	North	North	South	Central	South	North	Central	Central	North	Central	dtroN

	Clinic ID	Maternal and Newborn Health	Child Health and Immunization	Communicable Diseases	Non- communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
	SU07	96.0	0.96	NA	NA	1	NA	1	0.55	0.89
	TQ07	-	0.92	NA	NA	-	NA	-	0.55	0.89
	DI 04	28.0	0.89		0.64	-	0.92	-	0.82	0.89
	BK04	-	0.92		0.75	-	0.92	-	0.55	0.89
1	D119	-	0.79	,	62.0	-	-	-	0.55	0.89
1	NF06	-	0.84	-	0.86	96.0	0.92	-	0.55	0.89
I	SU17	-	-	NA	NA	-	NA	-	0.45	0.89
	KR02	-	-	0.81	96:0	-	0.79	-	0.55	0.89
	MN10	-	-	0.81	62.0	-	0.96	-	0.55	0.89
	BB17	-	0.89	NA	NA	-	NA	-	0.55	0.89
	BK01	96.0	+	0.81	98.0	-	0.92	-	0.55	0.89
	AN10	-	-	0.81	0.54	-	0.92	-	0.82	0.89
	90NW	82'0	0.92	NA	NA	0.91	NA	1	0.82	0.89
	WA07	1	1	0.44	0.64	1	1	1	1	0.89
	BK02	1	0.82	-	0.7	1	1	1	0.55	0.88
	NF07	1	1	1	0.8	1	0.71	1	0.55	0.88
	NF10	1	1	1	0.8	1	0.71	1	0.55	0.88
	DY04	-	1	NA	NA	0.86	NA	1	0.55	0.88
	KE07	-	-	NA	NA	0.86	NA	-	0.55	0.88
	MN12	-	1	-	0.86	1	0.83	1	98:0	0.88
	MN18	0.95	0.63	NA	NA	-	NA	-	0.82	0.88
Sulaymaniyah	SU10	96.0	0.89	NA	NA	-	NA	-	0.55	0.88
	WA09	-	1	0.63	0.64	0.93	1	1	0.82	0.88
	BK10	1	0.82	1	0.64	1	1	1	0.55	0.88
	NA14	1	τ-	0.81	0.64	-	-	τ-	0.55	0.88

Average Compliance Score – Key Clinical Services	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.87	0.86	0.86	0.86	0.86	0.86	0.86	0.86	0.86	0.86	0.86
Averag Score																									
Referral System	0.55	0.55	-	0.18	0.55	0.36	0.36	0.55	0.36	-	-	-	-	0.55	-	0.55	98'0	0.82	1	0.55	0.64	0.55	0.55	0.55	0.36
Supportive Supervision	-	-	-	-	-	-	-	-	-	-	1	-	0.86	-											
Emergency Care	NA	-	0.42	0.92	AN	AN	NA	62.0	0.92	0.5	0.5	0.08	0.5	0.71	0.33	NA	NA	0.42	0.29	NA	NA	0.75	0.5	0.92	AN
Nutrition	-	-	-	-	0.86	-	-	+	-	-	-	-	-	-	-	0.89	1	1	1	-	98.0	1	0.96	-	-
Non- communicable Diseases	NA	0.63	0.64	0.88	NA	NA	MA	98.0	98.0	0.64	0.63	98.0	98.0	98.0	0.75	NA	NA	98.0	8.0	NA	NA	98.0	0.86	0.75	AN
Communicable Diseases	NA	0.81	-	-	AN	NA	NA	0.81	0.81	0.81	0.81	-	0.81	0.81	-	NA	NA	0.81	0.81	NA	NA	0.81	-	0.81	AN
Child Health and Immunization	0.82	-	0.92	-	0.95	-	-	0.95	-	-	-	-	92.0	-	0.92	-	-	-	-	0.89	98.0	0.92	-	-	0.92
Maternal and Newborn Health	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0.92	0.88	96.0	-	-	0.87	0.95	1	-	0.96	-
Clinic ID	BB18	KE02	DI 02	TQ17	KR20	TQ06	TQ08	NA15	MN08	NA13	KR06	NF17	DI18	NA12	NF19	KE11	KR09	AN07	NF01	BB16	DY10	NA07	MN02	DY05	KE08
Province	Babil	Kirkuk	Diwaniya	Dhi Qar	Karbala	Dhi Qar	Dhi Qar	Ninawa	Maysan	Ninawa	Karbala	Najaf	Diwaniya	Ninawa	Najaf	Kirkuk	Karbala	Anbar	Najaf	Babil	Diyala	Ninawa	Maysan	Diyala	Kirkuk
Region	Central	North	South	South	Central	South	South	North	South	North	Central	South	South	North	South	North	Central	Central	South	Central	Central	North	South	Central	North

MUMOI 0.92 1 NAA NAA 1 NAA 1 0.92 0.94 0.95 NAA 1 0.94 0.98 DDM OPAB 0.89 NAA 1 0.84 0.89 0.89 0.89 0.84 0.84 0.89 0.84 0.89 0.84 0.89 0.84 0.89 0.84 0.89 0.84 0.89 0.84 0.89 0.84 0.89 <		Clinic ID	Maternal and Newborn Health	Child Health and Immunization	Communicable Diseases	Non- communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
095 11 NA NA 068 NA 1 064 11 0.89 0.81 0.57 1 1 0.65 0.65 11 1 0.89 0.81 0.57 1 1 0.55 11 1 0.81 0.91 1 0.54 1 0.55 11 0.89 0.81 0.79 1 0.71 1 0.55 0.96 1 0.89 1 0.87 1 0.55 0.55 0.96 1 0.80 0.81 0.8 0.7 1 0.55 0.55 0.96 1 0.80 0.81 0.8 0.7 1 0.55 0.55 0.98 1 0.86 1 0.89 0.7 1 0.55 0.55 0.98 1 0.89 1 0.89 1 0.89 1 0.55 1 0.55 1 0.1 1 </th <th>MU01</th> <th></th> <th>0.92</th> <th>1</th> <th>NA</th> <th>NA</th> <th>1</th> <th>NA</th> <th>1</th> <th>0.36</th> <th>0.86</th>	MU01		0.92	1	NA	NA	1	NA	1	0.36	0.86
1 0.89 0.81 0.87 11 1 0.85 0.85 1 1 0.81 0.81 0.81 1 0.54 1 0.55 1 1 1 0.85 0.81 0.89 1 0.71 1 0.55	DY16		0.95	-	NA	NA	0.68	NA	-	0.64	0.85
11 0.81 0.81 0.91 1 0.64 1 0.65 1 0.56 1 0.56 1 0.56 1 0.59 1 0.56 1	BB04		-	0.89	0.81	0.57	1	1	1	0.55	0.85
11 0.856 0.811 0.79 11 0.74 11 0.85 0.85 1 0.85 1 0.85 1 0.85 1 0.86 1 0.84 1 0.84 1 0.84 1 0.85 </th <th>KR16</th> <th></th> <td>-</td> <td>-</td> <td>0.81</td> <td>0.91</td> <td>-</td> <td>0.54</td> <td>-</td> <td>0.55</td> <td>0.85</td>	KR16		-	-	0.81	0.91	-	0.54	-	0.55	0.85
0.89 1 NA NA 1 NA 1 0.86 1 0.88 1 0.89 1 0.89 1 0.67 1 0.56 1 <t< th=""><th>NA10</th><th>_</th><td>-</td><td>0.95</td><td>0.81</td><td>62.0</td><td>-</td><td>0.71</td><td>-</td><td>0.55</td><td>0.85</td></t<>	NA10	_	-	0.95	0.81	62.0	-	0.71	-	0.55	0.85
1 0.92 1 0.64 1 0.67 1 0.55 0.96 0.84 0.81 0.8 0.82 1 1 0.55 1 1 0.8 0.8 0.8 1 0.95 1 0.55 0.96 1 0.75 0.96 0.71 1 0.55 1 0.55 0.08 1 0.75 1 0.50 1 0.55	TQ16		0.89	-	NA	NA	-	AN	-	0.36	0.85
0.96 0.84 0.81 0.82 1 1 0.55 4 1.1 1.1 0.81 0.86 1 0.92 1 0.18 0.18 0.18 0.19 <	BK07		-	0.92	-	0.64	-	79.0	-	0.55	0.85
1 1 0.81 0.86 1 0.92 1 0.18 0.18 0.18 0.18 0.18 0.18 0.19	KE06		96.0	0.84	0.81	0.8	0.82	-	-	0.55	0.85
0.86 1 1 0.75 0.96 0.71 1 0.55 8 0.986 1 0.75 1 0.50 1 0.55	DY02		-	-	0.81	0.86	-	0.92	-	0.18	0.85
0.96 1 0.75 1 0.55 0.55 0.88 1 NA NA 0.79 NA 1 0.55 1 0.95 NA NA 0.91 NA 1 0.55 1 0.95 NS1 0.96 1 0.50 1 0.55 1 1 0.95 0.81 0.62 1 0.55 1 0.55 1 1 0.95 0.81 0.62 1 0.56 1 0.55 1 0.95 1 0.81 0.8 1 0.42 1 0.55 1 0.95 1 0.86 1 0.42 1 0.56 1 0.95 1 0.86 1 0.42 1 0.55 1 0.95 1 0.86 1 0.75 1 0.18 1 0.95 0.95 0.86 1 0.06 1 0.18 <	NF02		0.8	1	1	0.75	96.0	0.71	1	0.55	0.85
0.88 1 NA NA 0.79 NA 1 0.55 1 0.95 NA 0.81 0.81 0.81 0.81 0.86 1 0.56 1 0.36 0.36 0.36 0.36 0.36 0.36 0.36 0.36 0.36 0.35 0.36 0.3	BK19		96.0	-	Τ-	0.75	-	0.5	-	0.55	0.85
1 0.95 NA NA 0.91 NA 0.91 NA 0.95 1 0.36 1 0.36 0.36 0.35 0.37 0.35 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37 0.37	MU05		0.88	-	NA	NA	0.79	NA	-	0.55	0.84
1 0.95 0.81 0.96 1 0.65 1 0.55 1	TQ15	_	-	0.95	NA	NA	0.91	NA	-	0.36	0.84
1 0.95 0.81 0.52 1 0.95 1 0.55 1 0.55 1 0.55 1 0.55 1 0.55 1 0.55 1 0.55 1 0.55 1 0.55 1 0.36 1 0.36 1 0.36 1 0.36 1 0.35 1 0.36 0.77 1 0.36 1 0.36 0.77 1 0.36 0.77 <th>BR13</th> <th></th> <td>-</td> <td>0.93</td> <td>0.81</td> <td>0.96</td> <td>1</td> <td>0.5</td> <td>1</td> <td>0.55</td> <td>0.84</td>	BR13		-	0.93	0.81	0.96	1	0.5	1	0.55	0.84
1 0.84 NA NA 1 0.58 1 0.56 1 0.55 1 1 0.84 NA 1 NA 1 0.36 0.36 0.95 1 0.75 1 0.42 1 0.55 0.36 1 0.95 1 0.86 1 0.71 1 0.36 0.36 1 1 0.81 0.86 1 0.08 1 0.18 1 0.18 1 0.08 1 0.08 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 0.36 0.36 0.36 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 0.77 <th>NAO</th> <th>.</th> <td>-</td> <td>0.95</td> <td>0.81</td> <td>0.52</td> <td>1</td> <td>0.92</td> <td>1</td> <td>0.55</td> <td>0.84</td>	NAO	.	-	0.95	0.81	0.52	1	0.92	1	0.55	0.84
1 0.84 NA NA 1 NA 1 0.36 1 0.42 1 0.36 0.35 0.36 1 0.42 1 0.55 0.36 0.36 1 0.42 1 0.36 0.36 0.36 1 0.36 1 0.36 0.38 0.38 1 0.08 0.09 0.09 0.07	BR14		-	-	0.81	0.8	1	0.58	1	0.55	0.84
1 1 1 1 0.75 1 0.42 1 0.55 7 0.95 1 0.81 0.86 1 0.71 1 0.36 1 1 1 0.81 0.86 1 0 1 0.18 1 0 0.92 0.86 1 0.08 1 0.08 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1 0 0 1 0 0 1 0 0 1 0 0 1 0<	KE13		-	0.84	NA	NA	1	NA	1	0.36	0.84
0.95 1 0.81 0.86 1 0.71 1 0.36 0.36 0.78 0.78 0.78 0.78 0.78 0.78 0.78 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.79 0.77 0.79 0.77 <th>100</th> <th></th> <td>-</td> <td>1</td> <td>-</td> <td>0.75</td> <td>1</td> <td>0.42</td> <td>1</td> <td>0.55</td> <td>0.84</td>	100		-	1	-	0.75	1	0.42	1	0.55	0.84
1 1 NA NA 1 NA 1 0.18 0.18 0.18 0.18 0.18 0.19 1 0 1 1 0 1 0 0 1 0 1 0 1 0 0 1 0 0 1 0 0 1 0	MN1	4	0.95	-	0.81	0.86	-	0.71	-	0.36	0.84
1 1 0.81 0.86 1 0 1 </th <th>DYO</th> <th></th> <td>-</td> <td>-</td> <td>VΝ</td> <td>NA</td> <td>-</td> <td>NA</td> <td>-</td> <td>0.18</td> <td>0.84</td>	DYO		-	-	VΝ	NA	-	NA	-	0.18	0.84
0.92 0.86 1 0.08 1 0.08 1 0.08 1 0.36 1 0.36 2 1 0.79 NA NA 1 NA 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 0.77 1 0.77 <t< th=""><th>KR1(</th><th></th><td>-</td><td>-</td><td>0.81</td><td>0.86</td><td>-</td><td>0</td><td>-</td><td>1</td><td>0.83</td></t<>	KR1(-	-	0.81	0.86	-	0	-	1	0.83
1 0.81 0.81 0.8 1 0.67 1 0.36 1 0.36 1 0.36 1 0.36 1 0.36 1 0.39 NA NA 0.93 NA 0.82 0.77	NF1	2	0.92	0.86	1	0.8	1	0.08	1	1	0.83
1 0.79 NA NA 0.93 NA 0.82 0.77	MN1	3	-	1	0.81	0.8	1	0.67	1	0.36	0.83
0.84 0.79 NA NA 0.93 NA 0.82 0.77	MN	91	-	0.79	NA	NA	1	NA	1	0.36	0.83
	MUC	7(0.84	0.79	NA	NA	0.93	NA	0.82	0.77	0.83

Average Compliance	Score – Key Clinical Services	0.83	0.83	0.83	0.83	0.82	0.82	0.82	0.82	0.82	0.82	0.82	0.82	0.82	0.82	0.82	0.82	0.81	0.81	0.81	0.81	0.81	0.81	0.81	
	Referral System	0.82	0.55	-	-	0.36	-	-	0.55	0.18	0.64	0.55	0.55	0.55	0.55	-	0.36	0.36	0.55	0.18	0.82	0.55	0.36	0.77	
	Supportive Supervision	1	+	+	-	-	-	-	0.64	-	-	-	-	-	-	-	0.64	-	-	-	98.0	-	-	-	
	Emergency Care	0.08	0.5	0.46	0.08	AN	0	0	0.92	AN	0.33	0.71	0.5	96.0	0.29	0	0.92	AN	0.42	AN	NA	0.42	-	0	
	Nutrition	1	-	0.95	-	-	86.0	-	-	-	-	1	1	1	1	1	-	-	-	-	62.0	68.0	96.0	0.93	
Non-	communicable Diseases	0.91	0.8	98.0	8.0	NA	0.64	8.0	0.75	NA	98.0	0.48	98.0	0.64	98.0	0.71	8.0	NA	0.75	NA	NA	8.0	0.61	0.8	
	Communicable Diseases	0.81	0.81	0.63	-	AN	-	0.81	-	NA	0.81	0.81	0.81	0.38	0.91	0.81	-	NA	0.81	AN	NA	0.81	0.63	τ-	
Child	Health and Immunization	1	-	0.82	0.72	0.92	-	0.96	0.71	0.92	0.92	-	0.87	-	0.92	-	0.84	0.82	-	0.87	0.87	-	0.89	-	
Maternal and	Newborn Health	-	96.0	0.89	-	0.84	96.0	-	-	-	-	-	96.0	-	-	-	96.0	0.89	96.0	-	0.71	-	-	0.95	
	Clinic ID	KR07	BK15	BB10	NF11	BB19	WA12	BR05	60 IQ	KE12	NF16	BB01	BR19	KE03	NF20	BR01	NF09	KR18	BK03	BB15	SU13	BK11	MN05	BR06	
	Province	Karbala	Baghdad	Babil	Najaf	Babil	Wasit	Baghdad	Diwaniya	Kirkuk	Najaf	Babil	Baghdad	Kirkuk	Najaf	Baghdad	Najaf	Karbala	Baghdad	Babil	Sulaymaniyah	Baghdad	Maysan	Baghdad	
	Region	Central	Central	Central	South	Central	Central	Central	South	North	South	Central	Central	North	South	Central	South	Central	Central	Central	North	Central	South	Central	

	Clinic ID	Newborn Health	Health and Immunization	Communicable Diseases	Non- communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
l	NA19	0.47	+	NA	NA	-	NA		0.55	0.80
	NF05	0.95	0.74	-	0.64	-	0.92	-	0.18	0.80
	KR22	0.91	0.95	NA	NA	0.79	NA	1	0.36	0.80
	BB11	-	-	NA	NA	-	NA	-	0	0.80
	BR03	0.92	-	0.81	8.0	-	0.5	0.82	0.55	0.80
	MU10	-	0.82	NA	NA	-	NA	-	0.18	0.80
	SU08	-	-	NA	NA	-	NA	-	0	0.80
	WA03	-	-	-	0.61	62.0	0	-	-	0.80
	TQ19	0.74	0.89	NA	NA	-	NA	-	0.36	0.80
	TQ12	0.92	0.71	0.81	0.64	-	0.75	-	0.55	0.80
	KR05	-	-	0.38	8.0	-	0.42	-	0.77	0.80
	BK05	-	-	0.81	-	-	0	-	0.55	0.80
	TQ10	-	-	-	-	0.89	0.46	0.64	0.36	0.79
	AN08	-	1	0.81	0.75	-	0.42	1	0.36	0.79
	TQ14	96.0	1	NA	NA	1	NA	1	0	0.79
	BR04	96.0	0.96	0.81	0.8	1	0.25	1	0.55	0.79
	BB05	-	0.92	-	0.39	-	0.46	-	0.55	0.79
	BR02	96.0	-	-	8.0	-	0	-	0.55	0.79
	TQ09	-	-	0.56	96'0	-	0.42	-	0.36	0.79
	AR04	0.95	0.93	0.38	98'0	96:0	0.71	-	1	0.79
	90NW	-	+	0.81	98'0	-	0.25	-	98'0	0.79
Muthanna	MU04	0.87	0.89	NA	NA	0.79	NA	0.82	0.55	0.78
	KR12	1	1	0.81	0.36	1	0.08	1	1	0.78
	BB08	1	0.86	0.72	0.34	0.91	0.63	1	0.77	0.78
	TQ11	-	-	0.81	98'0	1	0	-	0.55	0.78

	Clinic ID	Newborn Health	Health and Immunization	Communicable Diseases	communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Score – Key Clinical Services
Maysan	MN04	-	-	0.72	0.71	-	0.42	-	0.36	0.78
Muthanna	MU11	0.84	0.82	NA	NA	0.86	NA	-	0.36	0.78
Muthanna	MU12	96:0	0.92	NA	NA	0.64	NA	-	0.36	0.78
Baghdad	BR15	96:0	0.83	-	0.86	-	0	-	0.55	0.78
Diwaniya	D114	0.92	96.0	0.91	0.64	0.73	29.0	0.82	0.55	0.78
Sulaymaniyah	9008	0.74	0.83	NA	NA	0.75	NA	-	0.55	7.70
Dhi Qar	TQ13	0.92	0.95	NA	NA	-	NA	-	0	7.70
Dhi Qar	TQ02	96:0	-	0.63	0.75	-	29.0	0.82	0.36	7.70
Ninawa	NA11	-	0.95	0.81	0.86	-	0	-	0.55	7.70
Karbala	KR14	0.92	0.75	NA	NA	-	NA	-	0.18	7.70
Maysan	MN07	-	-	0.63	62.0	96.0	0.42	-	0.36	7.70
Maysan	MN11	-	-	0.81	0.86	-	0.13	-	0.36	7.70
Babil	BB09	-	-	0.81	60:0	-	0.71	-	0.55	7.70
Basrah	BA11	98'0	-	0.69	0.96	0.84	0.25	1	0.55	0.77
Babil	BB07	96:0	0.95	0.81	0.38	1	0.5	1	0.55	0.77
Babil	BB14	0.74	0.74	NA	NA	1	NA	1	0.36	0.77
Baghdad	BR17	-	0.92	0.81	98.0	,	0	-	0.55	7.70
Dhi Qar	TQ18	-	0.82	NA	NA	,	NA	0.64	0.36	92.0
Basrah	BA10	0.88	98.0	0.72	0.89	0.73	0.67	-	0.36	92.0
Baghdad	BK09	0.92	0.74	ļ	0.64		0.25	1	0.55	92.0
Babil	BB03	1	-	0.81	0.48	-	0.79	1	0	92.0
Salah ad Din	SD02	-	1	0.81	0.64	1	0.04	1	0.59	0.76
Baghdad	BR09	96.0	-	0.81	0.8	0.95	0	-	0.55	0.76
Baghdad	BK16	96'0	0.89	0.81	0.86	1	0	1	0.55	0.76
Maysan	60NM	1	0.84		0.86		0	-	98.0	92.0

Clinic ID	Maternal and Newborn Health	Child Health and Immunization	Communicable Diseases	Non- communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
	1	0.92	NA	NA	1	NA	0.5	0.36	0.76
	1	-	0.38	0.8	1	0.5	1	0.36	0.76
	-	-	0.81	0.86	-	0	-	0.36	0.75
	-	0.84		72.0	-	0.42	0	-	0.75
	0.95	-	0.81	62.0	0.91	0	-	0.55	0.75
	0.83	0.79	0.81	0.75	0.89	0.33	-	0.55	0.74
	-	0.89	0.81	60:0	-	0.79	-	0.36	0.74
	-	-	0.38	2.0	-	0.5	-	98'0	0.74
	-	98.0	0.38	0.46	-	79.0	-	0.55	0.74
	1	0.89	1	0.71	0.89	0.25	1	0.18	0.74
	-	-	0.38	0.86	-	0.08	-	0.59	0.74
	62.0	0.83		0.64	98.0	0.42	-	98.0	0.74
	-	-	-	0.64	0.21	0.5	-	0.55	0.74
	-	0.95	-	0.8	1	0.46	0.5	0.18	0.74
	0.92	0.95	0.81	0.64	1	0	1	0.55	0.73
	0.68	1	0.19	0.54	1	0.63	1	0.82	0.73
	0.84	0.82	NA	NA	1	NA	1	0	0.73
	0.96	0.89	0.81	0.64	1	0	1	0.55	0.73
	-	-	0.38	0.46	-	0.5	0.5	-	0.73
	0.82	0.8	NA	NA	0.63	NA	1	0.36	0.72
	1	0.61	NA	NA	1	NA	1	0	0.72
	1	1	0.63	0.52	1	0.25	1	0.36	0.72
	0.55	-	NA	NA	0.86	NA	1	0.18	0.72
	0.75	0.89	0.59	0.88	0.66	0.42	1	0.55	0.72
	-	-	0.47	0.41	-	0.5	-	0.36	0.72

Maternal and Newborn Clinic ID Health		Child Health and Immunization	Communicable Diseases	Non- communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
0.95	95	-	0.63	0.7	0.79	0	1	0.36	0.68
0.42	15	1	NA	NA	0.79	NA	1	0.18	0.68
0.29	56	0.92	NA	NA	0.82	NA	1	0.36	0.68
-		96.0	0.19	0.64	-	0.04	-	0.59	0.68
0.92	32	-	0.34	0.41	-	0.38	-	0.36	0.68
0.86	98	0.62	-	7.0	0.84	0	0.82	0.55	29.0
-		0.68	NA	NA	0.82	NA	0.86	0	29.0
0.95	35	0.86	NA	NA	0.54	NA	-	0	29.0
0.91	16	0.64	0	0.73	-	0.71	-	0.36	79'0
0.18	81	1	NA	NA	0.46	NA	0.86	0.82	99.0
0.89	39	0.84	0.44	0.38	0.89	0	1	0.82	99.0
0.74	74	0.71	0.63	0.75	0.59	0.29	1	0.55	99'0
0.47	17	0.75	NA	NA	0.7	NA	1	0.36	99.0
0.67	37	0.71	0.72	0.75	0.86	0.13	0.82	0.55	0.65
0.24	54	-	NA	NA	0.54	NA	1	0.45	0.65
-		0.79	0.38	0.38	0.86	0.75	1	0	0.65
0.47	17	0.87	NA	NA	0.68	NA	1	0.18	0.64
0.92	32	0.86	0	0.64	-	0.46	1	0.23	0.64
0.75	.5	0.92	0.72	0.52	0.68	0.33	0.82	0.36	0.64
0.96	96	0.88	0.63	0.23	1	0	1	0.36	0.63
0.78	.8	0.95	0.81	0.21	1	0.25	0.68	0.36	0.63
96.0	96	0.92	0.63	0.46	0.89	0	1	0.18	0.63
-		-	0.38	0.46	-	0	1	0.18	0.63
0.49	61	-	NA	NA	0.64	NA	1	0	0.63
-		-	0.19	0.18	-	0.21	-	0.36	0.62

Supportive Referral Score – Key Clinical Supervision System Services	0.36 0.61	0.18 0.61	0.55 0.61	0.18 0.61	0.36 0.61	0.36 0.61	0.36																		
	0.64	0.5	0.82	-	-	-	-		0.36	0.36	0.36	0.36	0.36	0.36 0.86 0.86 0.86	0.36 0.64 1	0.36 0.86 0.86 0.64	0.36 0.86 0.86 0.64 1 1 1 1 1	0.36	0.36	0.36	0.36 1	0.36	0.36	0.36	0.36 1
Emergency Care	0.21	0.25	0.21	0	NA	NA	NA	0.33		NA	NA 0.21	0.21 0.83	0.83 0.83	0.21 0.83 0 NA	0 0.21 NA NA NA	0 0 0.54 0.54	0 0 0.54 0.54 0.13	0 0 0.54 0.54 NA	0 0 0.54 0.13 0.13 NA	0 0 0.54 0.54 NA NA NA NA NA NA NA NA	0 0 0.54 NA	0 0 0.54 NA	0 0 0.54 NA	0 0 0.54 0.54 NA	0 0 0 0.54 NA
Nutrition	0.75	0.68	62.0	0.68	0.71	0.71	0.71			0.61	0.66	0.66	0.66	0.66	0.66	0.66	0.66	0.66 0.82 0.86 0.66 0.66 0.66 0.66	0.66 0.66 0.82 0.82 0.66 0.66 0.673	0.66 0.66 0.66 0.66 0.73 0.73	0.66 0.66 0.66 0.66 0.73 0.73 0.73	0.66 0.66 0.82 1 1 1 1 1 0.73 0.73 0.73	0.66 0.66 0.82 0.82 0.73 0.73 0.73 0.73 0.73	0.66 0.66 0.82 0.73 0.73 0.73 0.73 0.61 0.61 0.88	0.66 0.66 0.82 0.73 0.73 0.73 0.79 0.82 0.82
Non- communicable Diseases	0.64	0.66	0.18	0.86	AN	NA	NA	0.64		AN	NA 0.39	NA 0.39 0.21	0.39 0.21 0.27	0.39 0.21 0.27 NA	0.39 0.27 0.27 NA	0.39 0.21 0.27 0.7 0.7	0.39 0.21 0.27 0.7 0.61 0.64	0.39 0.21 0.27 0.27 0.61 0.61	0.39 0.21 0.27 0.7 0.64 NA	0.39 0.27 0.27 0.7 0.61 0.64 NA NA	0.39 0.27 0.27 0.61 0.61 0.64 0.64 0.64 0.64 0.64 0.64 0.64	0.39 0.21 0.27 0.27 0.61 0.61 0.64 0.84 0.84 0.84 0.84 0.84 0.84 0.84 0.8	0.39 0.21 0.27 0.27 0.61 0.64 0.64 0.84 0.84 0.84 0.84 0.84 0.84 0.84 0.8	0.39 0.27 0.27 0.27 0.64 0.64 0.64 0.64 0.65	0.39 0.27 0.27 0.27 0.64 0.64 0.64 0.64 0.65 0.55 0.55
Communicable Diseases	0.81	0.72	0.81	0.63	NA	NA	NA	0.44		NA	NA 0.31	0.31 0.38	0.31 0.38 0.28	0.31 0.28 0.28 NA	0.31 0.38 0.28 NA	0.31 0.38 0.28 NA 0	0.31 0.38 0.28 NA 0 0	0.31 0.38 0.28 0 0 0 0	0.38 0.38 0.28 0 0 0 0 0 0 NA	0 0 0.41 NA NA NA NA NA NA NA NA NA	0 0 0.41 NA	0 0 0.41 NA	0.38 0.38 0.28 NA NA NA NA NA	0.31 0.38 0.28 0 0 0 0 0 0 NA NA NA NA NA NA	0.31 0.38 0.28 0 0 0 0 0 0 NA NA NA NA NA NA
Child Health and Immunization	0.78	0.92	0.71	0.8	0.41	0.41	0.41	0.74		0.75	0.75	0.75	0.75	0.75 0.96 0.53 0.91 0.79	0.75 0.96 0.53 0.91 0.79	0.96 0.93 0.91 0.79 0.58	0.96 0.95 0.53 0.91 0.79 0.58	0.75 0.96 0.53 0.79 0.79 0.79	0.75 0.96 0.53 0.79 0.79 0.79 1 1	0.75 0.96 0.53 0.79 0.79 1 1 1 0.58	0.75 0.96 0.53 0.79 0.79 1 1 1 1 1 1 0.58	0.75 0.96 0.53 0.79 0.79 0.79 1 1 1 1 1 0.53	0.75 0.96 0.53 0.79 0.79 0.79 1 1 1 1 0.59 0.59 0.92	0.75 0.96 0.53 0.79 0.79 0.79 0.58 0.59 0.59 0.69 0.66	0.75 0.96 0.53 0.79 0.79 0.79 0.58 0.58 0.69 0.69 0.92 0.92 0.96 0.66
Maternal and Newborn Health	0.72	1	0.83	0.74	0.57	0.57	0.57	-		0.13	0.68	0.13	0.13	0.13 0.68 0.86 1 1	0.13 0.68 0.86 1 1 0.16	0.13 0.68 0.86 1 1 0.16 0.95	0.13 0.68 0.86 1 1 0.16 0.95	0.13 0.68 0.86 1 1 0.95 0.95 0.38	0.13 0.68 0.86 0.16 0.95 0.95 0.38	0.13 0.68 0.86 0.95 0.76 0.38 0.83	0.13 0.68 0.86 0.16 0.95 0.76 1 1 1 0 0.83	0.13 0.68 0.86 0.16 0.95 0.38 0.83 0.83	0.68 0.68 0.86 0.16 0.95 0.38 0.83 0.83 0.87	0.068 0.086 0.095 0.38 0.83 0.83 0.87 0.29	0.068 0.086 0.095 0.095 0.38 0.83 0.87 0.29 0.29
Clinic ID	DI10	DY01	MU02	DK07	SD09	SD11	SD13	AR16		NA21	NA21 DI11	NA21 DI11 SD03	NA21 DI11 SD03 SD08	NA21 DI11 SD03 SD08 SD08	NA21 D111 SD03 SD08 DK17 BK18	NA21 D111 SD03 SD08 DK17 BK18 DI08	NA21 D111 SD03 SD08 DK17 BK18 D108	NA21 DI11 SD03 SD08 SD08 DK17 BK18 BK18 SU16 DK09	NA21 D111 SD03 SD08 DK17 BK18 DI08 SU16 DK09 DK02	NA21 D111 SD03 SD08 DK17 BK18 DI08 DK09 DK09	NA21 D111 SD03 SD08 SD08 DK17 BK18 BK18 DI08 SU16 DK09 DK02 AN17	NA21 D111 SD03 SD08 SD08 DK17 BK18 BK18 DI08 DK09 DK02 AN17 DX09 NA20	NA21 DI11 SD03 SD08 SD08 DK17 BK18 DK09 DK09 DK02 DK09 DK02 NA20 NA20	NA21 D111 SD03 SD08 SD08 DK17 DK09 DK09 DK09 DK09 DK09 WA02	NA21 DI11 SD03 SD08 SD08 DK17 DK17 DK09 DK09 DK09 DK09 DK09 DK09 DK15 NA20 WA02
Province	Diwaniya	Diyala	Muthanna	Dohuk	Salah ad Din	Salah ad Din	Salah ad Din	Frbil	j	Ninawa	Ninawa Diwaniya	Ninawa Ninawa Diwaniya Salah ad Din	Ninawa Diwaniya Salah ad Din	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Sulaymaniyah	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Sulaymaniyah Dohuk	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Sulaymaniyah Dohuk	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Sulaymaniyah Dohuk Dohuk Anbar	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Sulaymaniyah Dohuk Anbar Anbar	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Sulaymaniyah Dohuk Anbar Anbar Ninawa	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Sulaymaniyah Dohuk Anbar Diyala Ninawa Karbala	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniya Dohuk Dohuk Anbar Anbar Anbar Karbala Karbala	Ninawa Diwaniya Salah ad Din Salah ad Din Dohuk Baghdad Diwaniyah Dohuk Anbar Diyala Ninawa Karbala Wasit Dohuk
Region	South	Central	South	North	North	North	North	North		North	North	North South North	North South North	South North North North	South North North North Central	South North North North Central	South North North North South South North	North North North North Central South North North	South North North North North North North North North	South North North Central South North North North Central	South North North South North North North North Central Central	South North North North North North North Central Central Central	South North North North North North North North North North Central Central	South North North North North North North Central Central Central Central	South North North North North North North North Central Central Central North North North North North North North

Province	Clinic ID	Maternal and Newborn Health	Child Health and Immunization	Communicable Diseases	Non- communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
Sulaymaniyah	SU14	0.21	0.92	0.19	0.54	0.89	0.63	98.0	0.45	0.59
Erbil	AR13	62.0	0.84	0.38	0.63	0.84	0	-	0.18	0.58
Basrah	BA08	0.84	0.72	0.72	0.18	-	0	0.82	0.36	0.58
Kirkuk	KE09	0.24	0.79	NA	NA	0.29	NA	-	0.55	0.57
Anbar	AN06	0.58	0.82	0.44	0.64	0.75	0	-	0.36	0.57
Dohuk	DK06	0.63	0.59	0.63	0.63	0.54	0.5	0.68	0.36	0.57
Anbar	AN 19	0.28	0.71	NA	NA	0.48	NA	0.82	0.55	0.57
Diwaniya	DI12	8.0	0.71	0.41	0.57	0.48	0.54	0.64	0.36	0.56
Diwaniya	D107	0.71	99.0	0.41	0.61	0.89	0.21	0.46	0.55	0.56
Diwaniya	DI05	0.75	0.72	0.41	0.43	0.57	0.21	0.82	0.55	0.56
Dohuk	DK13	0.24	0.5	NA	NA	0.82	NA	98.0	0.36	0.56
Sulaymaniyah	SU04	0.71	0.93	0.19	0.18	-	0.42	-	0	0.55
Wasit	WA15	0.21	0.62	NA	NA	0.57	NA	-	0.36	0.55
Dohuk	DK01	0.78	0.87	0.09	0.61	0.66	0	1	0.36	0.55
Anbar	AN03	0.84	99.0	0	0.5	0.79	0.21	1	0.36	0.55
Dohuk	DK18	0.16	0.63	NA	NA	0.71	NA	0.86	0.36	0.54
Anbar	AN01	0.92	0.74	0	0.32	0.79	0.21	-	0.36	0.54
Baghdad	BK06	0.92	0.54	0.81	0.64	0.89	0	98.0	0.18	0.54
Ninawa	NA18	0.05	0.5	NA	NA	0.61	NA	-	0.55	0.54
Erbil	AR10	96:0	0.84	0.63	0.34	0.82	0.04	0.5	0.18	0.54
Anbar	AN12	0.46	0.59	NA	NA	0.46	NA	-	0.18	0.54
Sulaymaniyah	SU20	0.92	0.87	0.38	0.18	-	0.46	0	0.45	0.53
Erbil	AR05	0.59	0.63	0.5	0.32	0.96	0	0.5	0.64	0.52
Wasit	WA01	0.75	0.93	0.44	0.46	0.32	0.21	0.64	0.36	0.51
Dohuk	DK08	0.43	0.24	NA	NA	0.23	NA	1	0.64	0.51

Child Health and Communicable Immunization Diseases	Communic Disease	able ss	Non- communicable Diseases	Nutrition 0.79	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
0.79		NA NA	AN AN	0.36	N A	?: -	0.36	0.50
0.45		NA	NA	0.61	NA	-	0.36	0.50
0.79		0.53	0.68	0.59	0	0	0.45	0.49
0.54		0.19	0.64	62.0	0	0.5	0.36	0.48
0.55		NA	NA	0.36	NA	-	0	0.48
0.74		0.19	0.18	-	0.04	0.5	0.36	0.47
0.58		NA	NA	0.82	NA	0.5	0.36	0.47
0.39		NA	NA	0.29	NA	1	0.55	0.47
0.7		NA	NA	0.32	NA	1	0.18	0.47
0.34		NA	NA	-	NA	0.5	0.36	0.46
0.82		NA	NA	0.5	NA	0.5	0	0.44
0.37		NA	NA	0.79	NA	-	0	0.44
0.32		NA	NA	0.38	NA	-	0.36	0.43
0.92		0.53	0.41	0.54	0	0	0.36	0.43
0.5		0.44	0.64	0.5	0	0.36	0.18	0.43
0.26		0	0.55	0.29	0.46	-	0.36	0.42
0.53		NA	NA	0.18	NA	-	0.36	0.41
0.55		NA	NA	0.25	NA	-	0	0.41
0.5	-	NA	NA	0.29	NA	0.82	0.41	0.40
0.59		NA	NA	0.64	NA	0.5	0.18	0.40
0.68		NA	NA	0.14	NA	0.5	0.18	0.37
0.18		0.38	0.41	0	0.42	-	0.55	0.37
99.0		NA	NA	0.27	NA	0.36	0.36	0.33
37 0		Š	Š	7	Š	000	0,10	0.32

Region	Province	Clinic ID	Maternal and Newborn Health	Child Health and Immunization	Communicable Diseases	Non- communicable Diseases	Nutrition	Emergency Care	Supportive Supervision	Referral System	Average Compliance Score – Key Clinical Services
North	Salah ad Din	SD12	0	0.55	NA	NA	0	NA	-	0	0.31
North	Erbil	AR11	0	0.37	0.53	0.27	0.46	0	0	0.55	0.27
Central	Anbar	AN20	0	0.39	NA	NA	0.14	NA	0.82	0	0.27
North	Salah ad Din	SD14	0	0.47	NA	NA	0	NA	0.86	0	0.27
North	Erbil	AR06	0	0.71	0.34	0	0.14	0.21	0.36	0.36	0.27
North	Salah ad Din	SD16	0	0.46	NA	NA	0	NA	98.0	0	0.26
Central	Anbar	AN16	0.26	0.53	NA	NA	0.32	NA	0.14	0	0.25
North	Erbil	AR18	0.2	0.5	NA	NA	0.14	NA	0	0.36	0.24
North	Salah ad Din	SD07	0	0.33	NA	NA	0	NA	98.0	0	0.24
North	Salah ad Din	SD10	0	0.39	NA	NA	0	NA	0.5	0	0.18
North	Erbil	AR14	0	0.37	0	0.18	0	0	0.5	0.36	0.18
North	Salah ad Din	SD15	0	0.26	NA	NA	0	NA	0.5	0	0.15
Central	Wasit	WA10	0	0.07	NA	NA	0	NA N	0.5	0	0.11
North	Sulaymaniyah	SU19	0	0	0	0.18	0	0	0	0.45	0.08
	Average		0.80	0.85	0.71	0.68	0.85	0.45	0.91	0.49	0.73

Maternal and Newborn Health

Table 20: PHCCs compliant in maternal and newborn health clinical services – Iraq

National Level	Total number of Respondents	Number Compliant with Maternal and Newborn Health Clinical Services	% of PHCCs Compliant in Maternal and Newborn Health Clinical Services
Iraq Wide	358	286	80%

Iraq wide, 80% of PHCCs (286 of 358) are compliant in maternal and newborn health clinical services. Across the country, 154 PHCCs have a perfect compliance score of 1.0 for maternal and newborn health.

Table 21: PHCCs compliant in maternal and newborn health clinical services – Region

Region	Total number of Respondents	Number Compliant with Maternal and Newborn Health Clinical Services	% of PHCCs Compliant in Maternal and Newborn Health Clinical Services
South	113	107	95%
Central	136	110	81%
North	109	68	62%

The south region reported the highest percentage of PHCCs compliant in maternal and newborn health clinical services at 95%. The north region ranks lowest of PHCCs compliant in maternal and newborn health clinical services at 62%.

Table 22: PHCCs compliant in maternal and newborn health clinical services – Province

Province	Total number of Respondents	Number Compliant with Maternal and Newborn Health Clinical Services	% of PHCCs Compliant in Maternal and Newborn Health Clinical Services
Baghdad	40	40	100%
Dhi Qar	20	20	100%
Najaf	20	20	100%
Maysan	18	17	94%
Kirkuk	14	13	93%
Diwaniya	20	18	90%
Babil	19	17	89%
Basrah	15	13	87%
Muthanna	20	19	95%
Karbala	23	19	83%
Sulaymaniyah	20	16	80%

Table 22: PHCCs compliant in maternal and newborn health clinical services - Province continued

Province	Total number of Respondents	Number Compliant with Maternal and Newborn Health Clinical Services	% of PHCCs Compliant in Maternal and Newborn Health Clinical Services
Ninawa	21	16	76%
Diyala	16	12	75%
Wasit	18	13	72%
Erbil	19	11	58%
Anbar	20	9	45%
Salah ad Din	17	7	41%
Duhok	18	5	28%

On a provincial level, three provinces (Baghdad, Dhi Qar and Najaf) scored perfectly, with all the PHCCs in their province receiving a 100% compliance score in maternal and newborn health clinical services. Duhok province scored the lowest of PHCCs compliant with maternal and newborn health clinical services at 28%.

Table 23: PHCCs compliant in maternal and newborn health clinical services - Type of clinic

Туре	Total Number of Respondents	Number Compliant with Maternal and Newborn Health Clinical Services	% of PHCCs Compliant in Maternal and Newborn Health Clinical Services
Family Medicine	6	6	100%
Pilot	40	38	95%
Model	36	34	94%
Main	270	249	92%
Not Model	322	251	78%
Not Pilot	318	247	78%
Sub	88	36	41%

In comparing types of clinics throughout Iraq, 6 of 7 PHCC clinic types are compliant in maternal and newborn health clinical services. Family medicine clinics scored a 100% compliance score. Sub clinics ranked lowest, with only 41% of sub clinics compliant in maternal and newborn health clinical services.

Child Health and Immunization

Table 24: PHCCs compliant in child health and immunization clinical services - Iraq

National Level	Total number of Respondents	Number Compliant with Child Health and Immunization Clinical Services	% of PHCCs Compliant in Child Health and Immunization Clinical Services
Iraq Wide	358	296	93%

Iraq wide, 83% of PHCCs (296 of 358) are compliant in child health and immunization clinical services. In total, 133 PHCCs received a perfect compliance score of 1.0. Baghdad has the highest number of compliant PHCCs, with 21 PHCCs scoring a 1.0 compliance score.

This clinical service was one of the highest percentages of compliance in Iraq.

Table 25: PHCCs compliant in child health and immunization clinical services - Region

Region	Total number of Respondents	Number Compliant with Child Health and Immunization Clinical Services	% of PHCCs Compliant in Child Health and Immunization Clinical Services
South	113	104	92%
Central	136	117	86%
North	109	74	68%

The south region scored the highest in percentage of PHCCs compliant in child health and immunization clinical services at 92%. The north region scored lowest in PHCCs compliant with child health and immunization clinical services at 68%.

Table 26: PHCCs compliant in child health and immunization clinical services - Province

Province	Total number of Respondents	Number Compliant with Child Health and Immunization Clinical Services	% of PHCCs Compliant in Child Health and Immunization Clinical Services
Dhi Qar	20	20	100%
Kirkuk	14	14	100%
Najaf	20	19	95%
Babil	19	18	95%
Baghdad	40	37	93%
Karbala	23	21	91%
Diwaniya	20	18	90%
Muthanna	20	18	90%
Sulaymaniyah	20	18	90%
Ninawa	21	19	90%
Maysan	18	16	89%
Wasit	18	16	89%
Diyala	16	14	88%
Basrah	15	13	87%
Anbar	20	11	55%
Erbil	19	10	53%
Duhok	18	8	44%
Salah ad Din	17	5	29%

Dhi Qar and Kirkuk provinces ranked highest, with 100% of PHCCs compliant in child health and immunization clinical services. Salah ad Din province ranked lowest among all 18 provinces with 29% of PHCCs compliant with child health and immunization clinical services.

Table 27: PHCCs compliant in child health and immunization clinical services - Type of clinic

Туре	Total number of Respondents	Number Compliant with Child Health and Immunization Clinical Services	% of PHCCs Compliant in Child Health and Immunization Clinical Services
Family Medicine	6	6	100%
Pilot	40	38	95%
Model	36	34	94%
Main	270	243	90%
Not Model	322	261	81%
Not Pilot	318	257	81%
Sub	88	52	59%

Family medicine clinics scored 100% compliant in child health and immunization clinical services. Sub clinics ranked lowest with 59% of PHCCs compliant in child health and immunization clinical services.

Communicable Diseases

This sub-indicator has removed any clinics which have 0 or 1 doctor on staff, totaling 127 PHCCs excluded from the communicable diseases analysis.

Sixty-two PHCCs reported a 1.0 compliance score in communicable diseases clinical services, with the largest amount of compliant PHCCs from Najaf province, where 17 PHCCs had a score of 1.0.

Table 28: PHCCs compliant in communicable diseases clinical services – Iraq

National Level	Total number of Respondents	Number Compliant with Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
National Edver	Hospondonts	Offitioal Oct vices	Ollilloai Oct Vioca
Iraq Wide	232	149	64%

Nationwide, 64% of PHCCs (149 of 232) are compliant in communicable diseases clinical services.

Table 29: PHCCs compliant in communicable diseases clinical services – Region

Region	Total number of Respondents	Number Compliant with Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
Central	90	70	78%
South	82	57	70%
North	60	22	37%

The central region scored highest with 78% of PHCCs compliant in communicable diseases clinical services, while the north region was last at 37%.

 Table 30: PHCCs compliant with communicable diseases clinical services – Province

Region	Total number of Respondents	Number Compliant with Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
Najaf	20	20	100%
Ninawa	15	15	100%
Karbala	14	13	93%
Babil	10	9	90%
Baghdad	40	34	85%
Kirkuk	5	4	80%
Maysan	14	11	79%
Muthanna	4	3	75%
Dhi Qar	10	7	70%
Diyala	6	4	67%
Diwaniya	19	12	63%
Anbar	10	6	60%
Wasit	10	4	40%
Basrah	15	4	27%
Salah ad Din	6	1	17%
Erbil	18	2	11%
Duhok	4	0	0%
Sulaymaniyah	12	0	0%

Najaf province reported all 20 clinics with 100% compliance scores in communicable diseases clinical services. Sulaimaniyah and Duhok provinces are 0% compliant in communicable diseases clinical services, with none of their PHCCs scoring above 70%.

Table 31: PHCCs compliant with communicable diseases clinical services – Type of clinic

Туре	Total number of Respondents	Number Compliant with Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
Family Medicine	6	6	100%
Sub	4	3	75%
Not Model	198	129	65%
Not Pilot	197	127	64%

Table 31: PHCCs compliant with communicable diseases clinical services - Type of clinic continued

Туре	Total number of Respondents	Number Compliant with Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
Main	230	146	63%
Pilot	35	22	63%
Model	34	20	59%

One hundred percent of family medicine clinics are compliant in communicable diseases clinical services. Model clinics ranked lowest in terms of compliance in communicable diseases clinical services at a 59% compliance rate.

Non-communicable diseases

This sub-indicator has removed any clinics which have 0 or 1 doctor on staff, totaling 127 PHCCs excluded from the communicable diseases analysis.

On an individual level, 9 PHCCs are 100% compliant in non-communicable diseases.

Table 32: PHCCs compliant in non-communicable diseases clinical services – Iraq

National Level	Total number of Respondents	Number of Compliant with Non-Communicable Diseases Clinical Services	% of PHCCs Compliant in Non-communicable Diseases Clinical Services
Iraq wide	232	126	54%

In Iraq, 54% of PHCCs (126 of 232) are compliant in non-communicable diseases clinical services.

Table 33: PHCCs compliant with non-communicable diseases clinical services - Region

Region	Total number of Respondents	Number Compliant with Non-Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
South	82	54	66%
Central	90	53	59%
North	60	19	32%

The south region has the highest compliance rating of all three provinces. In the south region, 66% of PHCCs are compliant in non-communicable diseases clinical services, while only 32% of clinics in the north region are compliant.

Table 34: PHCCs compliant with non-communicable diseases clinical services - Province

Province	Total number of Respondents	Number Compliant with Non-Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
Maysan	14	13	93%
Najaf	20	18	90%
Karbala	14	12	86%
Dhi Qar	10	8	80%
Ninawa	15	12	80%
Baghdad	40	31	78%
Muthanna	4	3	75%
Kirkuk	5	3	60%
Basrah	15	7	47%
Anbar	10	3	30%
Diwaniya	19	5	26%
Duhok	4	1	25%
Babil	10	2	20%
Wasit	10	2	20%
Erbil	18	2	11%
Sulaymaniyah	12	1	8%
Salah ad Din	6	0	0%

In Maysan province, 93% of PHCCs are compliant in non-communicable diseases clinical services. Salah ad Din province did not have any PHCCs that scored above the 70% compliance ratings.

Table 35: PHCCs compliant with non-communicable diseases clinical services - Type of clinic

Туре	Total number of Respondents	Number Compliant with Non-Communicable Diseases Clinical Services	% of PHCCs Compliant in Communicable Diseases Clinical Services
Family Medicine	6	6	100%
Sub	4	4	100%
Model	34	24	71%
Pilot	35	22	63%
Main	230	122	53%
Not Pilot	197	104	53%
Not Model	198	102	52%

All family medicine clinics are compliant in non-communicable diseases clinical services in Iraq. Not model clinics ranked lowest with only 52% of PHCCs compliant in non-communicable diseases clinical services.

Non-communicable diseases

Table 36: PHCCs compliant in nutrition clinical services – Iraq

National Level	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
Iraq wide	358	292	82%

In Iraq, 82% of PHCCs (292 of 358) are compliant in nutrition clinical services. Throughout the country, 204 of 358 PHCCs scored 100% compliant in nutrition clinical services.

Table 37: PHCCs compliant in nutrition clinical services — Region

Region	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
South	113	101	89%
Central	136	111	82%
North	109	80	73%

The south region ranked highest in compliance among Iraq's three regions with 89% of PHCCs compliant in nutrition clinical services. The north region ranked lowest with just 73% of PHCCs compliant.

Table 38: PHCCs compliant in nutrition clinical services – Province

Province	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
Baghdad	40	40	100%
Dhi Qar	20	20	100%
Najaf	20	20	100%
Ninawa	21	21	100%
Babil	19	18	95%
Maysan	18	17	94%
Basrah	15	14	93%
Kirkuk	14	13	93%
Muthanna	20	18	90%
Sulaymaniyah	20	18	90%
Karbala	23	20	87%
Wasit	18	15	83%

Table 38: PHCCs compliant in nutrition clinical services – Province continued

Province	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
Salah ad Din	17	11	65%
Diwaniya	20	12	60%
Erbil	19	10	53%
Anbar	20	10	50%
Diyala	16	8	50%
Duhok	18	9	50%

On a provincial level, 12 of 18 provinces are compliant in nutrition clinical services. Just four provinces: Baghdad, Dhi Qar, Najaf and Ninawa, reported that all their PHCCs were 100% compliant.

Table 39: PHCCs compliant in nutrition clinical services - Type of clinic

Province	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
Family Medicine	6	6	100%
Main	270	242	90%
Model	36	33	92%
Pilot	40	34	85%
Not Pilot	318	258	81%
Not Model	322	259	80%
Sub	88	50	57%

Family medicine clinics are 100% compliant in nutrition clinical services. Sub clinics ranked lowest with only 57% of PHCCs compliant in nutrition clinical services.

Emergency Care

Table 40: PHCCs compliant in emergency care clinical services - Iraq

National Level	Total number of Respondents	Number of Compliant with Emergency Care Clinical Services	% of PHCCs Compliant with Emergency Care Clinical Services
Iraq wide	232	75	32%

In Iraq, 32% of PHCCs (75 of 232) are compliant in emergency care clinical services. Twenty-nine individual PHCCs are 100% compliant in emergency care clinical services.

 Table 41: PHCCs compliant in emergency care clinical services – Region

Region	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
North	60	23	38%
South	82	26	32%
Central	90	26	29%

The north region ranked highest among the three provinces in terms of PHCCs compliant in emergency care clinical services at 38%.

 Table 42: PHCCs compliant in emergency care clinical services – Province

Province	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
Kirkuk	5	5	100%
Ninawa	15	13	87%
Karbala	14	8	57%
Najaf	20	11	55%
Babil	10	5	50%
Muthanna	4	2	50%
Dhi Qar	10	4	40%
Maysan	14	5	36%
Diyala	6	2	33%
Wasit	10	3	30%
Diwaniya	19	4	21%
Anbar	10	2	20%
Salah ad Din	6	1	17%
Sulaymaniyah	12	2	17%
Baghdad	40	6	15%
Erbil	18	2	11%
Basrah	15	0	0%
Duhok	4	0	0%

Kirkuk and Ninawa provinces ranked highest at 100% and 87% compliance ratings respectively for the PHCCs compliant in emergency care clinical services.

Table 43: PHCCs compliant in emergency care clinical services – Type of clinic

Region	Total number of Respondents	Number of Compliant with Nutrition Clinical Services	% of PHCCs Compliant in Nutrition Clinical Services
Sub	4	2	50%
Pilot	35	15	43%
Model	34	13	38%
Family Medicine	6	2	33%
Main	228	73	32%
Not Model	198	62	31%
Not Pilot	197	60	30%

Sub clinics scored highest at 50% compliancy in emergency care clinical services, while not pilot clinics ranked lowest at 30%.

Supportive Supervision

Table 44: PHCCs compliant in supportive supervision clinical services - Iraq

National Level	Total number of Respondents	Number of Compliant with Supportive Supervision Clinical Services	% of PHCCs Compliant with Supportive Supervision Clinical Services
Iraq wide	358	310	87%

In Iraq, 87% of PHCCs (310 of 358) are compliant in supportive supervision clinical services with 279 PHCCs at a 100% compliance score.

Table 45: PHCCs compliant in supportive supervision clinical services – Region

Region	Total number of Respondents	Number of Compliant with Supportive Supervision Clinical Services	% of PHCCs Compliant with Supportive Supervision Clinical Services
Central	136	122	90%
South	113	101	89%
North	109	87	80%

The central region scored the highest in percentage of PHCCs compliant in supportive supervision clinical services at 90%. The north region scored the lowest percentage at 80%.

 Table 46: PHCCs compliant in supportive supervision clinical services – Province

Province	Total number of Respondents	Number of Compliant with Supportive Supervision Clinical Services	% of PHCCs Compliant with Supportive Supervision Clinical Services
Babil	19	19	100%
Basrah	15	15	100%
Karbala	23	23	100%
Kirkuk	14	14	100%
Maysan	18	18	100%
Ninawa	21	21	100%
Baghdad	40	38	95%
Muthanna	20	19	95%
Dhi Qar	20	18	90%
Najaf	20	18	90%
Salah ad Din	17	15	88%
Anbar	20	17	85%
Sulaymaniyah	20	17	85%
Wasit	18	15	83%
Duhok	18	14	78%
Diwaniya	20	13	65%
Diyala	16	10	63%
Erbil	19	6	32%

Six provinces scored 100% compliance ratings in supportive supervision clinical services: Babil, Basrah, Karbala, Kirkuk, Maysan and Ninawa. Erbil province scored lowest, with only 32% of PHCCs compliant in supportive supervision clinical services.

Table 47: PHCCs compliant in supportive supervision clinical services — Type of clinic

Туре	Total number of Respondents	Number of Compliant with Supportive Supervision Clinical Services	% of PHCCs Compliant with Supportive Supervision Clinical Services
Family Medicine	6	6	100%
Model	36	34	94%
Pilot	40	37	93%
Sub	88	78	87%

Table 47: PHCCs compliant in supportive supervision clinical services - Type of clinic continued

Туре	Total number of Respondents	Number of Compliant with Supportive Supervision Clinical Services	% of PHCCs Compliant with Supportive Supervision Clinical Services
Main	270	232	86%
Not Pilot	318	273	86%
Not Model	322	276	86%

Family medicine clinics ranked highest, with 100% of PHCCs compliant in supportive supervision clinical services.

Referral System

Table 48: PHCCs compliant in referral system clinical services - Iraq

National Level	Total number of Respondents	Number of Compliant with Referral System Clinical Services	% of PHCCs Compliant with Referral System Clinical Services
Iraq wide	385	65	18%

In Iraq, only 18% of PHCCs (65 of 358) are compliant in referral system clinical services. In total, 41 of 358 PHCCs scored a 100% compliance rate.

 Table 49: PHCCs compliant in referral system clinical services – Region

National Level	Total number of Respondents	Number of Compliant with Referral System Clinical Services	% of PHCCs Compliant with Referral System Clinical Services
Central	136	30	22%
South	113	24	21%
North	109	11	10%

The central region scored the highest percentage of PHCCs compliant in referral system clinical services at 22%. The north region scored the lowest percentage of PHCCs compliant in referral system clinical services at 10%.

 Table 50: PHCCs compliant in referral system clinical services – Province

Province	Total number of Respondents	Number of Compliant with Referral System Clinical Services	% of PHCCs Compliant with Referral System Clinical Services
Wasit	18	9	50%
Muthanna	20	9	45%

Table 50: PHCCs compliant in referral system clinical services – Province continued

Province	Total number of Respondents	Number of Compliant with Referral System Clinical Services	% of PHCCs Compliant with Referral System Clinical Services
Najaf	20	8	40%
Karbala	23	7	30%
Ninawa	21	5	24%
Diwaniya	20	4	20%
Sulaymaniyah	20	4	20%
Babil	19	3	16%
Anbar	20	3	15%
Baghdad	40	6	15%
Diyala	16	2	13%
Basrah	15	1	7%
Duhok	18	1	6%
Maysan	18	1	6%
Dhi Qar	20	1	5%
Erbil	19	1	5%
Kirkuk	14	0	0%
Salah ad Din	17	0	0%

Wasit province scored the highest percentage of PHCCs compliant in referral system clinical services at 50%. Kirkuk and Salah ad Din provinces scored 0% compliant in referral system clinical. services.

Table 51: PHCCs compliant in referral system clinical services — Type of clinic

Туре	Total number of Respondents	Number of Compliant with Referral System Clinical Services	% of PHCCs Compliant with Referral System Clinical Services
Family Medicine	6	2	33%
Pilot	40	12	30%
Model	36	9	25%
Main	270	61	23%
Not Pilot	318	53	17%
Not Model	322	56	17%
Sub	88	4	5%

Family medicine clinics scored the highest compliance rating at 33% of PHCCs compliant in referral system clinical services. Sub clinics ranked lowest in percentages of PHCCs compliant in referral system clinical services at 5%.

PHCCs compliant with quality standards for community partnership

scored a perfect 1.00 compliance score while the three lowest performing PHCCs were in Erbil, Sulaymaniyah and Wasit provinces. Iraq wide, 50% of PHCCs partnership is 0.65. Health promotion and disease prevention scored the highest average compliance score of the five categories at 0.82, while patient rights In total, 180 individual PHCCs are compliant with quality standards for community partnership. Al-Haydaria (Muthanna) (MU03) PHCC in Muthanna province are compliant with quality standards for community partnership. The average compliance score for PHCCs compliant with quality standards for community scored the lowest average compliance score at 0.56.

Table 52: PHCC compliance scores on quality standards for community partnership

Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
South	Muthanna	MU03	1.00	1.00	1.00	1.00	1.00	1.00
South	Muthanna	MU19	1.00	1.00	1.00	1.00	0.87	0.97
Central	Baghdad	BR14	0.90	1.00	1.00	1.00	0.91	96.0
Central	Karbala	KR07	0.90	1.00	1.00	1.00	0.91	0.96
Central	Baghdad	BK10	0.81	1.00	1.00	1.00	1.00	96.0
North	Ninawa	NA01	0.90	1.00	1.00	1.00	0.87	0.95
Central	Diyala	DY06	1.00	1.00	1.00	1.00	0.75	0.95
Central	Karbala	KR08	0.90	1.00	1.00	1.00	0.84	0.95
North	Ninawa	NA14	1.00	1.00	1.00	1.00	0.74	0.95
South	Najaf	NF07	0.90	1.00	1.00	1.00	0.83	0.95
Central	Baghdad	BK08	0.81	1.00	1.00	1.00	0.92	0.95
South	Najaf	NF14	0.86	1.00	1.00	1.00	0.87	0.95
South	Najaf	NF03	0.81	1.00	1.00	1.00	0.91	0.94
North	Salah ad Din	SD02	0.74	1.00	1.00	1.00	0.97	0.94
Central	Karbala	KR03	0.83	1.00	1.00	1.00	0.87	0.94
North	Ninawa	NA08	0.90	1.00	1.00	1.00	0.79	0.94
South	Maysan	MN05	0.81	1.00	1.00	1.00	0.88	0.94

Babil Karbala Ninawa Babil Baghdad Baghdad Karbala Salah ad Din Salah ad Din Salah ad Din			ratient rights	Communication	Prevention	Committee	Compliance Score
Karbala Ninawa Babil Baghdad Baghdad Karbala Karbala Salah ad Din Ninawa Salah ad Din	- 91	0.90	1.00	1.00	1.00	0.77	0.94
Ninawa Babil Baghdad Baghdad Karbala Salah ad Din Ninawa Salah ad Din	8	0.81	1.00	1.00	1.00	0.87	0.94
Baghdad Baghdad Karbala Salah ad Din Ninawa Salah ad Din		0.81	1.00	1.00	1.00	0.87	0.94
Baghdad Baghdad Karbala Salah ad Din Salah ad Din Ninawa Salah ad Din	8	0.83	1.00	1.00	1.00	0.83	0.93
Baghdad Karbala Salah ad Din Salah ad Din Ninawa Salah ad Din	13	0.86	0.83	1.00	1.00	96.0	0.93
Karbala Salah ad Din Salah ad Din Ninawa Salah ad Din	10	0.81	1.00	1.00	1.00	0.83	0.93
Salah ad Din Salah ad Din Ninawa Salah ad Din	22	0.81	1.00	1.00	1.00	0.83	0.93
Salah ad Din Ninawa Salah ad Din	5	0.74	0.89	1.00	1.00	1.00	0.93
Ninawa Salah ad Din		0.74	0.89	1.00	1.00	1.00	0.93
Salah ad Din	15	0.74	1.00	1.00	1.00	0.89	0.92
	90	0.74	1.00	1.00	1.00	0.89	0.92
South Najaf NF19	61	1.00	0.92	1.00	1.00	0.70	0.92
Central Karbala KR12	12	0.90	0.92	1.00	1.00	0.79	0.92
Central Karbala KR21	21	0.74	1.00	1.00	1.00	0.87	0.92
South Najaf NF10	10	0.90	0.92	1.00	1.00	0.78	0.92
Central Babil BB17	17	0.71	1.00	1.00	1.00	0.87	0.92
Central Baghdad BR05	90	0.86	0.83	1.00	1.00	0.89	0.92
Central Baghdad BK02	02	0.81	1.00	1.00	1.00	92.0	0.91
Central Karbala KR23	23	0.81	1.00	1.00	1.00	92.0	0.91
Central Baghdad BK17	17	0.90	0.83	1.00	1.00	0.83	0.91
South Maysan MN12	12	0.86	1.00	1.00	1.00	0.71	0.91
North Kirkuk KE01)1	0.95	0.78	1.00	1.00	0.83	0.91
South Najaf NF06	90	0.86	0.92	1.00	1.00	0.78	0.91
Central Babil BB14	14	0.81	0.92	1.00	1.00	0.83	0.91
North Salah ad Din SD13	13	0.67	0.89	1.00	1.00	1.00	0.91
North Salah ad Din SD08	80	0.74	0.81	1.00	1.00	1.00	0.91

Province	Clinic ID	Partnership and Mobilization	Patient Rights	Behavior Change Communication	and Disease Prevention	Local Health Committee	Average Compliance Score
Baghdad	BR11	0.95	0.72	1.00	1.00	0.87	0.91
Najaf	NF01	0.71	1.00	1.00	1.00	0.81	0.91
Karbala	KR02	0.93	0.72	1.00	1.00	0.87	06:0
Baghdad	BR10	0.81	0.83	1.00	1.00	0.87	06:0
Najaf	NF04	0.76	1.00	1.00	1.00	0.75	0.90
Karbala	KR01	0.86	0.92	1.00	1.00	0.73	0.90
Baghdad	BR19	92.0	0.92	1.00	1.00	0.81	0.90
Najaf	NF20	0.71	1.00	1.00	1.00	0.77	0.90
Karbala	KR13	29.0	1.00	1.00	1.00	0.82	06:0
Karbala	KR11	06.0	0.78	1.00	1.00	0.79	0.89
Baghdad	BK04	0.74	1.00	1.00	1.00	0.74	0.89
Diyala	DY02	0.81	0.89	1.00	1.00	0.77	0.89
Babil	BB06	1.00	0.50	1.00	1.00	0.97	0.89
Ninawa	NA04	06:0	1.00	1.00	1.00	0.57	0.89
Baghdad	BK07	0.71	1.00	1.00	1.00	0.75	0.89
Sulaymaniyah	SU07	0.65	1.00	1.00	1.00	0.81	0.89
Maysan	MN10	69'0	1.00	1.00	1.00	0.77	0.89
Ninawa	NA03	92'0	1.00	1.00	1.00	0.70	0.89
Dhi Qar	TQ01	0.74	1.00	1.00	1.00	0.72	0.89
Maysan	MN07	0.64	1.00	1.00	1.00	0.81	0.89
Baghdad	BK12	1.00	0.61	1.00	1.00	0.84	0.89
Baghdad	BR06	0.82	69'0	1.00	1.00	0.93	0.89
Diyala	DY03	0.81	1.00	1.00	1.00	0.63	0.89
Najaf	NF18	0.81	1.00	1.00	1.00	0.62	0.89
Ninawa	NA19	09:0	1.00	1.00	1.00	0.83	0.89
Naiaf	NE17	0.71	1 00	7	()	1	

South Négit 1972 1873 1829 100 100 0.87 100 100 0.87 100 100 0.24 100 100 0.24 100 100 0.24 100 100 0.24 100 0.24 100 0.24 100 0.24 100 0.24 0.24 100 100 0.24 0.24 100 100 0.24 0.24 100 100 0.24 0.24 100 100 0.24 0.24 0.24 0.24 0.25 100 100 0.24 0.25 100 100 0.24 0.25 100 100 0.24<	Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
Elegipleid FROH 1,00	South	Najaf	NF12	0.71	0.83	1.00	1.00	0.87	0.88
Bagilotad BRO4 0.74 0.83 1,00 1,00 Suburnariyah SLOT 0.56 1,00 1,00 1,00 Bagilotad BK19 0,57 1,00 1,00 1,00 Mayesan Milos 0,64 0,83 1,00 1,00 1,00 Bagilotad BR02 0,81 0,83 1,00 1,00 1,00 1,00 Kartale KR04 0,84 0,83 1,00 </th <th>South</th> <th>Dhi Qar</th> <th>TQ11</th> <td>1.00</td> <td>1.00</td> <td>1.00</td> <td>1.00</td> <td>0.42</td> <td>0.88</td>	South	Dhi Qar	TQ11	1.00	1.00	1.00	1.00	0.42	0.88
Saliahran Upulh Stool 0.56 1,00 1,00 1,00 Baghrand Un 5009 0.50 0.89 1,00 1,00 Baghrand Un Mixe 0.81 0.67 1,00 1,00 Makesun Mixe 0.64 0.83 1,00 1,00 Baghrand KG04 0.90 0.78 1,00 1,00 Mutherma Mixe 0.62 0.78 1,00 1,00 Mutherma Mixe 0.62 0.78 1,00 1,00 Mutherma Mixe 0.83 1,00 1,00 1,00 Mutherma Mixe 0.74 1,00 1,00 1,00 Mutherma Mixe 0.71 1,00 1,00 1,00 Mutherma Mixe 0.71 1,00 1,00 1,00 Mutherma Mixe 0.71 1,00 1,00 1,00 Mutherma Mixe 0.72 1,00 1,00 1,00	Central	Baghdad	BR04	0.74	0.83	1.00	1.00	0.83	0.88
Salah ad Din Stood 0.50 0.69 1.00 1.00 Bagyidad BK19 0.81 0.67 1.00 1.00 Mapsan MN06 0.64 0.88 1.00 1.00 1.00 Bagyidad Brontal KR04 0.90 0.78 1.00 1.00 1.00 Muthama Muthama Muthama 1.00 1.00 1.00 1.00 1.00 Muthama Muthama 0.74 1.00 1.00 1.00 1.00 1.00 Muthama Muthama 0.74 1.00	North	Sulaymaniyah	SU01	0.56	1.00	1.00	1.00	0.83	0.88
Begindard BK19 0.61 1.00 1.00 Mayysan MN06 0.64 0.83 1.00 1.00 Begindad BR02 0.81 1.00 1.00 1.00 Karbala KR04 0.90 0.78 1.00 1.00 1.00 Muthamra MUTo 1.00 1.00 1.00 1.00 1.00 1.00 Wassit Wilde 1.00 1.00 1.00 1.00 1.00 1.00 Wassit Wilde 0.74 1.00 1.00 1.00 1.00 Diyala Dryala 0.74 1.00 1.00 1.00 1.00 Muthama Muthama 0.74 1.00 1.00 1.00 1.00 Diyala Dryala 0.74 1.00 1.00 1.00 1.00 Muthama Muthama 0.74 1.00 1.00 1.00 1.00 Muthama Minta 0.75 1.00 1.00 1.00<	North	Salah ad Din	8D09	0.50	0.89	1.00	1.00	1.00	0.88
Mayear MN06 0.64 0.83 1.00 1.00 Baghdad BR02 0.81 0.83 1.00 1.00 Karbala Karbala 0.80 0.78 1.00 1.00 Multanna MULG 1.00 1.00 1.00 1.00 Multanna MULG 1.00 1.00 1.00 1.00 Multanna MULG 0.74 1.00 1.00 1.00 Multanna Multanna 0.74 1.00 1.00 1.00 Multanna Multanna 0.71 0.78 1.00 1.00 Multanna Multanna 0.71 0.78 1.00 1.00 Multanna Multanna 0.71 0.89 0.78 1.00 1.00 Multanna Multanna 0.71 0.89 0.78 1.00 1.00 Multanna Multanna 0.71 0.89 0.78 1.00 1.00 Multanna Multanna 0.71	Central	Baghdad	BK19	0.81	29:0	1.00	1.00	0.91	0.88
Reginded BR02 0.81 0.83 1.00 1.00 Karbala KR04 0.90 0.78 1.00 1.00 Baghdad BR07 0.622 0.75 1.00 1.00 Multianna Multo 1.00 1.00 0.50 1.00 Wester Multo 0.74 1.00 1.00 1.00 1.00 Mathema Diyala 0.71 0.78 1.00 1.00 1.00 Mathana Diyala 0.71 0.78 1.00 1.00 1.00 Multianna Multo 0.71 0.78 1.00 1.00 1.00 Multianna Multo 0.71 0.78 1.00 1.00 1.00 Massir Wasir Nulti 0.71 0.88 1.00 1.00 1.00 Massir Wasir Nulti 0.71 0.88 1.00 1.00 1.00 Massir Massir Nulti 0.72 0.78 <th< th=""><th>South</th><th>Maysan</th><th>90NW</th><td>0.64</td><td>0.83</td><td>1.00</td><td>1.00</td><td>0.91</td><td>0.88</td></th<>	South	Maysan	90NW	0.64	0.83	1.00	1.00	0.91	0.88
Karbala KR04 0.90 0.78 1.00 1.00 Baghdad BR07 0.62 0.75 1.00 1.00 Multharma Multo 1.00 1.00 0.50 1.00 Wesit Wults 0.74 1.00 1.00 0.50 1.00 Varbala Kraba 0.74 1.00 1.00 1.00 1.00 1.00 Multharma Multharma Multharma 0.71 1.00 1.0	Central	Baghdad	BR02	0.81	0.83	1.00	1.00	0.74	0.88
Begindad BROTY 0.62 0.75 1.00	Central	Karbala	KR04	06:0	0.78	1.00	1.00	69.0	0.87
Muthanna Mutos 1.00	Central	Baghdad	BR07	0.62	0.75	1.00	1.00	1.00	0.87
Muthanna Mutos 1.00 1.00 1.00 0.50 Wasit Wats 0.83 1.00 1.00 1.00 Diyala DY04 0.71 0.78 1.00 1.00 Diyala DY04 0.71 1.00 1.00 1.00 Diyala DY04 0.71 1.00 1.00 1.00 Muthanna Muton 0.90 0.78 1.00 1.00 Basrah BA11 0.71 0.81 1.00 1.00 Wasit Wasit 0.76 0.78 1.00 1.00 Najat 1.00 0.78 1.00 1.00 1.00 Najat Wasit Wats 0.76 0.78 1.00 1.00 Najasan Maysan 0.69 0.75 1.00 1.00 1.00 Maysan Wats 0.81 0.92 1.00 1.00 1.00 Maysan Wats 0.81 0.92 1.00 1.	South	Muthanna	MU16	1.00	1.00	0.50	1.00	0.87	0.87
Wasit Wats 0.73 1.00 1.00 1.00 Karbala KR20 0.71 0.78 1.00 1.00 1.00 Diyala DY04 0.71 1.00 1.00 1.00 1.00 Muthama MU01 0.50 0.71 1.00 1.00 1.00 Basrah BA11 0.71 0.81 1.00 1.00 1.00 Wasit Wasit Wasit 0.76 0.78 1.00 1.00 1.00 Wajsan Majsan 0.71 0.83 1.00 1.00 1.00 1.00 Maysan Maysan 0.71 0.69 0.75 1.00 1.00 1.00 Maysan Maysan 0.81 0.50 1.00 1.00 1.00 1.00 Maysan Maysan 0.81 0.50 1.00 1.00 1.00 1.00	South	Muthanna	MU20	1.00	1.00	1.00	0.50	0.87	0.87
Maysan DY16 0,74 1,00 <	Central	Wasit	WA18	0.83	1.00	1.00	1.00	0.53	0.87
Karbala KR20 0.71 0.78 1.00 1.00 Diyala DY04 0.71 1.00 1.00 1.00 Multhanna Multhanna Muot 0.90 0.78 1.00 1.00 Basrah BA11 0.71 0.81 1.00 1.00 Wasit Wasit 0.76 0.78 1.00 1.00 Najar NF13 0.71 0.83 1.00 1.00 Salah ad Din SD04 0.69 0.75 1.00 1.00 Maysan MN18 1.00 0.42 1.00 1.00 Maysan MN11 0.64 0.50 1.00 1.00	Central	Diyala	DY16	0.74	1.00	1.00	1.00	0.62	0.87
Diyala Dryala 0.71 1.00	Central	Karbala	KR20	0.71	0.78	1.00	1.00	0.87	0.87
Diyala DYOB 0.71 1.00 <	Central	Diyala	DY04	0.71	1.00	1.00	1.00	0.62	0.87
Muthanna Muthanna Muthanna Muthanna 0.71 0.78 1.00<	Central	Diyala	80AQ	0.71	1.00	1.00	1.00	0.62	0.87
Basrath BA11 0.71 0.81 1.00	South	Muthanna	MU01	0:90	0.78	1.00	1.00	0.64	0.86
Karbala KR09 0.76 0.78 1.00	South	Basrah	BA11	0.71	0.81	1.00	1.00	0.80	0.86
Wasit WA13 1.00 0.44 1.00 1.00 Najaf NF13 0.71 0.83 1.00 1.00 1.00 Salah ad Din SDQ4 0.69 0.75 1.00 1.00 1.00 Maysan MN18 1.00 0.64 1.00 1.00 1.00 Maysan MN16 0.81 0.50 1.00 1.00 1.00	Central	Karbala	KR09	92'0	0.78	1.00	1.00	0.77	0.86
Najaf NF13 0.71 0.83 1.00 1.00 1.00 Salah ad Din SD04 0.69 0.75 1.00 1.00 1.00 Maysan MAN18 1.00 0.64 1.00 1.00 1.00 Maysan MAN16 0.81 0.50 1.00 1.00 1.00	Central	Wasit	WA13	1.00	0.44	1.00	1.00	0.87	0.86
Salah ad Din SD04 0.69 0.75 1.00 1.00 Maysan MN18 1.00 0.642 1.00 1.00 1.00 Maysan MN11 0.644 0.92 1.00 1.00 1.00	South	Najaf	NF13	0.71	0.83	1.00	1.00	92.0	0.86
Maysan MN16 1.00 0.42 1.00 1.00 Maysan MN11 0.64 0.92 1.00 1.00 Maysan MN16 0.81 0.50 1.00 1.00	North	Salah ad Din	SD04	0.69	0.75	1.00	1.00	0.87	0.86
Maysan MN11 0.64 0.92 1.00 1.00 Maysan MN16 0.81 0.50 1.00 1.00	South	Maysan	MN18	1.00	0.42	1.00	1.00	0.89	0.86
Maysan MN16 0.81 0.50 1.00 1.00	South	Maysan	MN11	0.64	0.92	1.00	1.00	0.70	0.85
	South	Maysan	91NW	0.81	0.50	1.00	1.00	0.94	0.85

Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
	Baghdad	BK11	0.55	0.83	1.00	1.00	0.87	0.85
	Sulaymaniyah	80NS	0.93	0.50	1.00	1.00	0.81	0.85
	Muthanna	MU17	0.87	1.00	0.50	1.00	0.87	0.85
	Baghdad	BK16	0.81	0.61	1.00	1.00	0.81	0.85
	Diyala	DY10	0.81	0.67	1.00	1.00	0.74	0.84
	Muthanna	MU04	0.74	0.72	1.00	1.00	0.75	0.84
	Kirkuk	KE02	0.95	0.47	1.00	1.00	0.77	0.84
	Diyala	DY01	06:0	0.67	1.00	1.00	0.62	0.84
	Maysan	MN04	0.62	0.72	1.00	1.00	0.85	0.84
	Baghdad	BK22	29.0	0.61	1.00	1.00	0.91	0.84
	Muthanna	MU15	06:0	1.00	0.50	1.00	0.77	0.84
	Najaf	NF15	0.62	0.83	1.00	1.00	0.72	0.83
	Maysan	MN08	0.71	0.72	1.00	1.00	0.73	0.83
	Diyala	DY09	0.62	1.00	1.00	1.00	0.54	0.83
	Diwaniya	DI 04	0.81	29'0	1.00	1.00	89.0	0.83
	Maysan	MN14	0.64	0.83	1.00	1.00	0.68	0.83
	Anbar	AN17	1.00	0.50	1.00	1.00	0.64	0.83
	Najaf	NF16	0.71	0.83	1.00	1.00	0.57	0.82
	Diyala	DY15	0.71	29.0	1.00	1.00	0.73	0.82
	Dhi Qar	1005	0.74	1.00	0.50	1.00	0.87	0.82
	Najaf	NF02	0.71	0.75	1.00	1.00	0.63	0.82
	Baghdad	BR17	0.86	0.33	1.00	1.00	0.91	0.82
	Maysan	MN17	0.67	29.0	1.00	1.00	0.74	0.81
	Dhi Qar	1006	0.74	1.00	0.50	1.00	0.83	0.81
	Diyala	DY14	0.64	0.92	1.00	1.00	0.49	0.81
	Wasit	WA12	0.79	0.53	1.00	1.00	0.74	0.81

MU11 0.60 MU18 0.90 MU18 0.86 DV13 0.45 BR03 0.74 BK09 0.71 BK15 0.90 BK18 0.76 BK18 0.76 BK19 0.71 BK19 0.74 MA16 0.86 MN09 0.74 MN09 0.74 MU09 0.69 MU09 0.69 MU17 0.71 BM16 0.71 BM16 0.71 BM16 0.71 BM16 0.71 BM16 0.71 BM1 0.70 BM1 0.70	Muthanna Sulaymaniyah Muthanna Diyala Dhi Qar Baghdad Baghdad Baghdad Dohuk Baghdad Dohuk Maysan	MU11 SU17 MU18 DY13 TQ17 BR03 BR09 BK15 DK18 BK13 TQ10 NA16	0.60 0.30 0.45 0.74 0.71 0.70 0.90 0.86	0.78 0.28 0.83 1.00 1.00 0.33 0.33 0.33 0.33 1.00 1.00	1.00 1.00 1.00 1.00 1.00 1.00 1.00 1.00	1.00 0.50 0.50 1.00 1.00 1.00 1.00 1.00	0.85 0.83 0.55 0.90 0.60 0.60 0.75 0.75 0.75	0.80 0.80 0.80 0.80 0.80 0.80 0.79 0.79
Sulkymaniyah SU17 0.90 Muthama MU18 0.86 Diyala DY13 0.45 Dhi Qar T017 0.74 Baghdad BK09 0.71 Baghdad BK15 0.90 Baghdad BK15 0.77 Baghdad BK13 0.75 Maysan MN13 0.85 Maysan MN13 0.82 Maysan MN13 0.81 Maysan MN16 0.21 Maysan MN18 0.69 Muthama MU09 0.71 Muthama MU09 0.69 Sulaymaniyah SU20 0.81 Babil BB15 0.71 Bankil BB15 0.70 Bankil BB15 0.70	Sulaymaniyah Muthanna Diyala Dhi Qar Baghdad Baghdad Dohuk Baghdad Dohuk Maysan	SU17 MU18 DY13 TQ17 BR03 BK09 BK15 DK18 BK15 DK18 MA16	0.90 0.86 0.74 0.77 0.70 0.90 0.90 0.90	0.28 0.83 1.00 1.00 0.33 0.33 0.50 0.50 1.00	1.00 1.00 1.00 1.00 1.00 1.00 1.00 0.50	1.00 0.50 1.00 1.00 1.00 1.00 1.00 1.00	0.83 0.55 0.75 0.90 0.60 0.75 0.75	0.80 0.80 0.80 0.80 0.80 0.80 0.79 0.79
Muthanna MU18 0.86 Diyala T017 0.45 Dini Car T017 0.74 Baghdad BK09 0.71 Baghdad BK15 0.90 Dohuk DK18 0.71 Dhi Car T010 0 Maysan MN13 0.85 Maysan MN09 0.74 Diyala DY11 0.81 Muthanna MU09 0.69 Muthanna SUZO 0.81 Sulaymaniyah SUZO 0.81 Babil BB15 0.71 Banhudan Sulaymaniyah Sulaymaniyah Sulaymaniyah Sulaymaniyah 0.70 Babil BB15 0.70 Banthan 0.70 0.71	Muthanna Diyala Dhi Qar Baghdad Baghdad Baghdad Dohuk Baghdad Dohuk Maysan Ninawa	MU18 DY13 TQ17 BR03 BK09 BK15 DK18 BK13 MA16	0.86 0.74 0.76 0.70 0.90 0.76 0.86	0.83 1.00 1.00 0.33 0.33 0.50 1.00 1.00	1.00 1.00 1.00 1.00 1.00 1.00 1.00 0.50	1.00 1.00 1.00 1.00 1.00 1.00 1.00	0.90 0.90 0.00 0.75 0.75 0.75	0.80 0.80 0.80 0.80 0.80 0.70 07.0
Diyala DY13 0.45 Dhi Qar TQ17 0.74 Baghdad BR03 0.76 Baghdad BK15 0.90 Baghdad BK13 0.71 Baghdad BK13 0.76 Dhi Oar TQ10 0 Maysan MA16 0.86 Maysan MN09 0.74 Maysan MN09 0.24 Mathanna MV09 0.69 Muthanna Dohuk DK17 0.71 Sulaymaniyah SU20 0.71 Babil BB15 0.81 Bandin BB15 0.81 Bandin BB15 0.70	Diyala Dhi Qar Baghdad Baghdad Baghdad Dohuk Baghdad Dhi Qar Ninawa	DY13 TQ17 BR03 BK09 BK15 DK18 BK13 TQ10 NA16	0.45 0.76 0.70 0.90 0.71 0.76 0.86	1.00 1.00 0.33 0.33 0.50 0.50 1.00	1.00 1.00 1.00 1.00 1.00 1.00 0.50	1.00 1.00 1.00 1.00 1.00 1.00 1.00	0.55 0.75 0.90 0.60 0.75 0.75 0.75	0.80 0.80 0.80 0.80 0.79 0.79
Dhi Qar TQ17 0.74 Baghdad BK09 0.71 Baghdad BK15 0.90 Baghdad BK13 0.76 Dhi Qar TQ10 0 Maysan MN13 0.86 Maysan MN09 0.74 Majaf NF05 0.81 Muthanna MU09 0.69 Muthanna DK17 0.71 Sulaymaniyah SU20 0.81 Babil BB15 0.70 Banhdad Sulaymaniyah Sulo Banhdad BB15 0.781	Dhi Qar Baghdad Baghdad Baghdad Dohuk Baghdad Dhi Qar Ninawa	DK18 BK15 BK15 DK18 BK13 TQ10 NA16	0.76 0.71 0.71 0.71 0.76 0.86	0.33 0.50 0.50 0.33 0.33 0.33 1.00	1.00 1.00 1.00 1.00 1.00 1.00 1.00 0.50	1.00 1.00 1.00 1.00 1.00 1.00	0.90 0.60 0.60 0.75 0.75 0.87	0.80 0.80 0.80 0.80 0.70 0.70
Baghdad BR03 0.76 Baghdad BK15 0.90 Baghdad BK15 0.90 Dohuk DK18 0.71 Baghdad BK13 0.76 Baghdad BK13 0.76 Ninawa NA16 0.86 Maysan MN09 0.74 Maysan MN09 0.74 Muthama MU09 0.69 Muthama NLOS 0.71 Dohuk DK16 0.71 Babil BB15 0.71 Babil BB15 0.781 Banhdad SU20 0.70	Baghdad Baghdad Baghdad Dohuk Baghdad Dhi Qar Ninawa	BR03 BK09 BK15 DK18 BK13 TQ10 NA16	0.30 0.71 0.71 0.76 0.76 0.86	0.33 0.33 0.50 0.50 1.00 1.00	1.00 1.00 1.00 1.00 1.00 0.50	1.00	0.90 0.60 0.75 0.75	0.80 0.80 0.70 0.79
Baghdad BK15 0.90 Dohuk DK18 0.71 Dohuk DK18 0.76 Baghdad BK13 0.76 Dhi Qar TQ10 0 Minawa NA16 0.86 Maysan MN13 0.82 Maysan MN09 0.74 Diyala DV11 0.81 Muthanna MU09 0.69 Muthanna DK17 0.71 Sullaymaniyah SU20 0.81 Babii BB15 0.88 Babii BB15 0.70 Babii BB16 0.70	Baghdad Baghdad Dohuk Baghdad Dhi Qar Ninawa	BK09 BK15 DK18 BK13 TQ10 NA16	0.90 0.76 0.86	0.67 0.33 0.50 0.33 1.00 1.00	1.00 1.00 1.00 1.00 0.50	1.00	0.60	0.80 0.80 0.79 0.79
Baghdad BK15 0.90 Dohulk DK18 0.71 Baghdad BK13 0.76 Dhi Qar TQ10 0 Maysan NA16 0.86 Maysan MN09 0.74 Diyala DY11 0.81 Muthanna NH09 0.69 Muthanna DK17 0.71 Sulaymaniyah SU20 0.71 Babil BB15 0.70 Banhdad SU10 0.70 Banhdad SU10 0.70	Baghdad Dohuk Baghdad Dhi Qar Ninawa	BK15 DK18 BK13 TQ10 NA16	0.90	0.33 0.33 1.00 1.00 0.50	1.00 1.00 1.00 0.50	1.00	0.75	08.0 0.79 0.79
Dohuk DK18 0.76 Baghdad BK13 0.76 Dhi Qar TQ10 0 Ninawa NA16 0.86 Maysan MN09 0.74 Maysan MN09 0.74 Muthanna NH09 0.81 Muthanna MU09 0.69 Sulaymaniyah SU20 0.81 Babil BB15 0.71 Babil BB15 0.70 Babil BB15 0.70 Banhad BB16 0.70	Dohuk Baghdad Dhi Qar Ninawa Maysan	DK18 BK13 TQ10 NA16	0.76	0.50 0.33 1.00 1.00 0.50	1.00	1.00	0.75	97.0 97.0 97.0
Baghdad BK13 0.76 Dhi Qar TQ10 0 Ninawa NA16 0.86 Maysan MN09 0.74 Diyala DY11 0.81 Muthanna MU09 0.69 Muthanna MU09 0.69 Sulaymaniyah SUZO 0.71 Dohulk DK17 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Sulaymaniyah SU10 0.70	Baghdad Dhi Qar Ninawa Maysan	BK13 TQ10 NA16	0 0.86	1.00	1.00	1.00	0.87	0.79
Dhi Qar TQ10 0 Ninawa NA16 0.86 Maysan MN13 0.82 Maysan MN09 0.74 Diyala DY11 0.81 Muthanna MU09 0.69 Muthanna MU09 0.69 Dohuk DK17 0.71 Dohuk DK16 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Ranhad RRN1 0.70	Dhi Qar Ninawa Maysan	TQ10 NA16 MN13	0.86	1.00	1.00	1.00	96 0	92.0
Ninawa NA16 0.86 Maysan MN13 0.82 Maysan MN09 0.74 Diyala DY11 0.81 Muthanna MU09 0.69 Dohuk DK17 0.71 Sulaymaniyah SU20 0.81 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Ranhdad SU10 0.70	Ninawa Maysan	NA16	0.86	1.00	0.50		U.30	0 Z U
Maysan MN09 0.74 Diyala DY11 0.81 Najaf NF05 0.81 Muthanna MU09 0.69 Dohuk DK17 0.71 Sulaymaniyah SU20 0.81 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Babil SU10 0.70	Maysan	MN13	600	0:20		1.00	09:0	2
Maysan MN09 0.74 Diyala DV11 0.81 Muthanna MU09 0.69 Dohuk DK17 0.71 Sulaymaniyah SU20 0.81 Dohuk DK16 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Ranhada RRM1 0.70			0.02		1.00	1.00	0.63	0.79
Diyala DV11 0.81 Najaf NF05 0.81 Muthanna MU09 0.69 Dohuk DK17 0.71 Sulaymaniyah SU20 0.81 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Banhulad SU10 0.70	Maysan	MN09	0.74	0.50	1.00	1.00	0.70	0.79
Najaf NF05 0.81 Muthanna MU09 0.69 Dohuk DK17 0.71 Sulaymaniyah SU20 0.81 Dohuk DK16 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Banthad BR01 0.70	Diyala	DY11	0.81	1.00	0.50	1.00	0.62	62'0
Muthanna Mu09 0.69 Dohuk DK17 0.71 Sulaymaniyah SU20 0.81 Dohuk DK16 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70	Najaf	NF05	0.81	1.00	0.50	1.00	0.62	62'0
Dohuk DK17 0.71 Sulaymaniyah SU20 0.81 Dohuk DK16 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70	Muthanna	M009	0.69	0.50	1.00	1.00	0.73	0.78
Sulaymaniyah SUZO 0.81 Dohulk DK16 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Ranhad RRM 0.81	Dohuk	DK17	0.71	0.44	1.00	1.00	0.75	0.78
Dohuk DK16 0.71 Babil BB15 0.88 Sulaymaniyah SU10 0.70 Ranthriad RR01 0.81	Sulaymaniyah	SU20	0.81	0.28	1.00	1.00	0.81	0.78
Babil BB15 0.88 Sulaymaniyah SU10 0.70 Ranthridad RR01 0.81	Dohuk	DK16	0.71	0.50	1.00	1.00	0.68	0.78
Sulaymaniyah SU10 0.70 Banhad BR01 0.81	Babil	BB15	0.88	0.17	1.00	1.00	0.81	0.77
Banhdad BBO1 0.81	Sulaymaniyah	SU10	0.70	0.42	1.00	1.00	0.74	0.77
Daginari Dagi	Baghdad	BR01	0.81	0.61	1.00	0.50	0.92	0.77
North Kirkuk KE04 0.76 0.33	Kirkuk	KE04	0.76	0.33	1.00	1.00	0.74	0.77
South Dhi Qar TQ09 0.90 1.00	Dhi Qar	Т009	0.90	1.00	0	1.00	0.92	0.77
North Kirkuk KE10 1.00 0.17	Kirkuk	KE10	1.00	0.17	1.00	1.00	99.0	72.0

Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
South	Basrah	BA08	0.73	0.83	1.00	0.50	0.75	0.76
Central	Karbala	KR15	0.81	0.17	1.00	1.00	0.83	0.76
Central	Baghdad	BR12	0.52	0.61	1.00	1.00	99'0	0.76
Central	Baghdad	BR16	0.71	0.33	1.00	1.00	0.74	0.76
North	Kirkuk	KE05	92'0	0.33	1.00	1.00	0.68	0.75
South	Maysan	MN15	0.81	0.17	1.00	1.00	0.79	0.75
South	Dhi Qar	TQ12	1.00	0.92	0.50	0.50	0.85	0.75
North	Dohuk	DK14	0.71	0.50	1.00	1.00	0.55	0.75
North	Sulaymaniyah	SU16	0.48	0.50	1.00	1.00	0.78	0.75
Central	Wasit	WA09	0.55	0.58	1.00	1.00	0.62	0.75
South	Najaf	NF08	69.0	0.25	1.00	1.00	0.79	0.75
North	Sulaymaniyah	SU12	0.74	0.17	1.00	1.00	0.81	0.74
South	Basrah	BA10	0.73	0.81	1.00	0.50	29.0	0.74
South	Maysan	MN01	06'0	1.00	0	1.00	62.0	0.74
South	Basrah	BA15	0.81	0.61	0.50	1.00	7.0	0.74
South	Dhi Qar	TQ07	06.0	1.00	0	1.00	7.0	0.74
Central	Wasit	WA16	0.62	0.17	1.00	1.00	0.87	0.73
Central	Karbala	KR05	0.71	0.33	1.00	1.00	09:0	0.73
Central	Baghdad	BK14	0.55	0.33	1.00	1.00	0.74	0.72
Central	Diyala	DY05	0.93	1.00	0.00	1.00	29.0	0.72
North	Kirkuk	KE07	0.71	0.17	1.00	1.00	0.72	0.72
Central	Babil	BB13	0.48	1.00	1.00	0.50	09.0	0.72
Central	Wasit	WA07	0.74	29.0	0.50	1.00	29.0	0.71
North	Ninawa	NA09	0.81	1.00	0	1.00	92.0	0.71
North	Sulaymaniyah	90NS	0.55	0.25	1.00	1.00	0.77	0.71
South	Dhi Qar	TQ13	0.50	69.0	0.50	1.00	0.85	0.71

	Province	Clinic ID	Partnership and Mobilization	Patient Rights	Behavior Change Communication	and Disease Prevention	Local Health Committee	Average Compliance Score
South	Diwaniya	DI 02	0.62	0.28	1.00	1.00	0.64	0.71
Central	Anbar	AN07	0.74	0	1.00	1.00	0.79	0.71
South	Muthanna	MU05	09:0	0.33	1.00	1.00	0.58	0.70
North	Ninawa	NA10	0.64	1.00	0	1.00	0.87	0.70
South	Muthanna	MU07	0.76	0.64	0.50	1.00	0.59	0.70
Central	Baghdad	BK18	0.45	0.25	1.00	1.00	0.79	0.70
North	Ninawa	NA12	0.64	1.00	0	1.00	0.85	0.70
South	Muthanna	90NW	92.0	0.50	0.50	1.00	0.71	0.69
Central	Diyala	DY17	0.55	0.33	1.00	1.00	0.58	0.69
Central	Baghdad	BK21	0.81	0.83	0	1.00	0.81	0.69
North	Kirkuk	KE14	0.48	0.17	1.00	1.00	0.81	0.69
North	Ninawa	NA02	0.64	1.00	0	1.00	0.81	0.69
South	Dhi Qar	1008	0.64	1.00	0.50	0.50	0.79	0.69
North	Ninawa	NA07	0.81	1.00	0	1.00	0.62	0.69
North Su	Sulaymaniyah	SU11	0.45	0.25	1.00	1.00	0.73	0.69
North	Kirkuk	KE13	0.52	0.17	1.00	1.00	0.74	0.69
South	Basrah	BA14	0.55	0.89	0.50	1.00	0.48	0.68
North	Kirkuk	KE03	0.60	0.25	1.00	1.00	0.57	0.68
North	Ninawa	NA22	0.74	0.78	0	1.00	0.89	0.68
Central	Baghdad	BK05	0.83	0.83	0	1.00	0.74	0.68
North	Kirkuk	KE12	0.45	0.17	1.00	1.00	0.75	0.67
Central	Babil	BB05	0.90	0.64	0	1.00	0.81	0.67
South	Diwaniya	D116	0.45	0.50	1.00	1.00	0.38	0.67
North	Erbil	AR09	0.76	0.42	0.50	1.00	0.63	0.66
Central	Babil	BB07	0.64	0.17	1.00	1.00	0.50	99.0
South	Maysan	MN03	0.81	0.50	0	1.00	1.00	99.0

both 989 0.78 0.58 0.59	Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
Subjuyanting Steps 0.45 0.50	Central	Babil	BB08	92.0	0.36	0.50	1.00	99.0	99.0
Kerteke 6.02 0 100 100 0.75 0.75 Kerteke Kerteke 0.57 1.00 0.00 1.00 0.74 0.77 Bestell Bestell 0.89 0.72 1.00 0.03 0.73 0.73 Stakeymaniyel Stakeymaniyel 0.02 0.73 0.02 0.03 0.	North	Sulaymaniyah	800S	0.45	0.50	0.50	1.00	0.85	99.0
Autholia Authol 0.57 1,00 0.00 0.04	North	Kirkuk	KE08	0.52	0	1.00	1.00	0.75	99.0
Antiart Bado ORA Tono OFO D74 Subjarmanyah Subja 0.62 0.50 0.50 0.50 0.70 Subjarmanyah Subja 0.52 0 0.50 0.50 0.50 0.70 Subjarmanyah Subja 0.51 0.50 0.50 0.50 0.50 0.50 Subjarmanyah Subja 0.52 0.50 0.50 0.50 0.50 0.50 Subjaranthan Subjaranthan 0.45 0.50 0.50 0.50 0.50 0.50 0.50 Subjaranthan Subjaranthan 0.45 0.50	Central	Karbala	KR06	0.57	1.00	00:00	1.00	0.70	0.65
Subuymentyall Stoke 0.68 0.69 0.59 0.50 0.70 0.70 Subuymentyall Stude 0.52 0.73 0.69 1.00 0.74 0.74 Subuymentyall Stude 0.51 0.69 0.0 0.0 0.689 0.74 Kartakala Stude 0.74 0.39 0.50 1.00 0.889 0.88 Sabih act Dn Stots 0.45 0.39 0.50 1.00 0.889 0.88 Subinymentyal Stots 0.45 0.39 0.50 0.0 0.889 0.88 0.	Central	Anbar	AN10	0.81	0.72	1.00	0	0.74	0.65
Subminiph Subminiph Subminiph OF3	South	Basrah	Ba06	89.0	0.89	0.50	0.50	0.70	0.65
Subjuymentingh Stote 0.73 0.69 0 100 0.83 0 Subjuymentingh Stota 0.51 0.39 0.50 1.00 0.88 0 Saleth ad Din Stota 0.74 0.39 0.50 1.00 0.62 0 Saleth ad Din Stota 0.74 0.39 0.50 1.00 0.62 0 Saleth ad Din Stota 0.45 0.39 0.50 0.50 0	North	Sulaymaniyah	SU18	0.52	0	1.00	1.00	0.74	0.65
Subjet subjet Subjet Cost	North	Sulaymaniyah	SU02	0.73	69.0	0	1.00	0.83	0.65
Karbale KR16 0.74 0.39 0.50 100 0.629 1 Sabalh ad Din SD17 0.45 0.39 0.50 1.00 0.89 0.59 Babil BB19 0.45 1.00 0.10 0.07 0.10 0.77 0.77 Sulaymaniyah Sulos 0.70 0.17 0.50 1.00 0.68 0 Ohwaniya Diya 0.60 0.44 0.50 1.00 0.53 0 0 Kirkuk Kepo 0.45 0.45 0.4 0.50 0.50 0 <td< th=""><th>North</th><th>Sulaymaniyah</th><th>SU03</th><td>0.51</td><td>0.36</td><td>0.50</td><td>1.00</td><td>0.88</td><td>0.65</td></td<>	North	Sulaymaniyah	SU03	0.51	0.36	0.50	1.00	0.88	0.65
Salah ad Din SD17 0.45 0.39 0.50 1.00 0.50 0.50 0.50 0.50 0.50 0.50 0.50 0.77	Central	Karbala	KR16	0.74	0.39	0.50	1.00	0.62	0.65
Bebil BR19 0.45 1.00 0 1.00 0.77 7	North	Salah ad Din	SD17	0.45	0.39	0.50	1.00	0.89	0.65
Onduk Dust 0.55 0.17 0.50 1.00 0.67 0.17 0.50 1.00 0.68 1.00 0.68 1.00 0.68 1.00 0.68 1.00 0.69 0.74 0.50 1.00 0.60 0.69 0.44 0.50 1.00 0.60 0.60 0.44 0.50 1.00 0.60 0.60 0.44 0.50 1.00 0.60 0.60 0.74 1.00 0.70 0.60 0.60 0.60 0.60 0.60 0.60 0.70 <t< th=""><th>Central</th><th>Babil</th><th>BB19</th><td>0.45</td><td>1.00</td><td>0</td><td>1.00</td><td>7.00</td><td>0.65</td></t<>	Central	Babil	BB19	0.45	1.00	0	1.00	7.00	0.65
Sulaymeniyah Stugs 0.70 0.17 0.50 1.00 0.83 8 Kartała KR14 0.45 0.72 1.00 1.00 0	North	Dohuk	DK12	0.55	0	1.00	1.00	29.0	0.64
Karbala KR14 0.45 0.72 1.00 0.0 Diwaniya Di09 0.60 0.44 0.50 1.00 0.63 Anbar Anbar 0.45 0.74 0.50 0.70 0.77 Kiruk Ke09 0.45 0.17 1.00 0.72 0.73 Kiruk Ke06 0.81 0.83 0 1.00 0.72 0 Kiruk Ke06 0.81 0.33 1.00 0.70 0 0 0 Diwaniya Diri Basrah Dris 0.64 0	North	Sulaymaniyah	SU05	0.70	0.17	0.50	1.00	0.83	0.64
Anbar Anod 0.66 0.44 0.50 1.00 0.68 0.68 0.69 0.44 0.50 1.00 0.70 0.70 0.70 0.70 0.70 0.70 0.70 0.70 0.70 0.70 0.70 0.72 0.73 0.74 0.72 0.74 0.72 0.74 0.72 0.74 <t< th=""><th>Central</th><th>Karbala</th><th>KR14</th><td>0.45</td><td>0.72</td><td>1.00</td><td>1.00</td><td>0</td><td>0.63</td></t<>	Central	Karbala	KR14	0.45	0.72	1.00	1.00	0	0.63
Anbar ANO4 0.45 0.17 1.00 1.00 0.73 0.77 0.77 0.73 0.72 0.73 0.73 0.73 0.73 0.74 <t< th=""><th>South</th><th>Diwaniya</th><th>D109</th><td>09:0</td><td>0.44</td><td>0.50</td><td>1.00</td><td>0.63</td><td>0.63</td></t<>	South	Diwaniya	D109	09:0	0.44	0.50	1.00	0.63	0.63
Kirkuk KE09 0.45 0.17 1.00 0.53 1.00 0.53 0.7 0.72 0.73 0.73 0.73 0.73 0.73 0.73 0.73 0.73 0.73 0.74 <t< th=""><th>Central</th><th>Anbar</th><th>AN04</th><td>0.45</td><td>0</td><td>1.00</td><td>1.00</td><td>0.70</td><td>0.63</td></t<>	Central	Anbar	AN04	0.45	0	1.00	1.00	0.70	0.63
Dhi Qar T003 0.60 0.83 0 1.00 0.72 7 Kirkulk KE06 0.81 0.33 1.00 1.00 0 0 0 Diwaniya Diwaniya 0.64 0 1.00 1.00 0.49 0 <t< th=""><th>North</th><th>Kirkuk</th><th>KE09</th><td>0.45</td><td>0.17</td><td>1.00</td><td>1.00</td><td>0.53</td><td>0.63</td></t<>	North	Kirkuk	KE09	0.45	0.17	1.00	1.00	0.53	0.63
Kirkuk KEO6 0.81 0.33 1.00 1.00 0 0 Basrah BAO2 0.48 0.83 0 1.00 0.83 0 Diwaniya Dihuk DK15 0.64 0 0 0.49 0.49 0 Dini Qar TQ16 0.50 1.00 0	South	Dhi Qar	Т003	0.60	0.83	0	1.00	0.72	0.63
Basrah BAOZ 0.48 0.83 0 1.00 0.83 0.83 Diwaniya Dlivaniya Dohuk Dohuk DK15 0.90 0 0 0.50 1.00 0.70 0 Dhi Qar TQ16 0.67 0.69 0.60 0.50 0.50 0.74 0 Dhi Qar TQ20 0.90 0.83 0 0.00 0.36 0	North	Kirkuk	KE06	0.81	0.33	1.00	1.00	0	0.63
Diwaniya Dohuk Dokt5 0.90 0 0 0.50 1.00 0.70 0.70 Dhi Qar TQ16 0.57 1.00 0 0 0.53 0.53 0.74 0.74 0.74 0	South	Basrah	BA02	0.48	0.83	0	1.00	0.83	0.63
Dohuk DK15 0.90 0 0.50 1.00 0.50 0.70 0.70 Dhi Qar TQ20 0.57 1.00 0 0 0.53 0.53 0 0.74 0 <t< th=""><th>South</th><th>Diwaniya</th><th>D118</th><td>0.64</td><td>0</td><td>1.00</td><td>1.00</td><td>0.49</td><td>0.63</td></t<>	South	Diwaniya	D118	0.64	0	1.00	1.00	0.49	0.63
Dhi Qar TQ16 0.57 1.00 0 1.00 0.53 0.53 Basrah BA07 0.69 0.50 0.50 0.74 0.74 Dhi Qar TQ20 0.90 0.83 0 1.00 0.36	North	Dohuk	DK15	0.90	0	0.50	1.00	0.70	0.62
Basrah BA07 0.67 0.69 0.50 0.50 0.74 Dhi Qar TQ20 0.90 0.83 0 1.00 0.36	South	Dhi Qar	TQ16	0.57	1.00	0	1.00	0.53	0.62
Dhi Qar T020 0.90 0.83 0 1.00 0.36	South	Basrah	BA07	0.67	0.69	0.50	0.50	0.74	0.62
	South	Dhi Qar	TQ20	0.90	0.83	0	1.00	0.36	0.62

South Basrah South Maysan Central Babil Central Anbar North Ninawa North Ninawa	BA03				Freveilloll		-
	COMPA	0.68	0.78	0.50	0.50	0.62	0.62
	MINOZ	06:0	1.00	0	0.50	29.0	0.61
	BB01	0.81	0.44	0	1.00	0.79	0.61
	AN09	0.64	0.72	0	1.00	0.68	0.61
	NA21	0.55	1.00	0	1.00	0.49	0.61
	NA20	0.45	1.00	0	1.00	0.57	09'0
	BR09	0.64	0.64	0.50	0.50	0.74	0.60
Central Baghdad	BK20	0.71	0.50	0	1.00	08.0	0.60
Central Anbar	AN08	1.00	0	1.00	1.00	0	09'0
South Basrah	BA09	0.73	69.0	0.50	0.50	0.56	0.60
Central Karbala	KR19	0.81	0.50	0	1.00	99'0	0.59
North Dohuk	DK01	0.62	0.53	0	1.00	0.79	0.59
South	BA12	09:0	0.83	0	1.00	0.51	0.59
Central Baghdad	BR15	0.76	0.33	0	1.00	0.84	0.59
South Diwaniya	DI03	0.57	0.28	1.00	0.50	0.58	0.58
Central	AN12	0.52	0	1.00	1.00	0.38	0.58
Central Wasit	WA17	0.57	0.67	0	1.00	99.0	0.58
Central Karbala	KR17	0.95	0.14	0	1.00	0.79	0.58
South Basrah	BA05	0.38	0.78	0	1.00	89:0	0.57
South	MU08	0.55	0.33	0.50	1.00	0.44	0.56
South Diwaniya	D115	0.81	0.50	0	1.00	0.49	0.56
Central	WA05	0.42	0.42	0.50	1.00	0.45	0.56
Central	BB04	0.76	0.33	0	1.00	99.0	0.55
Central Baghdad	BK03	0.55	0.33	0	1.00	0.87	0.55
Central	AN06	0.49	0.50	0	1.00	0.75	0.55
Central Karbala	KR10	0.60	0.33	0	1.00	0.79	0.54

Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
Central	Babil	BB09	0.68	0.17	0	1.00	0.87	0.54
North	Kirkuk	KE11	0.81	0.17	0	1.00	0.73	0.54
South	Dhi Qar	TQ18	0.40	0.58	0.50	1.00	0.20	0.54
North	Ninawa	NA13	0.45	0.50	0	1.00	0.70	0.53
Central	Babil	BB10	0.56	0.33	0	1.00	0.75	0.53
South	Najaf	NF11	0.76	1.00	0	0	0.87	0.53
South	Muthanna	MU14	09:0	0.33	0	1.00	29.0	0.52
North	Sulaymaniyah	SU19	0.50	0.28	1.00	0	0.81	0.52
North	Ninawa	NA17	0.40	1.00	0	0.50	89:0	0.52
North	Dohuk	DK13	09:0	0.28	1.00	0.00	0.70	0.51
Central	Wasit	WA15	0.55	0.44	0	1.00	0.58	0.51
Central	Babil	BB02	0.64	0.08	0	1.00	0.83	0.51
North	Ninawa	NA06	0.55	0.50	0	1.00	0.48	0.51
Central	Anbar	AN05	06:0	0	0	1.00	0.62	0.51
North	Dohuk	DK11	0.71	0.17	0	1.00	0.58	0.49
Central	Wasit	WA08	0.55	0.42	0.50	1.00	0	0.49
North	Salah ad Din	SD12	0.45	0.50	0	1.00	0.51	0.49
Central	Wasit	WA14	09.0	0.08	0	1.00	0.77	0.49
North	Sulaymaniyah	SU14	29'0	0	0	1.00	0.77	0.49
Central	Wasit	WA11	0.55	0.42	0.50	0.50	0.45	0.48
Central	Babil	BB11	0.74	1.00	0	0	99:0	0.48
Central	Wasit	WA04	0.45	0.17	0	1.00	0.77	0.48
South	Dhi Qar	TQ02	0.38	1.00	0	1.00	0.00	0.48
North	Sulaymaniyah	SU15	25.0	0	0	1.00	0.78	0.47
North	Dohuk	DK02	0.55	0.28	0	1.00	0.53	0.47
South	Najaf	NF09	0:20	0.33	0	1.00	0.52	0.47

Central Babil BB12 0. North Dohuk DK10 0. North Dohuk DK04 0. North Erbil AR04 0. South Diwaniya DH0 0. Central Anbar Ant3 0. North Sulaymaniyah SU13 0. North Salah ad Din SD03 0. Central Anbar Anbar Anoto 0. Central Anbar Anoto 0. South Basrah BA01 0.	0.60 0.31 0.43 0.67 0.90 0.90 0.60 0.60	0.28 0.89 0.47 0.67	0.50	1.00	0.58	0.47
Dohulk DK10 Anbar AN02 Dohulk DK04 Erbil AR04 Diyala DY07 Diwaniya D110 Anbar AN13 Sulaymaniyah SU13 Salah ad Din SD03 Dohuk DK09 Anbar Anbar Anbar BA01	0.31 0.43 0.67 0.90 0.60 0.60 0.60	0 0.89 0.67 0.67	0.50	0.00		
Anbar AN02 Dohuk DK04 Erbil AR04 Diyala DY07 Diwaniya D110 Anbar AN13 Sulaymaniyah SU13 Salah ad Din SD03 Dohuk DK09 Anbar Anot Basrah BA01	0.43 0.67 0.90 0.60 0.60 0.60	0.89 0.47 0.67	0.50		0.74	0.46
Dohuk DK04 Erbil AR04 Diyala DY07 Diwaniya DI10 Anbar AN13 Sulaymaniyah SU13 Salah ad Din SD03 Dohuk DK09 Anbar AN01 Basrah BA01	0.60 0.60 0.60 0.60 0.60	0.89	0 0 0	0.50	0.87	0.46
Erbil AR04 Diyala DY07 Diwaniya DI10 Anbar AN13 Sulaymaniyah SU13 Salah ad Din SD03 Dohuk DK09 Anbar AN01 Basrah Basrah BA01	0.90 0.60 0.60 0.48	0.67	0	0.00	0.73	0.46
Diyala DY07 Diwaniya DI10 Anbar AN13 Sulaymaniyah SU13 Salah ad Din SD03 Dohuk DK09 Anbar AN01 Basrah Basrah BA01	0.90	79.0	C	1.00	0	0.45
Anbar Ant3 Sulaymaniyah Su13 Salah ad Din Sb03 Dohuk DK09 Anbar AN01 Basrah BA01	0.60	79:0	>	0	99'0	0.45
Anbar AN13 Sulaymaniyah SU13 Salah ad Din SD03 Dohuk DK09 Anbar AN01 Basrah BA01	0.60	C	0	0.50	0.46	0.44
Sulaymaniyah SU13 Salah ad Din SD03 Dohuk DK09 Anbar AN01 Basrah BA01	0.48)	0	1.00	0.62	0.44
Salah ad Din SD03 Dohulk DK09 Anbar AN01 Basrah BA01		0	0	1.00	0.74	0.44
Dohuk DK09 Anbar AN01 Basrah BA01	0.40	0.22	0	1.00	0.57	0.44
Anbar AN01 Basrah BA01	0.52	0:50	0	0.50	0.62	0.43
Basrah BA01	0.43	0	0.0	1.00	99'0	0.42
	0.48	0.83	0	0	0.77	0.42
Central Anbar AN03 0.	0.52	0	0	1.00	0.55	0.41
South Diwaniya DI11 0.	0.46	0.42	0.50	0.50	0.14	0.40
Central Babil BB03 0.	0.64	0.33	0	1.00	0.04	0.40
Central Wasit WA03 0.	0.55	0.00	0	1.00	0.46	0.40
Central Wasit WA06 0.	0.81	0.33	0	0	0.83	0.39
North Erbil AR08 0.	0.45	0.17	0	0.50	0.81	0.39
North Dohuk DK06 0.	0.46	0.47	0	0.50	0.47	0.38
South Muthanna Mu10 0.	0.45	0.33	0	0.50	0.59	0.38
South Diwaniya DI17 0.	0.57	0	00.00	1.00	0:30	0.37
South Diwaniya DI14 0.	0.50	0.50	0	0.50	0.35	0.37
South Muthanna MU12 0.	0.50	0.42	0	0.50	0.42	0.37
South Muthanna Muo2 0.	0.69	0.33	0	0	0.76	0.36
North Salah ad Din SD05 0.	0.31	0	0	1.00	0.47	0.36

Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
South	Basrah	BA13	0.48	0.50	0	0	62.0	0.35
South	Diwaniya	DI12	0.36	0.11	0.50	0.50	0.28	0.35
South	Diwaniya	D108	0.51	0.25	0	0.50	0.43	0.34
South	Diwaniya	D119	69.0	0	0	1.00	0	0.34
North	Salah ad Din	SD14	0.21	0	00:00	1.00	0.43	0.33
South	Dhi Qar	TQ04	0.26	0.33	0	1.00	0	0.32
Central	Wasit	WA02	0.45	0.25	0	0	0.89	0.32
Central	Baghdad	BR08	0.38	0	0	1.00	0.18	0.31
North	Dohuk	DK05	0.62	0.44	0	0.00	0.47	0.31
North	Dohuk	DK03	0.52	0.28	0	00.00	0.73	0.31
South	Diwaniya	DIO1	0.49	0.25	0	0.50	0.28	0:30
North	Salah ad Din	SD07	0.21	0.22	0	1.00	0	0.29
South	Diwaniya	D113	09:0	0.08	0	0.50	0.25	0.29
North	Ninawa	NA18	0.21	0.83	0	0	0.38	0.28
Central	Anbar	AN20	09:0	0.22	0	0	0.59	0.28
North	Erbil	AR02	0.26	0	0	1.00	0.14	0.28
North	Dohuk	DK07	0.55	0.17	0	00:00	0.68	0.28
North	Erbil	AR10	0.55	0.42	0	0	0.41	0.27
North	Erbil	AR01	0.29	0.08	0	0.50	0.46	0.27
North	Erbil	AR07	0.43	0.25	0	0	0.65	0.27
South	Diwaniya	D105	0.33	0.25	0	0.50	0.21	0.26
South	Diwaniya	DI20	0.29	0	0	1.00	0	0.26
South	Muthanna	MU13	0.36	0.42	0	0	0.51	0.26
North	Dohuk	DK08	0.44	0.28	0	0.00	0.56	0.25
Central	Anbar	AN16	0.21	0	0	1.00	0	0.24
Central	Anbar	AN19	0.31	0	0	0.50	0.40	0.24

South Bastell CH43 0.48 0.50 0.70	Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
Diversity DITS 0.85 0.11 0.50 0.50 Diversity DITS 0.51 0.25 0 0.50 0.50 Diversity DITS 0.63 0 0 0 0.50 0 0 Salah ad Din S104 0.23 0 0 1.00 0<	South	Basrah	BA13	0.48	0.50	0	0	62'0	0.35
Divaries Dios 0.65 0.25 0.50	South	Diwaniya	DH2	0.36	0.11	0.50	0.50	0.28	0.35
Diversity DIT4 0.68 0 0 1.00 1.00 Shaft and Dirth SD14 0.21 0 0.00 1.00 1.00 Dirth Carr T004 0.26 0.23 0 1.00 1.00 Baghtslad WMOZ 0.45 0.25 0.44 0 0 0 Dorth K DKOR 0.62 0.44 0 0 0 0 0 Dorth K DKOR 0.62 0.28 0.28 0 <	South	Diwaniya	D108	0.51	0.25	0	0.50	0.43	0.34
Selati ad Din SD14 0.21 0 0.00 1.00 Din Carr T004 0.26 0.33 0 1.00 1.00 West Wast 0.45 0.25 0.28 0 1.00 1.00 Dohuk Dohuk DKOS 0.62 0.28 0 0 0 0 Dohuk DKOS 0.62 0.28 0	South	Diwaniya	DI19	69.0	0	0	1.00	0	0.34
Diri Qarr T004 0.26 0.33 0 1,00 Weast Wax02 0.45 0.25 0 1,00 Begindad BR08 0.38 0 0 1,00 Dohuk DKG3 0.62 0,44 0 0 0 Dohuk DKG3 0.62 0,28 0 0 0 0 Salah ad Din SD07 0.62 0.25 0 <th>North</th> <th>Salah ad Din</th> <th>SD14</th> <th>0.21</th> <th>0</th> <th>0.00</th> <th>1.00</th> <th>0.43</th> <th>0.33</th>	North	Salah ad Din	SD14	0.21	0	0.00	1.00	0.43	0.33
Wasatt Wazet 0.45 0.25 0 0 Bagnidad BR08 0.38 0 0 1,000 Dohulik DK03 0.62 0.44 0 0 0 Dohulik DK03 0.62 0.28 0 0 0 0 Salah ad Din SS07 0.21 0.25 0 0 0 0 0 Divaniya DI13 0.60 0.22 0	South	Dhi Qar	ТQ04	0.26	0.33	0	1.00	0	0.32
Beginded DNOS 0.38 0 0 1.00 1.00 Dohutk DNOS 0.62 0.44 0 0.00 0.00 0	Central	Wasit	WA02	0.45	0.25	0	0	0.89	0.32
Dohuk DKOS 0.62 0.44 0.00 0.00 Dohuk DKOS 0.62 0.28 0.00 0.00 Salah ad Din SDOT 0.49 0.25 0.00 0.00 Salah ad Din SDOT 0.21 0.22 0.0 0.00 0.00 Minawa MAT8 0.21 0.83 0.0	Central	Baghdad	BR08	0.38	0	0	1.00	0.18	0.31
Dohuk Dkota 0.62 0.28 0.09 0.00 Salah ad Din Solot 0.49 0.25 0 0.50	North	Dohuk	DK05	0.62	0.44	0	0.00	0.47	0.31
Diwaniya Di01 0.49 0.25 0 0.50 <t< th=""><th>North</th><th>Dohuk</th><th>DK03</th><td>0.52</td><td>0.28</td><td>0</td><td>0.00</td><td>0.73</td><td>0.31</td></t<>	North	Dohuk	DK03	0.52	0.28	0	0.00	0.73	0.31
Salah ad Din SD07 0.21 0.02 1.00 1.00 Divaniya DI13 0.60 0.08 0 0.50 0.50 Antar AN20 0.60 0.22 0 0 0 Erbil AR02 0.26 0.17 0 0 0 Erbil AR10 0.55 0.17 0 0 0 0 Erbil AR10 0.55 0.17 0 <th>South</th> <th>Diwaniya</th> <th>DI01</th> <td>0.49</td> <td>0.25</td> <td>0</td> <td>0.50</td> <td>0.28</td> <td>0:30</td>	South	Diwaniya	DI01	0.49	0.25	0	0.50	0.28	0:30
Diwaniya DI13 0.60 0.08 0 0.50 0.50 Anbar AN20 0.21 0.83 0	North	Salah ad Din	SD07	0.21	0.22	0	1.00	0	0.29
Minawa NA18 0.21 0.83 0 0 Ahbar AN20 0.60 0.22 0 0 Ethil AR02 0.26 0 0 1.00 Dohuk Dohuk 0.55 0.17 0 0 0 Ethil AR01 0.25 0.08 0 0 0 Ethil AR01 0.43 0.25 0 0 0 Diwaniya Dios 0.23 0.25 0 0 0 0 Multianna Multianna Multian 0.36 0.36 0 0 0 0 0 0 Anbar Anter Anter 0.36 0.42 0	South	Diwaniya	DI13	09:0	0.08	0	0.50	0.25	0.29
Anbar ANZO 0.66 0.22 0	North	Ninawa	NA18	0.21	0.83	0	0	0.38	0.28
Erbil AROZ 0.26 0.17 0 1.00 1.00 Erbil AR10 0.55 0.42 0 0 0 0 Erbil ARO1 0.29 0.08 0 0 0 0 0 Erbil AR07 0.43 0.25 0	Central	Anbar	AN20	09:0	0.22	0	0	0.59	0.28
Dobuk AR10 0.55 0.42 0	North	Erbil	AR02	0.26	0	0	1.00	0.14	0.28
Erbil AR01 0.55 0.042 0.08 0	North	Dohuk	DK07	0.55	0.17	0	0.00	0.68	0.28
Erbil AROT 0.29 0.08 0 0.50 0.50 0 Diwaniya Diwaniya Dizo 0.29 0 0 0 0.50 0 <th>North</th> <th>Erbil</th> <th>AR10</th> <td>0.55</td> <td>0.42</td> <td>0</td> <td>0</td> <td>0.41</td> <td>0.27</td>	North	Erbil	AR10	0.55	0.42	0	0	0.41	0.27
Erbil AR07 0.43 0.25 0 0 0.50 Diwaniya Dizo 0.29 0 0 0.50 1.00 Muthanna Muthanna Muthanna 0.36 0.42 0 0 0 Anburk Dohuk 0.042 0.28 0 0 0 0 0 Anbar Anbar 0.21 0 0 0 0 0 0 0 0	North	Erbil	AR01	0.29	0.08	0	0.50	0.46	0.27
Diwaniya Dios 0.33 0.25 0 0.50 <t< th=""><th>North</th><th>Erbil</th><th>AR07</th><td>0.43</td><td>0.25</td><td>0</td><td>0</td><td>0.65</td><td>0.27</td></t<>	North	Erbil	AR07	0.43	0.25	0	0	0.65	0.27
Diwaniya Dizo 0.29 0 0 1.00 1.00 Muthanna Muthanna 0.36 0.42 0 0 0 0 0 Mabar Anbar 0.21 0 0 0 1.00 <td< th=""><th>South</th><th>Diwaniya</th><th>D105</th><td>0.33</td><td>0.25</td><td>0</td><td>0.50</td><td>0.21</td><td>0.26</td></td<>	South	Diwaniya	D105	0.33	0.25	0	0.50	0.21	0.26
Muthanna Mutanna Mutanna 0.36 0.42 0 0 0 Dohuk Dk08 0.44 0.28 0 0.00 0 Ahbar Ahbar 0.21 0 0 1.00 1.00 Ahbar Ahbar 0.31 0 0 0.50 0	South	Diwaniya	DI20	0.29	0	0	1.00	0	0.26
Dobuk DKOB 0.44 0.28 0 0.00 Anbar Anbar 0.21 0 0 1.00 Anbar Ani9 0.31 0 0 0.50	South	Muthanna	MU13	0.36	0.42	0	0	0.51	0.26
Anbar AN16 0.21 0 0 1.00 Anbar Anbar 0.31 0 0 0.50	North	Dohuk	DK08	0.44	0.28	0	0.00	0.56	0.25
Anbar AN19 0.31 0 0 0.50	Central	Anbar	AN16	0.21	0	0	1.00	0	0.24
	Central	Anbar	AN19	0.31	0	0	0.50	0.40	0.24

Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
North	Erbil	AR03	0.31	0	0	0.50	0.39	0.24
South	Dhi Qar	TQ15	0.40	0.78	0	0	0	0.24
Central	Anbar	AN15	0.26	0.50	0	0	0.42	0.24
South	Diwaniya	70IQ	0.10	0.31	0	0.50	0.27	0.23
South	Basrah	BA04	0.29	0.08	0	0	92.0	0.23
Central	Anbar	AN18	0.36	0	0	0.50	0.26	0.22
North	Salah ad Din	SD16	0.05	0.50	0	0	0.57	0.22
North	Erbil	AR12	0.21	0	0	0	0.87	0.22
North	Erbil	AR05	20.0	0	1.00	0	0	0.21
South	Dhi Qar	TQ14	0.29	0.61	0	0	0	0.18
North	Erbil	AR06	0.10	0.08	0	0.50	0.20	0.18
South	Diwaniya	90IQ	0.33	0.25	0	0.00	0.28	0.17
North	Erbil	AR16	0.21	0	0	0	0.57	0.16
Central	Anbar	AN11	0.14	0	0	0	0.57	0.14
Central	Baghdad	BK06	0.45	0	0	0	0.25	0.14
Central	Wasit	WA01	0.29	00.0	0	0	0.35	0.13
Central	Anbar	AN14	0.40	0.11	0	0	0.10	0.12
North	Erbil	AR14	0.21	0	0	0	0.38	0.12
North	Erbil	AR15	0.12	0	0	0	0.42	0.11
North	Erbil	AR13	0.50	0	0	0	0	0.10
North	Salah ad Din	SD15	0.21	0	0	0	0.25	0.09
North	Salah ad Din	SD10	0.21	0	0	0	0.23	0.09
South	Dhi Qar	TQ19	0.17	0.17	0	0	0	0.07
North	Erbil	AR17	0.21	0	0	0	0	0.04
North	Erbil	AR18	0.21	0	0	0	0	0.04
North	Erbil	AR19	0.21	0	0	0	0	0.04

Region	Province	Clinic ID	Community Partnership and Mobilization	Patient Rights	Behavior Change Communication	Health Promotion and Disease Prevention	Local Health Committee	Average Compliance Score
North	Erbil	AR11	0	0	0	0	0	0.00
North	Sulaymaniyah	SU04	0	0	0	0	0	0.00
Central	Wasit	WA10	0	0	0	0	0	0.00
Average	0.64	0.56	0.57	0.82	0.65	0.65		

Community Partnership and Mobilization

Table 53: PHCCs compliant in quality standards for community partnership and mobilization - Iraq

National Level	Total number of Respondents	Number of Compliant with Quality Standards for Community Partnership and Mobilization	% of PHCCs Compliant in Quality Standards for Community Partnership and Mobilization
Iraq wide	358	176	49%

In Iraq, 49% of PHCCs (176 of 358) are compliant in quality standards for community partnership and mobilization. Sixteen individual PHCCs are 100% compliant in quality standards for community partnership and mobilization.

Table 54: PHCCs compliant in quality standards for community partnership and mobilization - Region

Region	Total number of Respondents	Number of Compliant with Quality Standards for Community Partnership and Mobilization	% of PHCCs Compliant in Quality Standards for Community Partnership and Mobilization
Central	136	82	60%
South	113	55	49%
North	109	39	36%

The central region scored the highest percentage of PHCCs compliant in quality standards for community partnership and mobilization at 60%. The north region scored the lowest percentage of PHCCs compliant in community partnership and mobilization at 36%.

Table 55: PHCCs compliant in quality standards for community partnership and mobilization - Province

Province	Total number of Respondents	Number of Compliant with Quality Standards for Community Partnership and Mobilization	% of PHCCs Compliant in Quality Standards for Community Partnership and Mobilization
Najaf	20	17	85%
Karbala	23	19	83%
Baghdad	40	30	75%
Diyala	16	12	75%
Maysan	18	11	61%
Babil	19	11	58%
Kirkuk	14	8	57%

Table 55: PHCCs compliant in quality standards for community partnership and mobilization - Province continued

Province	Total number of Respondents	Number of Compliant with Quality Standards for Community Partnership and Mobilization	% of PHCCs Compliant in Quality Standards for Community Partnership and Mobilization
Muthanna	20	11	55%
Ninawa	21	11	52%
Dhi Qar	20	9	45%
Sulaymaniyah	20	7	35%
Basrah	15	5	33%
Duhok	18	6	33%
Salah ad Din	17	5	29%
Wasit	18	5	28%
Anbar	20	5	25%
Erbil	19	2	11%
Diwaniya	20	2	10%

Najaf province reported the highest percentage of PHCCs compliant in quality standards for community partnership and mobilization at 85%. Diwaniya province reported 10% of PHCCs compliant in community partnership and mobilization.

Table 56: PHCCs compliant in quality standards for community partnership and mobilization - Type of clinic

Туре	Total number of Respondents	Number of Compliant with Quality Standards for Community Partnership and Mobilization	% of PHCCs Compliant in Quality Standards for Community Partnership and Mobilization
Family Medicine	6	4	67%
Model	36	24	67%
Pilot	40	21	53%
Main	270	141	52%
Not Pilot	318	155	49%
Not Model	322	152	47%
Sub	88	35	40%

Family medicine and model clinics reported the highest compliance ratings at 67% of PHCCs compliant in quality standards for community partnership and mobilization. Sub clinics ranked lowest in percentage of PHCCs compliant in quality standards for community partnership and mobilization at 40%.

Patients Rights

Table 57: PHCCs compliant in quality standards for patient rights - Iraq

National Level	Total number of Respondents	Number of Compliant with Quality Standards for Patient Rights	% of PHCCs Compliant in Quality Standards for Patient Rights
Iraq wide	358	152	42%

In Iraq, 42% of PHCCs (152 of 358) are compliant in quality standards for patient rights. In total, 86 of the 152 compliant PHCCs scored a 100% compliance rating.

 Table 58: PHCCs compliant in quality standards for patient rights – Region

Region	Total number of Respondents	Number of Compliant with Quality Standards for Patient Rights	% of PHCCs Compliant in Quality Standards for Patient Rights
South	113	64	57%
Central	136	57	42%
North	109	31	28%

The south region scored the highest percentage of PHCCs compliant in quality standards for patient rights at 57%, while the north region scored the lowest at 28%.

Table 59: PHCCs compliant in quality standards for patient rights - Province

Province	Total number of Respondents	Number of Compliant with Quality Standards for Patient Rights	% of PHCCs Compliant in Quality Standards for Patient Rights
Najaf	20	20	100%
Baghdad	40	34	85%
Kirkuk	14	11	79%
Ninawa	21	15	71%
Dhi Qar	20	14	70%
Babil	19	13	68%
Karbala	23	15	65%
Maysan	18	11	61%
Diwaniya	20	12	60%
Wasit	18	7	39%
Diyala	16	5	31%
Muthanna	20	6	30%

 Table 59: PHCCs compliant in quality standards for patient rights – Province continued

Province	Total number of Respondents	Number of Compliant with Quality Standards for Patient Rights	% of PHCCs Compliant in Quality Standards for Patient Rights
Anbar	20	6	30%
Basrah	15	4	27%
Erbil	19	2	11%
Salah ad Din	17	1	6%
Sulaymaniyah	20	0	0%
Duhok	18	0	0%

Five of eighteen provinces were compliant with quality standards for patient rights. Najaf province scored the highest percentage of PHCCs compliant in quality standards for patient rights at 100%. Sulaymaniyah and Duhok provinces scored the lowest % of PHCCs compliant with quality standards for patient rights at 0%.

Table 60: PHCCs compliant in quality standards for patient rights - Type of clinic

Туре	Total number of Respondents	Number of Compliant with Quality Standards for Patient Rights	% of PHCCs Compliant in Quality Standards for Patient Rights
Family Medicine	6	6	100%
Main	270	161	60%
Pilot	40	24	60%
Model	36	20	56%
Not Model	322	156	48%
Not Pilot	318	152	48%
Sub	88	15	17%

Only one of seven types of PHCC clinics is compliant with quality standards for patient rights. Family medicine clinics scored the highest compliance rate at 100%. Sub clinics ranked lowest in percentage of PHCCs compliant in quality standards for patient rights at 17%.

Behavior Change Communication

Table 61: PHCCs compliant in quality standards for behavior change communication - Iraq

National Level	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Iraq wide	358	183	51%

In Iraq, 51% of PHCCs (358 of 183) are compliant in quality standards for behavior change communication.

 Table 62: PHCCs compliant in quality standards for behavior change and communication – Region

Region	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Central	136	82	60%
South	113	52	46%
North	109	49	45%

The central region reported the highest percentage of PHCCs compliant in quality standards for behavior change communication at 60%. The north region reported the lowest percentage of PHCCs compliant in quality standards for behavior change communication at 45%.

Table 63: PHCCs compliant in quality standards for behavior change and communication - Province

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Kirkuk	14	13	93%
Najaf	20	17	85%
Maysan	18	15	83%
Diyala	16	13	81%
Baghdad	40	32	80%
Karbala	23	18	78%
Sulaymaniyah	20	12	60%
Salah ad Din	17	8	47%
Muthanna	20	9	45%
Babil	19	8	42%
Duhok	18	7	39%

Table 63: PHCCs compliant in quality standards for behavior change and communication - Province continued

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Ninawa	21	8	38%
Anbar	20	6	30%
Wasit	18	5	28%
Diwaniya	20	5	25%
Basrah	15	3	20%
Dhi Qar	20	3	15%
Erbil	19	1	5%

Six of eighteen provinces were compliant in quality standards for behavior change communication. Kirkuk province scored the highest percentage of PHCCs compliant in quality standards for behavior change communication at 93%. Erbil province scored the lowest percentage of PHCCs compliant with quality standards for behavior change communication at 5%.

Table 64: PHCCs compliant in quality standards for behavior change and communication - Type of clinic

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Family Medicine	6	4	67%
Model	36	21	58%
Sub	88	47	53%
Pilot	40	21	53%
Not Pilot	318	162	51%
Main	270	136	50%
Not Model	322	162	50%

None of the seven types of PHCC clinics are compliant in quality standards for behavior change communication. Family medicine clinics scored the highest compliance rates at 67% of PHCCs compliant in behavior change communication. Not model clinics ranked lowest in percentages of PHCCs compliant in quality standards for patient rights at 50%.

Health Promotion and Disease Prevention

Table 65: PHCCs compliant in quality standards for health promotion and disease prevention - Iraq

National Level	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Iraq wide	358	274	77%

In Iraq, 77% (274 of 358) PHCCs are compliant in quality standards for health promotion and disease prevention.

Table 66: PHCCs compliant in quality standards for health promotion and disease prevention – Region

Region	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Central	136	117	86%
South	113	80	71%
North	109	77	71%

The central region reported the highest percentage of PHCCs compliant in quality standards for health promotion and disease prevention at 86%. The north region reported the lowest percentage at 71%.

Table 67: PHCCs compliant in quality standards for health promotion and disease prevention - Province

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Karbala	23	23	100%
Kirkuk	14	14	100%
Najaf	20	19	95%
Diyala	16	15	94%
Maysan	18	17	94%
Baghdad	40	37	93%
Ninawa	21	19	90%
Sulaymaniyah	20	18	90%
Babil	19	17	89%
Salah ad Din	17	14	82%

Table 67: PHCCs compliant in quality standards for health promotion and disease prevention - Province continued

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Dhi Qar	20	15	75%
Wasit	18	13	72%
Muthanna	20	14	70%
Anbar	20	12	60%
Duhok	18	9	50%
Diwaniya	20	9	45%
Basrah	15	6	40%
Erbil	19	3	16%

Thirteen of eighteen provinces were compliant in quality standards for behavior change communication. Kirkuk and Karbala provinces reported the highest percentage of PHCCs compliant in quality standards for behavior change communication at 100%. Erbil province reported the lowest percentage at 16%.

Table 68: PHCCs compliant in quality standards for health promotion and disease prevention - Type of clinic

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Pilot	40	34	85%
Family Medicine	6	5	83%
Model	36	30	83%
Main	270	208	77%
Not Model	322	244	76%
Not Pilot	318	240	75%
Sub	88	66	75%

All seven types of PHCC clinics are compliant in quality standards for health promotion and disease prevention. Pilot clinics scored the highest compliance rate at 85%, while not pilot and sub clinic types ranked lowest in percentage of PHCCs compliant in quality standards for patient rights at 75%.

Table 69: PHCCs compliant in quality standards for local health committee - Iraq

National Level	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Iraq wide	358	274	77%

In Iraq, 57% of PHCCs (203 of 358) are compliant in quality standards for local health committee.

 Table 70: PHCCs compliant in quality standards for local health committee – Region

Region	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Central	136	82	60%
North	109	60	55%
South	113	61	54%

The central region reported the highest percentage of PHCCs compliant in quality standards for local health committee at 60%. The south region reported the lowest percentage at 54%.

Table 71: PHCCs compliant in quality standards for local health committee - Province

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Sulaymaniyah	20	19	95%
Baghdad	40	36	90%
Maysan	18	15	83%
Karbala	23	18	78%
Najaf	20	15	75%
Kirkuk	14	9	64%
Babil	19	12	63%
Ninawa	21	13	62%
Basrah	15	9	60%
Dhi Qar	20	11	55%
Muthanna	20	11	55%
Salah ad Din	17	9	53%

Table 71: PHCCs compliant in quality standards for local health committee – Province continued

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Duhok	18	8	44%
Wasit	18	7	39%
Anbar	20	5	25%
Diyala	16	4	25%
Erbil	19	2	11%
Diwaniya	20	0	0%

Five of eighteen provinces were compliant in quality standards for local health committee. Sulaymaniyah province reported the highest percentage of PHCCs compliant in quality standards for local health committee at 95%, while Diwaniya province reported the lowest percentage at 0%.

Table 72: PHCCs compliant in quality standards for local health committee - Type of clinic

Province	Total number of Respondents	Number of Compliant with Quality Standards for Behavior Change Communication	% of PHCCs Compliant in Quality Standards for Behavior Change Communication
Family Medicine	6	5	83%
Model	36	22	61%
Main	270	165	61%
Pilot	40	24	60%
Not Model	322	181	56%
Not Pilot	318	179	56%
Sub	88	38	43%

Family medicine clinics scored the highest compliance rating at 83% of PHCCs compliant in quality standards for local health committee. Sub clinics ranked lowest at 43%.

Percentage of interview respondents who demonstrate knowledge of patients' rights

This indicator analyzed questions 29 and 31 of Patient Satisfaction/Exit Interview survey.

Table 73: Percentage of respondents who demonstrate knowledge of patient rights - Province

Province	Total Number of Respondents	Number who Demonstrate Patients' Rights Knowledge	% of Target Beneficiaries who Demonstrate Patients' Rights Knowledge
Maysan	90	86	96%
Ninawa	105	100	95%
Najaf	100	76	76%
Baghdad	200	124	62%
Sulaymaniyah	93	53	57%
Dohuk	85	43	51%
Basrah	66	32	48%
Salah ad Din	85	39	46%
Babil	95	43	45%
Anbar	100	41	41%
Dhi Qar	100	30	30%
Diwaniya	100	28	28%
Karbala	115	27	23%
Muthanna	95	22	23%
Wasit	90	19	21%
Erbil	95	16	17%
Kirkuk	70	10	14%
Diyala	80	0	0%

Maysan province reported the highest percentage of target beneficiaries who demonstrate patients' rights knowledge at 96%. Diyala province reported the lowest percentage at 0%.

Table 74: Percentage of respondents who demonstrate knowledge of patient rights - Region

Region	Total Number of Respondents	Number Demonstrate Patients' Rights Knowledge	% of Target Beneficiaries who Demonstrate Patients' Rights Knowledge
North	533	261	49%
Central	551	254	46%
South	680	274	40%

The north region reported the highest percentage of target beneficiaries who demonstrate patients' rights knowledge at 49%. The south region reported the lowest percentage at 40%.

Table 75: Percentage of respondents who demonstrate knowledge of patient rights - Iraq wide

National Level	Total Number of Respondents	Number Demonstrate Patients' Rights Knowledge	% of Target Beneficiaries who Demonstrate Patients' Rights Knowledge
Iraq wide	1764	789	45%

Iraq wide, 45% of target beneficiaries (789 of 1764 patients) demonstrate patient's rights knowledge.

Table 76: Percentage of respondents who demonstrate knowledge of patient rights - Gender

Gender	Total Number of Respondents	Number Demonstrate Patients' Rights Knowledge	% of Target Beneficiaries who Demonstrate Patients' Rights Knowledge
Male	867	407	47%
Female	897	382	43%

Male target beneficiaries demonstrate a higher patients' rights knowledge than female target beneficiaries. 47% of male target beneficiaries are satisfied with PHCC services versus 43% of female target beneficiaries.

Table 77: Percentage of respondents who demonstrate knowledge of patient rights - Age

Age	Total Number of Respondents	Number Demonstrate Patients' Rights Knowledge	% of Target Beneficiaries who Demonstrate Patients' Rights Knowledge
Under 60	1517	707	47%
Over 60	247	82	33%

Target beneficiaries under 60 years old demonstrate a higher percentage of patients' rights knowledge than target beneficiaries over 60 years old. 47% of target beneficiaries under 60 years old demonstrate patients' rights knowledge versus 33% of target beneficiaries over 60 years old.

Table 78: Percentage of respondents who demonstrate knowledge of patient rights — Type of clinic

Туре	Total Number of Respondents	Number Demonstrate Patients' Rights Knowledge	% of Target Beneficiaries who Demonstrate Patients' Rights Knowledge
Family Medicine	40	27	68%
Model	194	101	52%
Not Pilot	1533	703	46%
Main	1304	585	45%
Not Model	1571	688	44%
Sub	462	204	44%
Pilot	231	86	37%

Family medicine clinics reported the highest rating of respondents who demonstrate patients' rights knowledge at 68% while pilot clinics ranked lowest at 37%.

Percentage of interview respondents who recall seeing/hearing PHCPI message

This indicator analyzed questions 24, 25 and 26 of the Patient Satisfaction/Exit Interview.

Table 79: Percentage of respondents who demonstrate knowledge of patient rights – Province

Province	Total Number of Respondents	Number who Recall PHCPI Message	% of Target Beneficiaries who Recall PHCPI Message
Maysan	90	53	59%
Najaf	100	39	39%
Dhi Qar	100	38	38%
Salah ad Din	85	27	32%
Baghdad	200	59	30%
Dohuk	85	23	27%
Babil	95	25	26%
Muthanna	95	23	24%
Karbala	115	26	23%
Basrah	66	14	21%
Diyala	80	14	18%
Ninawa	105	19	18%
Kirkuk	70	7	10%
Wasit	90	4	4%
Anbar	100	3	3%
Diwaniya	100	3	3%
Erbil	95	1	1%
Sulaymaniyah	93	1	1%

Maysan province scored the highest in percentage of target beneficiaries who recall seeing or hearing a PHCPI message at 59%. Sulaymaniyah and Erbil provinces scored the lowest in percentage of target beneficiaries who recall a PHCPI message at 1%.

 Table 80: Percentage of respondents who demonstrate knowledge of patient rights – Region

Region	Total Number of Respondents	Number who Recall PHCPI Message	% of Target Beneficiaries who Recall PHCPI Message
South	680	170	25%
Central	551	131	24%
North	533	78	15%

The south region reported the highest percentage of target beneficiaries who recall seeing or hearing a PHCPI message at 25%. The north region reported the lowest percentage at 15%.

Table 81: Percentage of respondents who demonstrate knowledge of patient rights - Iraq wide

National Level	Total Number of Respondents	Number who Recall PHCPI Message	% of Target Beneficiaries who Recall PHCPI Message
Iraq wide	1764	379	21%

Iraq wide, 21% of target beneficiaries (379 of 1,764 patients) recall a PHCPI message.

Table 82: Percentage of respondents who demonstrate knowledge of patient rights - Gender

Gender	Total Number of Respondents	Number who Recall PHCPI Message	% of Target Beneficiaries who Recall PHCPI Message
Male	867	212	24%
Female	897	167	19%

More male target beneficiaries recall PHCPI messages than female target beneficiaries. In Iraq, 24% of male target beneficiaries recall PHCPI messages versus 19% of female target beneficiaries.

 Table 83: Percentage of respondents who demonstrate knowledge of patient rights - Age

Age	Total Number of Respondents	Number who Recall PHCPI Message	% of Target Beneficiaries who Recall PHCPI Message
Under 60	1517	333	22%
Over 60	247	46	19%

Target beneficiaries under 60 years old demonstrate a higher percentage of recalling PHCPI messages than target beneficiaries over 60 years old. Twenty-two percent of target beneficiaries under 60 years old recall PHCPI messages versus 19% of target beneficiaries over 60 years old.

Table 84: Percentage of respondents who demonstrate knowledge of patient rights - Type of clinic

Туре	Total Number of Respondents	Number who Recall PHCPI Message	% of Respondents who Recall Seeing/Hearing PHCPI Message
Family Medicine	40	13	33%
Model	194	60	31%
Not Pilot	1533	334	22%
Main	1304	266	20%
Not Model	1571	319	20%
Sub	462	113	24%
Pilot	231	45	19%

Family medicine clinics scored the highest at 33% of respondents who recall seeing/hearing PHCPI messages. Pilot clinics ranked lowest in percentage of respondents who recall seeing/hearing PHCPI messages at 19%.

Percentage of interview respondents who can mention 2 types of PHCC services

This indicator analyzed question 22 of the Patient Satisfaction/Exit Interview.

Table 85: Percentage of respondents who can mention 2 types of PHCC services — Province

Province	Total Number of Respondents	Number who Can Mention 2 Types of PHCC Services	% of Target Beneficiaries who Can Mention 2 Types of PHCC Services
Maysan	90	90	100%
Ninawa	105	99	94%
Karbala	115	91	79%
Baghdad	200	144	72%
Sulaymaniyah	93	67	72%
Diyala	80	57	71%
Salah ad Din	85	58	68%
Najaf	100	65	65%
Muthanna	95	55	58%
Diwaniya	100	57	57%
Dhi Qar	100	54	54%
Dohuk	85	43	51%
Anbar	100	41	41%
Babil	95	37	39%
Basrah	66	23	35%
Kirkuk	70	23	33%
Erbil	95	14	15%
Wasit	90	12	13%

Maysan province reported the highest percentage of target beneficiaries who can mention 2 types of PHCC services at 100%. Wasit province reported the lowest percentage of target beneficiaries who can mention 2 types of PHCC services at 13%.

Table 86: Percentage of respondents who can mention 2 types of PHCC services – Region

Region	Total Number of Respondents	Number who Can Mention 2 Types of PHCC Services	% of Target Beneficiaries who Can Mention 2 Types of PHCC Services
Central	551	382	69%
North	533	304	57%
South	680	344	51%

The central region reported the highest percentage of target beneficiaries who can mention 2 types of PHCC services at 69%. The south region reported the lowest percentage of target beneficiaries who can mention 2 types of PHCC services at 51%.

Table 87: Percentage of respondents who can mention 2 types of PHCC services - Iraq

National Level	Total Number of Respondents	Number who Can Mention 2 Types of PHCC Services	% of Target Beneficiaries who Can Mention 2 Types of PHCC Services
Iraq wide	1764	1030	58%

Nationwide, 58% of target beneficiaries (1,030 of 1,764 patients) can mention 2 types of PHCC services.

Table 88: Percentage of respondents who can mention 2 types of PHCC services - Gender

Gender	Total Number of Respondents	Number who Can Mention 2 Types of PHCC Services	% of Target Beneficiaries who Can Mention 2 Types of PHCC Services
Male	867	511	59%
Female	897	519	58%

More male target beneficiaries can mention 2 types of PHCC services than female target beneficiaries. 59% of male target beneficiaries can mention 2 types of PHCC Services versus 58% of female target beneficiaries.

Table 89: Percentage of respondents who can mention 2 types of PHCC services - Age

Age	Total Number of Respondents	Number who Can Mention 2 Types of PHCC Services	% of Target Beneficiaries who Can Mention 2 Types of PHCC Services
Under 60 years old	1517	896	59%
Over 60 years old	247	134	54%

Target beneficiaries under 60 years old reported a higher percentage of individuals who can mention 2 types of PHCC services than target beneficiaries over 60 years old. 59% of target beneficiaries under 60 years old can mention 2 types of PHCC services versus 54% of target beneficiaries over 60 years old.

Table 89: Percentage of respondents who can mention 2 types of PHCC services – Age

Age	Total Number of Respondents	Number who Can Mention 2 Types of PHCC Services	% of Target Beneficiaries who Can Mention 2 Types of PHCC Services
Under 60 years old	1517	896	59%
Over 60 years old	247	134	54%

Target beneficiaries under 60 years old reported a higher percentage of individuals who can mention 2 types of PHCC services than target beneficiaries over 60 years old. 59% of target beneficiaries under 60 years old can mention 2 types of PHCC services versus 54% of target beneficiaries over 60 years old.

Table 90: Percentage of respondents who can mention 2 types of PHCC services - Type of clinic

Туре	Total Number of Respondents	Number who Can Mention 2 Types of PHCC Services	% of Respondents who Can Men- tion 2 Types of PHCC Services
Family Medicine	40	31	78%
Model	194	121	62%
Sub	462	276	60%
Not Pilot	1533	905	59%
Main	1304	754	58%
Not Model	1571	909	58%
Pilot	231	125	54%

Family medicine clinics reported the highest percentage of respondents who can mention 2 types of PHCC services, at 78%. Pilot clinics ranked lowest in percentage of respondents who can mention 2 types of PHCC services at 54%.

Compliance Average of PHCCs - Component Score and Total Average Score for Individual Clinics

Individual clinics scored the highest average component score of 0.74 for Component 2 and 0.70 for Component 1. The score for Component 3 fell below the 0.70 benchmark at 0.62. The overall compliance average score fell short of the 0.70 benchmark at 0.69. In terms of regional scoring, the central region scored the highest of the three regions in average compliance score with 70% of all individual PHCCs scoring above the 0.70 benchmark, while the north region scored lowest with only 46% of all PHCCs scoring above the 0.70 benchmark.

Additionally, a column was added to show compliance with question 74 of the PHCPI assessment "Has the PHCC switched to use the new upgraded medical record system?"

In Iraq, 211 of the 358 PHCCs (59%) assessed are currently compliant in using the new upgraded medical record system. Overwhelmingly, PHCCs in Ninawa, Baghdad, and Dhi Qar provinces are using the new system.

Table 91: Compliance average for individual components and overall average compliance scores

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
South	Muthanna	MU03	0.93	Yes	1	1	0.98	Main	No
Central	Karbala	KR08	0.96	Yes	0.98	0.87	0.94	Main	No
Central	Karbala	KR03	0.93	Yes	0.97	0.88	0.93	Main	No
Central	Karbala	KR07	0.93	Yes	0.91	0.91	0.92	Main-Model	No
South	Maysan	MN05	0.98	Yes	0.91	0.87	0.92	Main	No
South	Muthanna	MU15	0.95	Yes	0.98	0.84	0.92	Main-Model	Yes
North	Ninawa	NA08	0.93	Yes	0.96	0.87	0.92	Main	No
South	Najaf	NF03	0.96	Yes	0.94	0.87	0.92	Main	Yes
Central	Baghdad	BK08	0.91	Yes	0.9	0.91	0.91	Main-Model	Yes
Central	Baghdad	BK10	0.94	Yes	0.85	0.94	0.91	Main	No
North	Ninawa	NA01	0.94	Yes	0.93	0.87	0.91	Main-Model	No
South	Dhi Qar	TQ07	0.97	Yes	0.95	0.81	0.91	Main	No
Central	Wasit	WA12	0.95	Yes	0.98	0.79	0.91	Main	No
Central	Baghdad	BK12	0.94	Yes	0.93	0.84	0.9	Main	Yes
Central	Baghdad	BR14	0.9	Yes	0.89	0.91	0.9	Main	No
Central	Karbala	KR01	0.94	Yes	0.98	0.79	0.9	Main	No
Central	Karbala	KR04	0.94	Yes	0.97	0.78	0.9	Main	No
South	Dhi Qar	TQ06	0.95	Yes	0.95	0.79	0.9	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
Central	Baghdad	BK02	0.92	Yes	0.91	0.84	0.89	Main	No
Central	Baghdad	BR10	0.91	Yes	0.93	0.82	0.89	Main	No
North	Kirkuk	KE01	0.8	Yes	0.97	0.89	0.89	Main-Model	Yes
Central	Karbala	KR02	0.87	Yes	0.94	0.86	0.89	Main	Yes
Central	Karbala	KR09	0.88	Yes	0.96	0.84	0.89	Main	No
Central	Karbala	KR11	0.89	Yes	0.96	0.82	0.89	Main-Model	No
North	Ninawa	NA04	0.94	Yes	0.98	0.75	0.89	Main-Family Medicine	Yes
South	Najaf	NF12	0.93	Yes	0.92	0.81	0.89	Main	No
South	Najaf	NF14	0.86	Yes	0.94	0.87	0.89	Main	No
South	Dhi Qar	TQ05	0.92	Yes	0.93	0.81	0.89	Main	No
South	Dhi Qar	TQ09	0.92	Yes	0.83	0.91	0.89	Main-Model	No
Central	Baghdad	BK01	0.91	Yes	0.89	0.85	0.88	Main	No
Central	Baghdad	BR05	0.92	Yes	0.87	0.84	0.88	Main	No
Central	Baghdad	BR13	0.85	Yes	0.91	0.88	0.88	Main	No
Central	Karbala	KR15	0.94	No	0.95	0.74	0.88	Main	No
South	Muthanna	MU16	0.86	Yes	0.85	0.93	0.88	Main	Yes
South	Muthanna	MU17	0.85	Yes	0.91	0.87	0.88	Main	No
South	Muthanna	MU19	0.86	Yes	0.85	0.94	0.88	Main	No
South	Najaf	NF07	0.89	Yes	0.89	0.87	0.88	Main	No
South	Najaf	NF10	0.88	No	0.94	0.81	0.88	Main	No
South	Najaf	NF19	0.93	No	0.9	0.81	0.88	Main	No
Central	Baghdad	BR06	0.88	Yes	0.91	0.82	0.87	Main-Family Medicine	Yes
Central	Karbala	KR20	0.87	No	0.94	0.79	0.87	Sub	No
South	Muthanna	MU20	0.77	Yes	0.93	0.91	0.87	Main	No
North	Ninawa	NA12	0.96	Yes	0.89	0.76	0.87	Main-Family Medicine	Yes
South	Najaf	NF18	0.91	No	0.97	0.74	0.87	Main	No
South	Dhi Qar	TQ08	0.93	Yes	0.95	0.74	0.87	Main	No
South	Dhi Qar	TQ17	0.94	Yes	0.92	0.76	0.87	Main	No
Central	Baghdad	BK19	0.84	Yes	0.91	0.82	0.86	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
Central	Baghdad	BR01	0.88	Yes	0.9	0.79	0.86	Main	No
North	Kirkuk	KE02	0.86	Yes	0.94	0.78	0.86	Main-Model	Yes
South	Maysan	MN02	0.95	Yes	0.89	0.74	0.86	Main	No
South	Maysan	MN03	0.87	Yes	0.86	0.85	0.86	Main	No
North	Ninawa	NA11	0.89	Yes	0.84	0.85	0.86	Main-Model	No
North	Ninawa	NA14	0.86	Yes	0.86	0.85	0.86	Main	No
North	Ninawa	NA15	0.88	Yes	0.89	0.82	0.86	Main	No
North	SalahadDin	SD02	0.88	Yes	0.81	0.9	0.86	Main-Model	Yes
North	Sulay	SU08	0.87	Yes	0.92	0.79	0.86	Main	No
Central	Wasit	WA13	0.8	Yes	0.93	0.85	0.86	Main	Yes
Central	Babil	BB06	0.69	No	0.95	0.9	0.85	Main	No
Central	Babil	BB14	0.91	Yes	0.81	0.84	0.85	Sub	No
Central	Baghdad	BK17	0.83	Yes	0.86	0.86	0.85	Main	No
Central	Baghdad	BK22	0.92	Yes	0.85	0.79	0.85	Main	No
Central	Karbala	KR18	0.82	No	0.88	0.85	0.85	Sub	No
North	Ninawa	NA02	0.88	Yes	0.93	0.74	0.85	Main	No
North	Ninawa	NA03	0.87	Yes	0.92	0.76	0.85	Sub	No
South	Najaf	NF04	0.89	Yes	0.9	0.76	0.85	Main	No
Central	Babil	BB16	0.84	No	0.85	0.82	0.84	Sub	No
Central	Babil	BB18	0.76	No	0.93	0.82	0.84	Sub	No
Central	Baghdad	BK11	0.91	Yes	0.86	0.74	0.84	Main	No
Central	Baghdad	BK16	0.88	Yes	0.86	0.78	0.84	Main	No
Central	Baghdad	BR04	0.88	Yes	0.83	0.8	0.84	Main	No
Central	Baghdad	BR11	0.8	No	0.88	0.85	0.84	Main	No
Central	Baghdad	BR19	0.88	Yes	0.85	0.79	0.84	Main	No
Central	Karbala	KR12	0.91	Yes	0.79	0.82	0.84	Main	No
South	Maysan	MN01	0.88	Yes	0.82	0.82	0.84	Main	No
South	Maysan	MN08	0.92	Yes	0.87	0.72	0.84	Main	No
North	Ninawa	NA09	0.83	Yes	0.92	0.76	0.84	Main	No
South	Najaf	NF01	0.84	Yes	0.89	0.78	0.84	Main-Model	No
South	Najaf	NF11	0.87	No	0.82	0.83	0.84	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
South	Najaf	NF17	0.87	No	0.9	0.75	0.84	Main	No
South	Najaf	NF20	0.86	No	0.88	0.79	0.84	Sub	No
Central	Wasit	WA18	0.87	Yes	0.93	0.71	0.84	Sub	No
Central	Babil	BB17	0.73	No	0.95	0.82	0.83	Sub	No
Central	Baghdad	BK04	0.85	Yes	0.87	0.76	0.83	Main	No
Central	Baghdad	BK07	0.85	Yes	0.87	0.76	0.83	Main	No
Central	Diyala	DY06	0.83	Yes	0.79	0.87	0.83	Main	No
Central	Karbala	KR06	0.86	Yes	0.91	0.71	0.83	Main	No
Central	Karbala	KR22	0.83	Yes	0.85	0.82	0.83	Sub	No
South	Maysan	MN06	0.86	Yes	0.82	0.82	0.83	Main	No
South	Maysan	MN10	0.83	Yes	0.89	0.76	0.83	Main	No
North	Ninawa	NA10	0.86	Yes	0.88	0.76	0.83	Main	No
North	Ninawa	NA16	0.84	Yes	0.88	0.76	0.83	Sub	No
North	SalahadDin	SD01	0.81	Yes	0.78	0.9	0.83	Main-Model	Yes
South	Dhi Qar	TQ01	0.86	Yes	0.88	0.76	0.83	Main	No
Central	Baghdad	BK05	0.87	Yes	0.86	0.74	0.82	Main	No
Central	Baghdad	BR02	0.84	Yes	0.87	0.76	0.82	Main	No
Central	Baghdad	BR17	0.81	Yes	0.88	0.78	0.82	Main-Family Medicine	Yes
Central	Diyala	DY02	0.81	Yes	0.85	0.81	0.82	Main-Model	Yes
South	Maysan	MN16	0.77	Yes	0.83	0.85	0.82	Sub	No
North	Ninawa	NA19	0.86	Yes	0.84	0.75	0.82	Sub	No
South	Najaf	NF06	0.8	No	0.87	0.79	0.82	Main	No
North	Sulay	SU17	0.76	No	0.95	0.76	0.82	Main	No
Central	Babil	BB05	0.83	Yes	0.81	0.78	0.81	Main	No
Central	Baghdad	BK15	0.85	Yes	0.82	0.75	0.81	Main	No
Central	Karbala	KR05	0.89	Yes	0.91	0.64	0.81	Main	Yes
Central	Karbala	KR10	0.88	Yes	0.9	0.65	0.81	Main	No
Central	Karbala	KR17	0.82	Yes	0.89	0.71	0.81	Main	No
South	Maysan	MN18	0.72	No	0.85	0.85	0.81	Sub	No
South	Muthanna	MU01	0.77	Yes	0.91	0.74	0.81	Main	Yes

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
North	Ninawa	NA07	0.81	Yes	0.9	0.72	0.81	Main	No
South	Dhi Qar	TQ12	0.77	Yes	0.78	0.87	0.81	Main	No
Central	Wasit	WA06	0.88	Yes	0.85	0.71	0.81	Main-Model	No
South	Basrah	BA11	0.78	Yes	0.82	0.79	0.8	Main-Model	No
Central	Babil	BB01	0.86	Yes	0.84	0.71	0.8	Main-Model	Yes
Central	Baghdad	BR15	0.81	No	0.88	0.71	0.8	Main	No
South	Maysan	MN14	0.89	Yes	0.84	0.68	0.8	Main	Yes
North	SalahadDin	SD06	0.79	No	0.74	0.87	0.8	Main	No
South	Dhi Qar	TQ03	0.84	Yes	0.89	0.66	0.8	Main	Yes
Central	Babil	BB15	0.8	No	0.81	0.76	0.79	Sub	No
Central	Baghdad	BR03	0.74	Yes	0.88	0.75	0.79	Main-Family Medicine	No
Central	Baghdad	BR09	0.84	Yes	0.87	0.67	0.79	Main-Family Medicine	No
Central	Diyala	DY05	0.79	No	0.84	0.75	0.79	Main-Model	No
Central	Diyala	DY08	0.74	Yes	0.93	0.71	0.79	Sub	No
North	Kirkuk	KE10	0.72	Yes	0.96	0.69	0.79	Sub	No
South	Najaf	NF05	0.82	No	0.8	0.74	0.79	Main	No
South	Najaf	NF15	0.84	No	0.83	0.71	0.79	Main	No
South	Najaf	NF16	0.86	Yes	0.86	0.65	0.79	Main	Yes
South	Dhi Qar	TQ10	0.84	Yes	0.86	0.66	0.79	Main	No
Central	Baghdad	BK13	0.74	Yes	0.84	0.75	0.78	Main	No
Central	Baghdad	BK14	0.88	Yes	0.84	0.62	0.78	Main	No
Central	Baghdad	BK20	0.85	Yes	0.81	0.69	0.78	Main	No
Central	Baghdad	BR16	0.78	Yes	0.86	0.69	0.78	Main	No
North	Kirkuk	KE05	0.71	Yes	0.96	0.68	0.78	Main	No
Central	Karbala	KR16	0.86	Yes	0.88	0.6	0.78	Main	No
South	Maysan	MN04	0.77	Yes	0.81	0.76	0.78	Main-Model	Yes
South	Maysan	MN07	0.79	Yes	0.78	0.76	0.78	Main	No
South	Maysan	MN09	0.82	Yes	0.82	0.69	0.78	Main	No
South	Maysan	MN11	0.81	Yes	0.84	0.69	0.78	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
South	Maysan	MN12	0.63	Yes	0.91	0.79	0.78	Main-Model	No
South	Muthanna	MU18	0.73	Yes	0.79	0.82	0.78	Main	No
North	SalahadDin	SD08	0.75	Yes	0.7	0.88	0.78	Main	No
Central	Anbar	AN05	0.77	Yes	0.91	0.62	0.77	Main	No
Central	Anbar	AN10	0.75	No	0.83	0.74	0.77	Main	No
Central	Babil	BB04	0.81	Yes	0.86	0.63	0.77	Main	No
Central	Baghdad	BK21	0.83	Yes	0.72	0.76	0.77	Sub	No
Central	Diyala	DY04	0.71	Yes	0.88	0.71	0.77	Main	No
North	Kirkuk	KE04	0.73	Yes	0.88	0.69	0.77	Main	No
North	Kirkuk	KE07	0.7	Yes	0.95	0.65	0.77	Main	No
Central	Karbala	KR13	0.82	No	0.69	0.8	0.77	Sub	No
Central	Karbala	KR23	0.84	No	0.65	0.81	0.77	Sub	No
North	Sulay	SU07	0.69	No	0.86	0.77	0.77	Main	No
South	Dhi Qar	TQ13	0.83	Yes	0.79	0.69	0.77	Main	No
Central	Wasit	WA14	0.73	Yes	0.98	0.59	0.77	Main	No
Central	Babil	BB11	0.71	No	0.9	0.68	0.76	Sub	No
Central	Baghdad	BR12	0.82	No	0.84	0.62	0.76	Main	No
South	Diwaniya	DI04	0.73	Yes	0.83	0.71	0.76	Main	Yes
South	Maysan	MN13	0.77	Yes	0.83	0.69	0.76	Main	No
South	Muthanna	MU04	0.74	Yes	0.83	0.72	0.76	Main	No
South	Najaf	NF02	0.8	Yes	0.83	0.66	0.76	Main-Model	No
South	Najaf	NF08	0.72	No	0.83	0.73	0.76	Main	No
North	Sulay	SU10	0.7	No	0.89	0.68	0.76	Main	No
Central	Anbar	AN08	0.8	Yes	0.81	0.65	0.75	Main	No
South	Basrah	BA02	0.79	Yes	0.8	0.65	0.75	Main	No
Central	Babil	BB09	0.79	Yes	0.8	0.66	0.75	Main	No
Central	Diyala	DY10	0.7	No	0.81	0.75	0.75	Sub	No
Central	Diyala	DY16	0.73	Yes	0.8	0.71	0.75	Sub	No
South	Basrah	BA15	0.75	Yes	0.73	0.74	0.74	Main	No
Central	Baghdad	BK03	0.77	Yes	0.81	0.65	0.74	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
Central	Baghdad	BR07	0.68	Yes	0.73	0.81	0.74	Main-Model	No
Central	Diyala	DY03	0.69	Yes	0.77	0.75	0.74	Main	Yes
North	Kirkuk	KE11	0.67	Yes	0.91	0.63	0.74	Sub	No
North	Kirkuk	KE13	0.65	No	0.95	0.61	0.74	Sub	No
North	Ninawa	NA06	0.91	Yes	0.82	0.5	0.74	Main	No
North	Ninawa	NA17	0.79	Yes	0.84	0.59	0.74	Sub	No
North	SalahadDin	SD11	0.67	Yes	0.64	0.9	0.74	Main-Model	No
South	Dhi Qar	TQ11	0.73	No	0.78	0.71	0.74	Main-Model	No
South	Dhi Qar	TQ16	0.68	Yes	0.93	0.6	0.74	Main	No
Central	Anbar	AN17	0.67	No	0.81	0.72	0.73	Sub	No
South	Basrah	BA06	0.74	Yes	0.76	0.68	0.73	Main	No
Central	Diyala	DY11	0.71	No	0.76	0.72	0.73	Sub	No
North	Ninawa	NA22	0.71	Yes	0.69	0.79	0.73	Sub	No
North	SalahadDin	SD13	0.65	Yes	0.64	0.89	0.73	Sub	No
North	Sulay	SU05	0.81	No	0.7	0.67	0.73	Main	No
Central	Wasit	WA16	0.76	No	0.74	0.69	0.73	Sub	No
Central	Anbar	AN07	0.66	No	0.85	0.65	0.72	Main	No
Central	Babil	BB07	0.83	Yes	0.82	0.51	0.72	Main	No
Central	Babil	BB08	0.73	No	0.78	0.65	0.72	Main	No
Central	Babil	BB19	0.67	Yes	0.82	0.67	0.72	Sub	No
South	Diwaniya	DI09	0.78	Yes	0.83	0.56	0.72	Main	No
Central	Diyala	DY01	0.73	Yes	0.72	0.71	0.72	Main	No
Central	Diyala	DY07	0.71	Yes	0.8	0.66	0.72	Main	No
North	Ninawa	NA13	0.77	Yes	0.83	0.56	0.72	Main	No
North	SalahadDin	SD04	0.65	No	0.71	0.79	0.72	Main	No
North	Sulay	SU02	0.66	No	0.74	0.75	0.72	Main	No
North	Sulay	SU18	0.81	Yes	0.8	0.56	0.72	Main	No
South	Basrah	BA05	0.83	Yes	0.77	0.54	0.71	Main-Model	No
North	Kirkuk	KE03	0.71	No	0.87	0.55	0.71	Main	No
South	Muthanna	MU14	0.77	Yes	0.81	0.56	0.71	Main-Model	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
South	Najaf	NF09	0.74	No	0.85	0.53	0.71	Main	No
South	Najaf	NF13	0.67	Yes	0.71	0.74	0.71	Main	No
South	Dhi Qar	TQ20	0.74	Yes	0.8	0.59	0.71	Main	No
North	Erbil	AR04	0.69	No	0.75	0.67	0.7	Main-Model	No
Central	Babil	BB02	0.68	Yes	0.78	0.65	0.7	Main	No
South	Diwaniya	DI02	0.65	Yes	0.88	0.56	0.7	Main	No
North	Kirkuk	KE12	0.65	No	0.9	0.56	0.7	Sub	No
Central	Karbala	KR21	0.84	Yes	0.43	0.82	0.7	Sub	No
South	Muthanna	MU06	0.58	Yes	0.87	0.66	0.7	Main	No
North	SalahadDin	SD09	0.64	Yes	0.64	0.81	0.7	Sub	No
North	Sulay	SU01	0.69	No	0.66	0.74	0.7	Main	No
North	Sulay	SU12	0.76	No	0.67	0.66	0.7	Main-Model	No
Central	Wasit	WA17	0.78	No	0.73	0.59	0.7	Sub	No
South	Basrah	BA08	0.68	No	0.65	0.74	0.69	Main	No
Central	Baghdad	BK09	0.66	Yes	0.75	0.65	0.69	Main	No
South	Diwaniya	DI18	0.76	No	0.85	0.47	0.69	Main-Model	No
North	Kirkuk	KE08	0.54	No	0.95	0.58	0.69	Sub	No
North	Kirkuk	KE14	0.54	No	0.9	0.62	0.69	Sub	No
South	Muthanna	MU05	0.67	No	0.84	0.56	0.69	Main	No
South	Muthanna	MU11	0.66	Yes	0.75	0.65	0.69	Sub	No
North	Erbil	AR09	0.73	No	0.69	0.62	0.68	Main	No
South	Basrah	BA07	0.68	Yes	0.66	0.69	0.68	Main	Yes
South	Basrah	BA10	0.61	Yes	0.73	0.69	0.68	Main	No
South	Basrah	BA12	0.81	Yes	0.66	0.56	0.68	Main	Yes
Central	Babil	BB10	0.73	Yes	0.74	0.57	0.68	Main-Model	Yes
South	Diwaniya	DI15	0.71	No	0.76	0.56	0.68	Main	No
South	Maysan	MN15	0.65	Yes	0.68	0.71	0.68	Sub	No
Central	Anbar	AN09	0.64	Yes	0.73	0.63	0.67	Main	Yes
Central	Diyala	DY15	0.54	No	0.74	0.72	0.67	Sub	No
South	Muthanna	MU07	0.53	No	0.84	0.65	0.67	Sub	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
South	Muthanna	MU10	0.71	Yes	0.83	0.47	0.67	Sub	No
North	Sulay	SU03	0.59	No	0.76	0.65	0.67	Main	No
South	Dhi Qar	TQ04	0.81	Yes	0.88	0.31	0.67	Main	No
South	Dhi Qar	TQ18	0.77	Yes	0.88	0.35	0.67	Main	Yes
South	Basrah	BA13	0.73	No	0.68	0.57	0.66	Main	No
North	Kirkuk	KE06	0.75	No	0.83	0.37	0.66	Main	No
			0.76	Yes					
South	Muthanna	MU02			0.61	0.62	0.66	Main	No No
North	Sulay	SU06	0.67	No	0.71	0.6	0.66	Main	No
North	Sulay	SU16	0.68	Yes	0.7	0.6	0.66	Main	No
South	Dhi Qar	TQ15	0.87	Yes	0.85	0.25	0.66	Main	No
South	Basrah	BA09	0.68	No	0.66	0.6	0.65	Main	No
South	Diwaniya	DI17	0.73	Yes	0.88	0.35	0.65	Main	Yes
Central	Karbala	KR14	0.79	No	0.85	0.32	0.65	Main	No
Central	Karbala	KR19	0.68	No	0.63	0.65	0.65	Sub	No
North	Sulay	SU09	0.7	No	0.56	0.68	0.65	Main	No
North	Sulay	SU11	0.69	Yes	0.69	0.56	0.65	Main	No
North	Sulay	SU20	0.66	Yes	0.58	0.71	0.65	Main	No
Central	Babil	BB03	0.81	No	0.78	0.32	0.64	Main	No
South	Diwaniya	DI16	0.71	No	0.78	0.43	0.64	Main	No
South	Muthanna	MU09	0.53	Yes	0.71	0.68	0.64	Sub	No
Central	Wasit	WA03	0.64	No	0.87	0.4	0.64	Main	No
South	Diwaniya	DI03	0.6	No	0.78	0.5	0.63	Main	No
South	Diwaniya	DI19	0.78	No	0.86	0.25	0.63	Main	No
South	Muthanna	MU12	0.69	Yes	0.76	0.43	0.63	Sub	No
North	Sulay	SU13	0.63	No	0.74	0.53	0.63	Main	No
South	Dhi Qar	TQ02	0.83	Yes	0.78	0.29	0.63	Main	Yes
Central	Wasit	WA07	0.43	Yes	0.8	0.65	0.63	Main	No
Central	Wasit	WA09	0.51	Yes	0.78	0.61	0.63	Main	No
Central	Anbar	AN06	0.7	Yes	0.59	0.57	0.62	Main	No
South	Basrah	BA03	0.66	Yes	0.58	0.63	0.62	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
South	Basrah	BA04	0.66	Yes	0.78	0.43	0.62	Main	Yes
South	Basrah	BA14	0.61	Yes	0.7	0.56	0.62	Main	No
Central	Baghdad	BK18	0.6	Yes	0.65	0.6	0.62	Main	No
North	Dohuk	DK04	0.55	No	0.64	0.66	0.62	Main	Yes
South	Muthanna	MU08	0.61	Yes	0.78	0.47	0.62	Sub	No
Central	Anbar	AN04	0.6	No	0.67	0.55	0.61	Main	No
South	Basrah	BA01	0.59	Yes	0.63	0.6	0.61	Main	No
South	Diwaniya	DI14	0.7	No	0.73	0.4	0.61	Main	No
North	Dohuk	DK15	0.5	No	0.71	0.63	0.61	Sub	No
Central	Diyala	DY14	0.63	No	0.61	0.6	0.61	Sub	No
North	Ninawa	NA20	0.74	Yes	0.54	0.56	0.61	Sub	No
North	Sulay	SU15	0.69	No	0.56	0.54	0.6	Main	No
South	Dhi Qar	TQ14	0.73	Yes	0.89	0.18	0.6	Main	No
Central	Wasit	WA11	0.45	No	0.9	0.46	0.6	Sub	No
North	Sulay	SU14	0.64	Yes	0.53	0.59	0.59	Main	No
Central	Anbar	AN02	0.53	No	0.68	0.54	0.58	Main	No
South	Diwaniya	DI10	0.64	No	0.6	0.49	0.58	Main	No
North	Dohuk	DK01	0.48	No	0.6	0.65	0.58	Main	Yes
North	Dohuk	DK05	0.56	No	0.71	0.47	0.58	Main	No
North	Dohuk	DK16	0.46	No	0.63	0.65	0.58	Sub	No
North	Kirkuk	KE09	0.66	Yes	0.55	0.52	0.58	Sub	No
North	Ninawa	NA21	0.65	Yes	0.53	0.56	0.58	Sub	No
Central	Wasit	WA04	0.38	No	0.81	0.56	0.58	Main	No
Central	Wasit	WA15	0.67	No	0.54	0.53	0.58	Sub	No
Central	Babil	BB13	0.48	Yes	0.59	0.64	0.57	Sub	No
Central	Wasit	WA02	0.49	Yes	0.61	0.6	0.57	Main	No
North	Dohuk	DK17	0.55	No	0.44	0.68	0.56	Sub	No
North	Erbil	AR08	0.46	No	0.67	0.53	0.55	Main	No
South	Diwaniya	DI01	0.62	No	0.69	0.34	0.55	Main	No
North	Erbil	AR07	0.47	No	0.69	0.46	0.54	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
North	Dohuk	DK13	0.51	No	0.55	0.56	0.54	Sub	No
South	Diwaniya	DI08	0.6	No	0.59	0.4	0.53	Main-Model	No
North	Dohuk	DK06	0.58	No	0.59	0.43	0.53	Main	Yes
North	Dohuk	DK18	0.54	No	0.38	0.68	0.53	Sub	No
South	Maysan	MN17	0.61	Yes	0.33	0.66	0.53	Sub	No
North	SalahadDin	SD17	0.59	No	0.35	0.65	0.53	Sub	No
Central	Anbar	AN01	0.54	No	0.55	0.46	0.52	Main	No
Central	Anbar	AN03	0.58	No	0.54	0.44	0.52	Main	No
North	Erbil	AR10	0.51	Yes	0.61	0.45	0.52	Main	No
North	Dohuk	DK02	0.42	No	0.69	0.46	0.52	Main	No
North	Dohuk	DK03	0.34	No	0.71	0.51	0.52	Main	Yes
North	Dohuk	DK11	0.55	No	0.46	0.54	0.52	Sub	No
Central	Diyala	DY09	0.55	No	0.38	0.63	0.52	Sub	No
Central	Diyala	DY13	0.6	No	0.36	0.59	0.52	Sub	No
North	SalahadDin	SD05	0.52	Yes	0.72	0.31	0.52	Main	No
South	Diwaniya	DI13	0.58	No	0.62	0.32	0.51	Main-Model	No
North	Dohuk	DK07	0.41	No	0.63	0.5	0.51	Main	Yes
North	Dohuk	DK10	0.58	No	0.48	0.47	0.51	Sub	No
North	Dohuk	DK14	0.51	No	0.44	0.59	0.51	Main-Model	No
South	Dhi Qar	TQ19	0.56	Yes	0.88	0.09	0.51	Main	No
South	Diwaniya	DI06	0.58	No	0.64	0.27	0.5	Main	No
South	Diwaniya	DI11	0.61	Yes	0.58	0.32	0.5	Main	No
North	Dohuk	DK09	0.37	No	0.6	0.53	0.5	Sub	No
Central	Wasit	WA05	0.46	No	0.6	0.45	0.5	Main-Model	Yes
Central	Babil	BB12	0.35	No	0.61	0.51	0.49	Sub	No
North	Dohuk	DK12	0.49	No	0.47	0.51	0.49	Sub	No
North	SalahadDin	SD03	0.48	No	0.57	0.43	0.49	Main	No
Central	Baghdad	BR08	0.47	Yes	0.74	0.22	0.48	Main	No
North	Ninawa	NA18	0.6	Yes	0.49	0.34	0.48	Sub	No
South	Diwaniya	DI12	0.53	No	0.57	0.28	0.46	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
Central	Anbar	AN12	0.55	Yes	0.42	0.39	0.45	Sub	Yes
North	Erbil	AR16	0.42	Yes	0.63	0.29	0.45	Main	No
South	Diwaniya	DI05	0.54	No	0.55	0.25	0.45	Main-Model	No
South	Diwaniya	DI07	0.58	No	0.55	0.21	0.45	Main	No
Central	Anbar	AN20	0.51	No	0.33	0.47	0.44	Sub	No
Central	Diyala	DY17	0.33	No	0.46	0.54	0.44	Sub	No
North	Erbil	AR01	0.41	No	0.56	0.31	0.43	Main	No
North	Erbil	AR03	0.47	No	0.54	0.29	0.43	Main	No
North	Sulay	SU19	0.65	Yes	0.07	0.57	0.43	Main	No
Central	Wasit	WA08	0.35	No	0.65	0.28	0.43	Main	No
North	Erbil	AR12	0.36	No	0.46	0.44	0.42	Main	No
Central	Anbar	AN13	0.45	No	0.26	0.49	0.4	Sub	No
Central	Anbar	AN15	0.51	Yes	0.38	0.31	0.4	Sub	No
Central	Baghdad	BK06	0.39	Yes	0.56	0.26	0.4	Main	No
South	Muthanna	MU13	0.46	No	0.33	0.4	0.4	Sub	No
Central	Anbar	AN19	0.41	No	0.49	0.28	0.39	Sub	No
Central	Wasit	WA01	0.35	Yes	0.51	0.28	0.38	Main	No
North	Erbil	AR05	0.46	No	0.58	0.06	0.37	Main	No
North	Erbil	AR13	0.28	No	0.66	0.16	0.37	Main-Model	No
North	SalahadDin	SD12	0.35	Yes	0.3	0.46	0.37	Sub	No
North	Sulay	SU04	0.54	No	0.58	0	0.37	Main-Model	No
North	Dohuk	DK08	0.24	No	0.44	0.41	0.36	Sub	No
Central	Anbar	AN11	0.39	No	0.34	0.29	0.34	Sub	No
Central	Anbar	AN18	0.44	No	0.3	0.25	0.33	Sub	No
Central	Anbar	AN14	0.42	Yes	0.37	0.18	0.32	Sub	No
North	Erbil	AR02	0.29	No	0.48	0.18	0.32	Main	No
North	Erbil	AR15	0.49	No	0.26	0.21	0.32	Main	No
North	Erbil	AR17	0.46	No	0.32	0.06	0.28	Main	No
North	Erbil	AR06	0.39	No	0.26	0.15	0.27	Main	No
North	Erbil	AR14	0.43	No	0.15	0.22	0.27	Main	No

Region	Province	Clinic ID	Component 1	Q74: Updated Medical Records System	Component 2	Component 3	Average Compliance Score	Туре	Medical Pilot
North	Erbil	AR19	0.29	No	0.43	0.06	0.26	Main	No
North	SalahadDin	SD16	0.30	No	0.17	0.31	0.26	Sub	No
Central	Anbar	AN16	0.34	No	0.31	0.09	0.25	Sub	No
South	Diwaniya	DI20	0.29	No	0.34	0.12	0.25	Sub	No
North	SalahadDin	SD14	0.23	No	0.18	0.26	0.22	Sub	No
North	SalahadDin	SD07	0.34	No	0.14	0.12	0.20	Main	No
North	Erbil	AR11	0.32	No	0.25	0	0.19	Main	No
North	SalahadDin	SD10	0.28	No	0.13	0.15	0.19	Sub	No
North	SalahadDin	SD15	0.26	No	0.10	0.16	0.17	Sub	No
North	Erbil	AR18	0.13	No	0.23	0.06	0.14	Main	No
Central	Wasit	WA10	0.10	No	0.08	0	0.06	Sub	No
	Average		0.70		0.74	0.62	0.69		

Compliance Average of PHCCs - Province

In Iraq, 10 of 18 provinces (56%) scored 70% or above in their overall compliance average score. Similarly, 9 of the 18 provinces (50%) scored 70% or above on Component 1 average scores, while a slightly higher number (13 of 18) of provinces scored 70% or above on Component 2. Only 39% of PHCCs (7 of 13) passed the 70% benchmark in Component 3 scores, which was the lowest of the three components.

Table 92: Compliance average score of components and overall average compliance score - Province

Region	Total Compliance Average Score – Component 1	Total Compliance Average Score – Component 2	Total Compliance Average Score – Component 3	Total Overall Compliance Average Score
Karbala	0.87	0.86	0.76	0.83
Najaf	0.85	0.87	0.76	0.83
Baghdad	0.82	0.84	0.75	0.80
Maysan	0.81	0.81	0.76	0.79
Ninawa	0.83	0.83	0.72	0.79
Dhi Qar	0.82	0.87	0.59	0.76
Babil	0.74	0.81	0.68	0.74
Kirkuk	0.69	0.89	0.63	0.74
Muthanna	0.72	0.81	0.7	0.74
Diyala	0.68	0.72	0.7	0.70
Basrah	0.71	0.71	0.63	0.68
Sulaymaniyah	0.69	0.68	0.62	0.66
Wasit	0.59	0.74	0.54	0.62
Diwaniya	0.64	0.7	0.39	0.58
Anbar	0.56	0.57	0.47	0.53
Salah ad Din	0.54	0.49	0.58	0.54
Duhok	0.48	0.57	0.55	0.53
Erbil	0.42	0.49	0.27	0.39

Compliance Average of PHCCs - Region

The south region reported the highest total overall compliance average score of PHCCs at 0.73. The north region reported the lowest compliance average score of PHCCs at 0.61.

Table 93: Compliance average score of components and overall average compliance score - Region

Region	Total Compliance Average Score – Component 1	Total Compliance Average Score – Component 2	Total Compliance Average Score – Component 3	Total Overall Compliance Average Score
South	0.76	0.80	0.64	0.73
Central	0.73	0.77	0.67	0.72
North	0.61	0.65	0.56	0.61

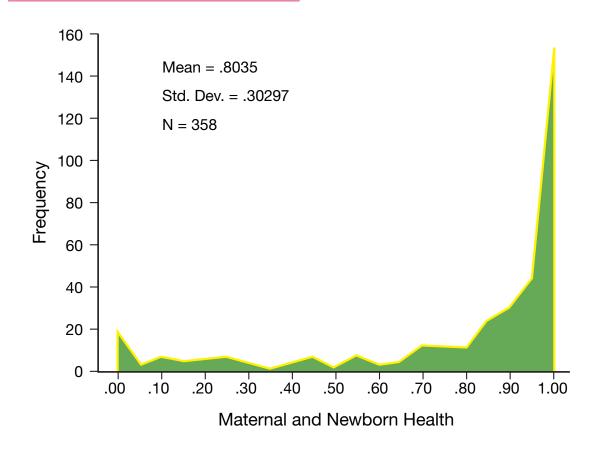
Compliance Average of PHCCs - Type

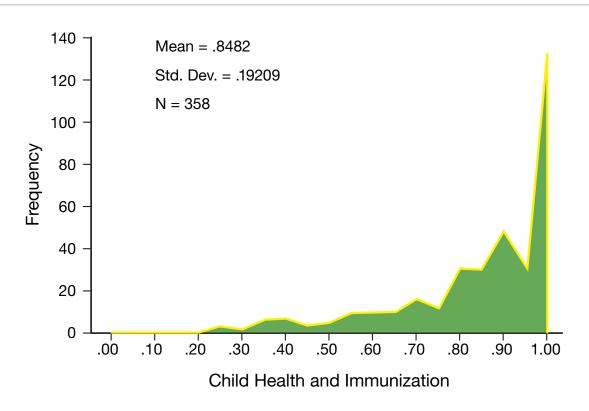
Family medicine clinics reported the highest compliance average score of PHCCs at 0.84. Sub clinics ranked lowest in compliance average score of PHCCs at 0.61. Four types of PHCCs scored above the 0.70 benchmark (Family Medicine, Medical Record Pilot, Model, and Main).

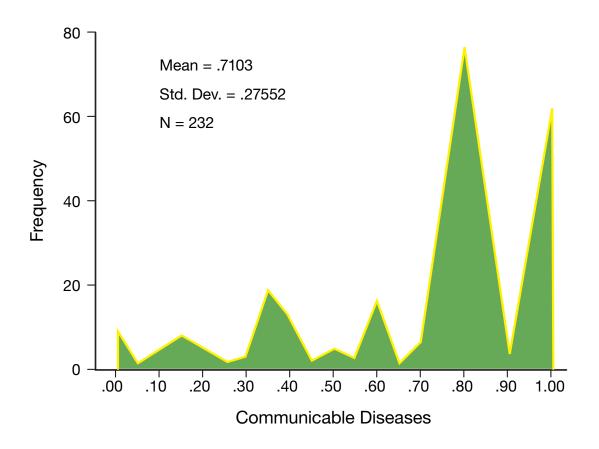
Table 94: Compliance average score of components and overall average compliance score — Type

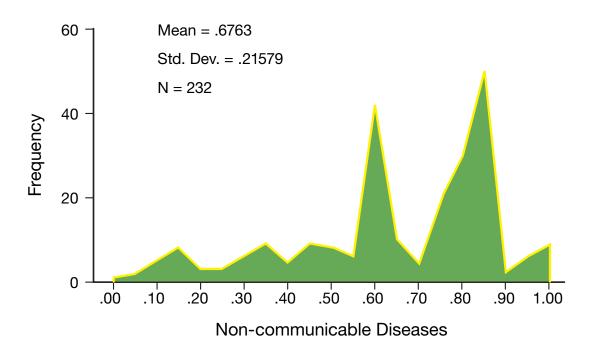
Туре	Total Compliance Average Score – Component 1	Total Compliance Average Score – Component 2	Total Compliance Average Score – Component 3	Total Overall Compliance Average Score
Family Medicine	0.86	0.90	0.76	0.84
Medical Record Pilot	0.77	0.81	0.68	0.75
Model	0.75	0.79	0.68	0.74
Main	0.74	0.78	0.64	0.72
Medical Record - Not Pilot	0.70	0.74	0.62	0.69
Not Model	0.70	0.74	0.62	0.69
Sub	0.61	0.63	0.59	0.61

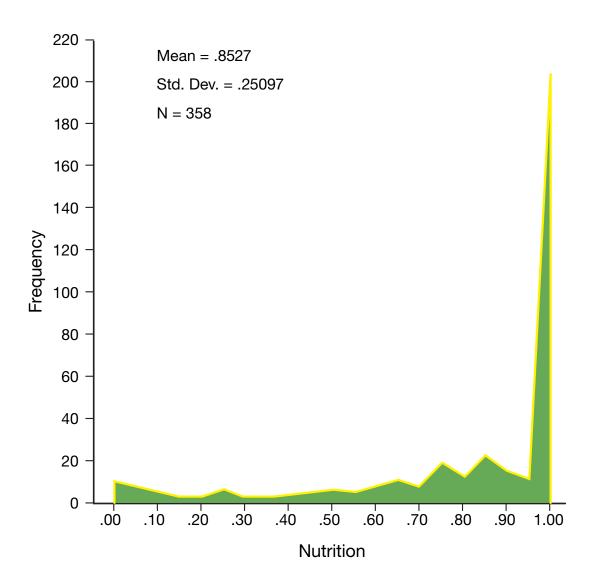
Frequency Distribution of Key Clinical Services

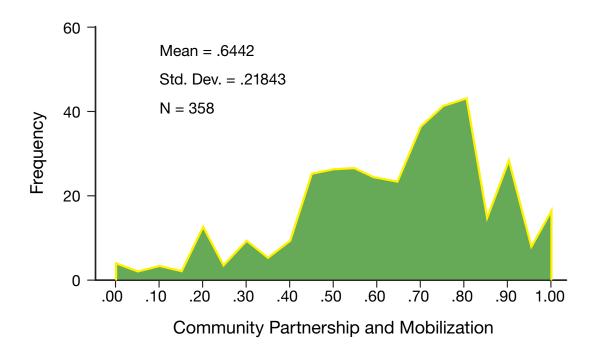


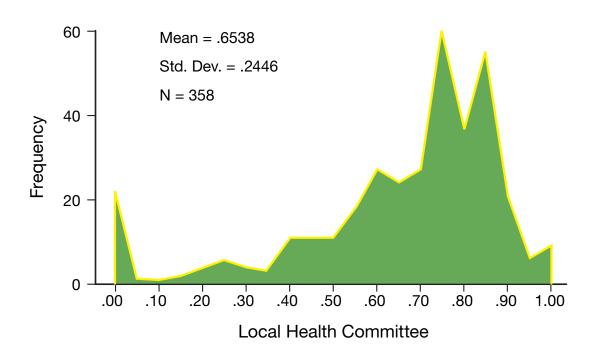












Total Patient Satisfaction Score (Exit Interview) - Province

Maysan province reported the highest average total patient satisfaction average score at 0.94. Wasit and Erbil provinces reported the lowest total patient satisfaction scores of all provinces at 0.43.

Four provinces: Maysan, Ninawa, Najaf and Baghdad, scored above the 0.70 bench mark.

Table 95: Total patient satisfaction score — Province

Province	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Maysan	0.96	0.97	0.87	0.94	0.94
Ninawa	0.8	0.96	0.71	0.91	0.85
Najaf	0.81	0.73	0.64	0.82	0.75
Baghdad	0.83	0.78	0.67	0.66	0.74
Karbala	0.73	0.82	0.64	0.54	0.68
Muthanna	0.86	0.66	0.52	0.67	0.68
Diyala	0.87	0.85	0.45	0.5	0.67
DhiQar	0.72	0.7	0.63	0.62	0.67
Babil	0.71	0.69	0.58	0.63	0.65
Basrah	0.72	0.71	0.52	0.66	0.65
Sulaymaniyah	0.84	0.63	0.48	0.63	0.65
Anbar	0.69	0.69	0.55	0.63	0.64
Salah ad Din	0.63	0.62	0.66	0.57	0.62
Duhok	0.72	0.55	0.48	0.57	0.58
Diwaniya	0.7	0.61	0.36	0.5	0.54
Kirkuk	0.81	0.36	0.45	0.42	0.51
Erbil	0.58	0.46	0.28	0.39	0.43
Wasit	0.64	0.3	0.39	0.37	0.43

Total Patient Satisfaction Score (Exit Interview) - Region

The south region reported the highest average total patient satisfaction score at 0.70. The north region reported the lowest total patient satisfaction score at 0.60. Iraq wide, the south region was the only region to score above the 0.70 benchmark.

Table 96: Total patient satisfaction score – Region

Region	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
South	0.80	0.73	0.59	0.70	0.70
Central	0.75	0.69	0.55	0.56	0.63
North	0.73	0.60	0.51	0.58	0.60

Total Patient Satisfaction Score (Exit Interview) - Age

Total patient satisfaction for beneficiaries under 60 years old was higher than target beneficiaries over 60 years old. The average score of total patient satisfaction for target beneficiaries under 60 years old scored at 0.67 versus an average score of 0.59 for total patient satisfaction for target beneficiaries over 60 years old.

Table 97: Average total patient satisfaction score – Age

Age	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Under 60	0.76	0.63	0.70	0.58	0.67
Over 60	0.74	0.55	0.61	0.44	0.59

Total Patient Satisfaction Score (Exit Interview) – Gender

Male patient satisfaction scored higher than female patient satisfaction. The average score of male patient satisfaction reached 0.68 versus 0.64 for total female patient satisfaction.

Table 98: Average total patient satisfaction score - Gender

Gender	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Male	0.77	0.64	0.71	0.59	0.68
Female	0.76	0.60	0.67	0.53	0.64

Average Total Score for Individual Questions – PHCC Assessment

In total, 59% of PHCC assessment questions scored above the benchmark score of 0.70. There were 72 questions that fell below the benchmark score of 0.70.

Table 99: Average total score – Individual questions – PHCC Assessment

#	Question	Average Score			
1.	Does your clinic have written management guidelines?	0.85			
2.	*Are these guidelines available for staff to read in the clinic?	0.82			
3.	*Are you/members of the clinic staff following these guidelines?	0.83			
4.	Do PHC staff leaders meet at least monthly did you meet last month)?	0.85			
5.	After PHC staff meetings, are the minutes of the meeting communicated to all staff through a written document? (Are a written copy of the minutes of last meeting available now?)	0.51			
Strate	gic Leadership				
6.	Have you recently received training on leadership and management?	0.85			
7.	*Does the PHCC have a handbook on leadership and management?	0.73			
Family	Medicine Approach				
8.	Is the patient registration system set up in a way to ensure privacy and confidentiality?	0.71			
9.	*Is there a guideline for family health approach followed by the clinic?	0.41			
10.	Has any of the clinic staff received training on family health approach?	0.43			
11.	Is there a system in place to try to ensure that patients and families are seen by the same doctor in the PHCC over time?	0.46			
Asses	sment of Patients				
12.	Does the PHCC use a unique patient identification system?	0.56			
13.	Is there an appointment system for medical patients at the PHCC?	0.83			
14.	Has the PHCC taken any measures to reduce the patients' waiting times?	0.71			
Contin	uity of Care				
15.	*Does the PHCC have a system or guidelines for referring patients with a variety of conditions?	0.84			
16.	Are there arrangements in place to facilitate referral services (e.g., transportation, prior communication with referral sites)?	0.42			
Manag	Management of Physical Environment				
17.	Does the PHCC have a physical environment protection plan for all in case of emergency (e.g., fire)? (Evacuation diagrams on the wall visible to all?)	0.87			
18.	Do you enforce a no smoking policy in the clinic?	0.92			

#	Question	Average Score
Infecti	on Prevention and Control	
19.	Does the PHCC have an infection prevention and control focal person/team who oversees the infection control program?	0.66
20.	*Does the PHCC have an infection and control plan/guidelines for infection control activities?	0.63
21.	Is there a system in place for continuous monitoring of infection prevention and control practices?	0.66
22.	*Does the PHCC have written procedures regarding waste disposal?	0.82
23.	Does the PHCC have a waste disposal schedule according to the type and volume of waste materials?	0.79
24.	Does the PHCC monitor and check the records of staff radiation exposure? (NA for no radiology equipment present)	0.39
Pharm	acy and Medical Supplies	
25.	Does the PHCC stock medicine items as per the Essential Medicine List (EML)?	0.81
26.	*Do you have guidelines for pharmaceutical management?	0.77
27.	Are you and your staff using these guidelines?	0.79
28.	Is the access to medicine ensured during operating hours of the clinic?	0.82
Labora	atory services	
29.	Does the PHCC have laboratory services? If NO (0), go to Q 39.	0.81
30.	Is the standard list of tests and reagents available according to the type/level of PHCC? (If yes, please ask to see it and note unavailability in remarks) [NA if no laboratory]	0.83
31.	*Is there a guideline for laboratory services? [NA if no laboratory]	0.77
32.	Is there any PHCC staff trained on these guidelines? [NA if no lab.]	0.73
33.	Is there a system to report and follow-up on PHCC laboratory malfunctions? [NA if no laboratory]	0.87
Enviro	nmental services	
34.	Does the PHCC apply the standard precautions to safeguard the environment as per MOH recommended practice	0.66
35.	*Does the PHCC have environmental safety instructions that cover the management and disposal of medicines?	0.81
36.	If radiology equipment available does the PHCC have environmental safety instructions for its use? (NA) if no equipment present?	0.52
37.	If dental and laboratory equipment available does the PHCC have related environmental safety instructions? (NA)no dental equipment.	0.72
Dental	Services	
38.	If dental equipment is available, does the clinic have dental service guidelines for care which may include management of dental hygiene equipment and service delivery? (NA)no dental equipment.	0.71
39.	If dental equipment is available, does the PHCC participate in dental screening within the school health program? (NA)—no dental equipment.	0.8

#	Question	Average Score
Trainin	g Services	
40.	Does the PHCC have a training program for newly assigned staff?	0.75
41.	Does the PHCC staff periodically receive training to maintain skills & professional practice?	0.8
42.	Does the PHCC have a system to record names of staff and type of training received? (If yes, ask to see training roster and note any conflict in remarks)	0.7
43.	Do you share staff training details with district and higher levels?	0.67
Humai	n Resource Management	
44.	Does the PHCC keep a personnel file for each employee?	0.96
45.	Is there a written job description for each staff member?	0.88
46.	Does the PHCC have a staff evaluation system i.e. does the manager periodically meet with individual staff for confidential discussions on work performance?	0.81
47.	Do managers review staff performance with individual staff at least once a year?	0.84
48.	Does the PHCC have policies and procedures for work ethics?	0.55
Financ	ial Resource Management	
49.	Are the PHCC budget/funds managed in accordance with the GOI and MOH policies and instructions?	0.68
50.	Does the PHCC regularly monitor, analyze, and report overall PHCC expenditures?	0.77
Invent	ory Management	
51.	Does the PHCC have an inventory management system in place?	0.9
52.	Is there a focal person for inventory management at the PHCC?	0.87
53.	Does the PHC carry out a periodic inventory?	0.89
54.	Does the latest PHCC inventory reflect stock variance, if any?	0.52
Buildir	ngs and Grounds	
55.	Does the PHCC undertake a regular evaluation of functional suitability of the available facilities?	0.81
56.	Does the PHCC have the master plan/layout for all the buildings?	0.43
57.	Does the PHCC hold regular inspections of its physical facilities?	0.87
58.	Does the waiting area provide adequate shelter for patients?	0.7
59.	Does the waiting area have enough chairs for all waiting patients during the PHCC's busiest time periods?	0.62
60.	Is there a regular maintenance program that ensures that PHCC grounds are safe for all users?	0.79
61.	*Is there a guideline for facility and equipment maintenance followed by the clinic?	0.53
62.	Have you or any of the staff received any training on these guidelines?	0.47
Manag	ement of Equipment and Facilities	
63.	Is there a regular inspection of exterior and interior for patient/provider safety?	0.78
64.	*Does the PHCC have maintenance plan/guidelines regarding medical equipment and devices?	0.65

#	Question	Average Score
65.	Is there awareness of safety and security issues promoted throughout the PHCC?	0.78
66.	Does the PHCC have policies or protocols for handling laundry that are in line with infection prevention control and safety requirements?	0.24
67.	Has the PHCC relevant staff received training on safety requirements for linen management?	0.21
Linen	and Laundry	
68.	Does the PHCC have laundry equipment or a laundry service?	0.1
Patien	ts Medical Records	
69.	*Does the clinic have all needed medical records forms?	0.87
70.	Does the PHCC use standardized medical forms (with diagnosis codes, procedure codes, symbols and abbreviations?	0.68
71.	Does the PHCC monitor standardized diagnosis codes, procedure codes, symbols and abbreviations?	0.56
72.	*Does the PHCC have a medical record for every family member who is assessed or treated?	0.47
73.	Is there a process in place to ensure that only authorized staff can make entries on the patient record?	0.68
74.	Has the PHCC switched to use the new upgraded medial record system?	0.62
75.	Is there a policy regarding the handling, storing, moving of medical records within the PHCC?	0.8
76.	Has any of the PHCC staff received training on the revised medical record system?	0.75
Inform	ation Management	
77.	Does the PHCC have a Notice Board to post 'Patient's Right', provided clinical services, laboratory service and other information for patients?	0.71
78.	If Notice Board present, does is have Patient's Rights, a listing of clinical and laboratory services posted? [NA if no notice board]	0.65
79.	Does the PHCC provide data/reports on attendance, reportable diseases and expenditures to higher levels, as for example district and MOH?	0.94
80.	Does the PHCC have processes to ensure confidentiality and security of data and information?	0.88
Quality	y Improvement	
QI Sys	tem	
81.	Do you have a quality improvement team at the PHCC?	0.71
82.	*Has the QI team received on-the-job training?	0.61
83.	Has the Quality Improvement Team met within the past month?	0.59
Materi	nal and Newborn Health	
84.	Is antenatal care provided at this clinic?	0.84
85.	Detection of pregnancy at risk/Referral if necessary	0.85
86.	Do you or your assistants supervise and monitor the provision of antenatal care?	0.82
87.	Does the clinic provide Postnatal counseling on Family Planning	0.69

#	Question	Average Score
88.	Does the clinic provide Postnatal counseling on exclusive breastfeeding	0.88
89.	Does the clinic provide supervision and monitoring postnatal care?	0.75
90.	Does the clinic provide newborn care; management of neo-natal infections and sepsis or referral	0.82
91.	Does the clinic report newborns and their care to the MOH?	0.77
92.	Does the clinic provide supervision and monitor newborn care?	0.83
93.	*Is there a guideline for Maternal and Newborn Health followed by the clinic?	0.84
94.	Have you or any of the staff received any training on these guidelines?	0.8
Child H	lealth and Immunization	
95.	Does the clinic adhere to the MOH schedule for the Delivery of EPI services?	0.94
96.	Does the clinic assist and participate in EPI campaigns?	0.97
97.	Does the clinic conduct disease surveillance and provide periodic/special reports to the MOH?	0.83
98.	Does the clinic routinely undertake early detection of ARI, management of ARI and IMCI and refer severe cases?	0.8
99.	Does the clinic provide ORS and health education for diarrhea management?	0.95
100.	Does the clinic undertake laboratory diagnosis for bloody diarrhea?	0.69
101.	Does the clinic treat and refer cases of severe diarrhea?	0.76
102.	*Is there guideline for child health and Immunization followed by the clinic?	0.8
103.	Have you or any of the staff received any training on these guidelines?	0.77
Comm	unicable Diseases	
104.	*Is there a copy of the guideline for Communicable Diseases (CDC) available to staff and followed by staff in the clinic?	0.72
105.	Have you or any of the staff received any training on these guidelines?	0.76
106.	Does the clinic diagnosis/refer sexually transmitted infections?	0.54
107.	Does the clinic treat sexually transmitted infections?	0.38
108.	Does the clinic collect sputum samples for microscopy for TB?	0.27
109.	Does the clinic maintain a register of test outcomes for patients tested or referred for TB sputum testing?	0.3
110.	Does the clinic provide Short course anti-TB drugs (DOTS) care for TB patients?	0.62
111.	Does the clinic have records that document recording/ reporting of TB cases?	0.64
Non-co	ommunicable diseases	
112.	Does the clinic provide health education and training for Blood Glucose management for patients with diabetes?	0.85
113.	Does the clinic take specimen for cervical cancer screening?	0.11
114.	Does the clinic referral all suspected cervical cancer cases to a hospital?	0.15
115.	*Are patients with Diabetes offered treatment?	0.62

#	Question	Average Score				
116.	*Are patients with Hypertension offered treatment?	0.69				
117.	*Are patients with Asthma offered treatment?					
118.	*Is there a guideline available for staff to read and follow for Breast and Cervical Cancer in the clinic?	0.4				
119.	Has any of the clinic staff received any training on these guidelines?	0.46				
Nutritio	on					
120.	Does the clinic provide Vitamin A supplementation to all children less than 5 yrs.?	0.87				
121.	Does the clinic support and promote early initiation of breastfeeding within first hour after delivery?	0.87				
122.	Does the clinic promote exclusive breastfeeding for 6 months?	0.9				
123.	Does the clinic promote appropriate complementary feeding for young children?	0.86				
124.	Do children's medical records have an updated growth monitoring chart?	0.82				
125.	Is Iron/folic acid supplementation given to pregnant and lactating women?	0.94				
126.	Does the clinic refer infants and children at risk and with problems (e.g., stunting, failure to thrive, and undernutrition) to specialized facilities and later follow their program of care?	0.85				
127.	*Is there guideline present in the clinic for Maternal and Child Nutrition followed by the clinic?	0.81				
128.	Has any of PHCC staff received training on these guidelines?	0.78				
Emerg	ency Care					
129.	Does the clinic provide first aid for respiratory/cardiac, diabetic, allergic, poisoning, trauma, bleeding and obstetric emergencies?	0.54				
130.	Do you have the phone numbers for coordination with emergency units at referral center for proper transportation?	0.35				
131.	*Is there a guideline for Maternal and Child Nutrition available and followed by the clinic?	0.44				
132.	Have any of PHC staff received training on these guidelines?	0.48				
Suppo	rtive Supervision					
133.	Was the center visited by a supervisory during the last two months?	0.92				
134.	Did the supervisor discuss the results of his/hers visit with clinic staff?	0.9				
135.	Are there specific roles and responsibilities documented for your staff?	0.86				
136.	Have you meet individually with your staff or at least with Department Heads within the last six months to discuss their work?	0.9				
Referra	al System					
137.	Is there record keeping for referred cases?	0.87				
138.	Does the center maintain records from patients returning from a referral?	0.52				
139.	Can you tell me how many patients were referred last month?	0.78				
140.	Does the clinic have a listing of various medical specialists in near-by hospitals with their phone numbers?	0.22				

#	Question	Average Score		
Comm	unity Participation			
Comm	unity Partnership and Mobilization			
141.	Are the PHCC's geographic boundaries well defined?	0.9		
142.	Do you know the population size of the area the PHCC serves? If yes, what is the population (please put in comments)?	0.94		
143.	Do you have a system in place to identify community health needs?	0.66		
144.	Is there a process in place to update data and information periodically?	0.66		
145.	Does your clinic have data on the number of women of reproductive age in the geographic area served? If yes, what is the number of reproductive age women in the area served? (Put number in remarks)	0.79		
146.	Do you have data on the number of children under 5 in the area served by your clinic? (If yes, put the number in remarks)	0.83		
147.	Does the PHCC have a mechanism in to track the number of births each month within the population served by the clinic?	0.54		
148.	Does the PHCC have a mechanism to track the numbers of deaths within the population served by the clinic?	0.2		
149.	Does the PHCC work with NGOs, other government groups, and/or the private sector in your community on health issues?			
150.	*Is there a guideline/handbook available for community health partnership and is it followed by the clinic?	0.58		
151.	Has any of PHC staff received training on these guidelines?	0.58		
152.	Does the PHCC have written policies/statement on patient rights that are published on a public notice board?	0.59		
153.	*Are these policies regularly communicated/ distributed to patients?	0.49		
154.	Does the PHCC have a system for collecting patient complaints?	0.68		
155.	Is there a system in place to review and act on patient complaints?	0.61		
156.	Does the PHCC regularly conduct patient satisfaction surveys?	0.47		
Behav	ior Change Communication			
157.	Does the PHC center participate in community-based BCC programs?	0.57		
Health	Promotion and Disease Prevention			
158.	Does the PHCC participate in community-based screening, immunization, and other public health programs?	0.82		
Local	Health Committee			
159.	Does the PHCC participate in a local health committee?	0.88		
160.	Is the number of LHCs membership not less than 5 and not exceeding 12?	0.84		
161.	Does the PHCC have an active Local Health Committee?	0.88		
162.	Has the Local Health Committee met at least once in the last 4 months?	0.84		
163.	Has the LHC received TA/guidance on their expected performance?	0.77		
164.	Are LHC members clear on their roles and responsibilities?	0.72		

#	Question	Average Score
165.	Does the LHC have a copy of the operational guidelines?	0.6
166.	Does the LHC include one member, at least, who belongs to a minority group in the community?	0.21
167.	Does the LHC include a female member?	0.5
168.	Does the LHC include a person under age 40 years?	0.73
169.	Do the members of the LHC have the potential to reach the target community?	0.86
170.	Has the LHC met with one community group, at least, during the past four months?	0.77
171.	Does the LHC have a list of NGOs which are interested to serve the same target community?	0.21
172.	Does the LHC have a list of at least three other government entities that are interested to serve the same target community?	0.41
173.	Does the LHC have a list of at least three private businesses that are interested to serve the same target community?	0.15
174.	Does the LHC contribute to social mobilization activities? Like IDPs	0.49

Explanation of Non-Response

The M&E Specialist worked directly with the survey teams to reduce the amount of missing data and to verify the accuracy of missing data falling into the Not Applicable/ No Response category. Best efforts were made to obtain responses of missing data. No response was assigned a label of '9' (Not Applicable/No Response). Responses with a label of '9' were excluded from the data analysis to not affect the overall compliance score.

Written Number Responses

Written number responses varied in consistency per province and region for questions 139, 142, 145, and 146 from the PHCPI Survey. The full data set for the written number responses can be found in Appendix 6.

Question 139: Number of Patients Referred Last Month

Of the 256 PHCCs that responded, the average number of patients referred per month is 366 patients. Responses scale from 15,339 referrals per month in Hay Al-Mualemeen (NF16) PHCC to one referral in Al-Dawaya (TQ12) PHCC.

Question 142: Population Size of the Area the **PHCC Serves**

Of the 280 PHCCs that responded, the average population size of the area that a PHCC serves nationwide is 30,614. Population size responses range from 630,000 to 327 inhabitants.

Question 145: Number of Women of Reproductive Age in the Area Served

Of the 246 PHCCs that responded, the average number of women of reproductive age in the area served is 5,013. Nationwide, the responses range from 117,216 women in Al-Atayei (BB14) PHCC to 3 women in Al-Sadah (BB16) PHCC.

Question 146: Number of Children Under Five Years of Age

Of the 172 PHCCs that responded, on average there are 3,715 children under the age of five per PHCC. Nationwide, the responses range from 40,118 in Al-Noumania (WA12) PHCC to 16 children in Al-Wajehia (DY05) PHCC.

Explanation of Missing Data

PHCPI Survey

Data was collected in all but two PHCCs Iraq wide. In Ninawa province, Al-Zangely (NA05) PHCC was closed due to construction, preventing survey teams conducted data collection. Al-Mokhesa (DY12) PHCC in Diyala province was inaccessible due to the insecurity in the area, which prevented the survey team from collecting data.

Patient Satisfaction/Exit Interview

In total, there was missing data from 36 Patient Satisfaction/ Exit Interviews in five provinces. Survey teams were unable to collect full data samples in 17 PHCCs in six provinces, including Basrah, Duhok, Diyala, Muthanna, Ninawa and Sulaimaniyah. Missing data can be attributed to two factors either PHCC construction or patients' refusal to partake in the Patient Satisfaction/Exit Interview. Survey teams reported difficulties conducting the survey with female patients in Erbil, Najaf, Karbala and Basrah provinces. Reasons varied but some patients avoided the surveyors out of a general sense of mistrust, while others reported that female patients refused to be questioned by male surveyors.

Table 100: Exit Patient Interview missing data

Clinic ID	Missing PHCPI Survey	Missing Patient Satisfaction
BA02		1
BA03		1
BA07		2
BA08		1
BA09		1
BA10		1
BA13		1
BA14		1
DK01		1
DK04		1
DK08		2
DK09		1
DY12	1	5
MU19		5
NA05	1	5
SU07		2
SU10		5

Recommendations for Next Survey

4points Group Recommendations

Critical improvements for the next PHCPI survey should include:

- Improved PHCPI surveyor training.
- Better facilitation on the part of the USAID Regional Coordinators.
- Stronger efficiency in acquiring MoH authorization.
- Improved Patient Satisfaction/Exit Interview tool.
- Mandatory health background for PHCPI surveyors.

A five-day intensive regional training conference for survey teams should include USAID subject matter experts and Regional USAID Coordinators. This will improve communication between the survey teams and USAID staff members. USAID Regional Coordinators should be involved in the training so that their understanding of the survey process, PHCC locations and role in facilitation is clear. Also, it is suggested the USAID Regional Coordinators provide a map of locations for PHCCs as the remoteness of some locations proved difficult during the data collection process.

The process for acquiring the MoH authorization letter is recommended to start 6 to 8 weeks in advance of the survey's commencement in order to avoid delays.

It is recommended that the same PHCPI survey tool be used in the follow up survey. Adjustments should be made to the age of beneficiaries on the Patient Satisfaction/Exit Interview (more than 60 years of age, less than 60 years of age) to collect more specific data on the age range of beneficiaries. It is also recommended that an appendix tool on sector improvements be provided to the survey teams so that patients have a standard set of responses. This will allow 4points Group to aggregate and analyze patient responses. It is also recommended that an appendix tool explaining the services offered per PHCC type is provided so that surveyors understand assigned service coverage.

In terms of the survey teams, it is recommended that surveyors have a required background in health for the next round of surveys. Sixty percent of surveyors had a background in health for the current survey; however it is suggested using only health care professionals or senior level medical students in the next PHCPI survey. This will improve the image of the survey teams with MoH officials and PHCC staff.

Surveyor Recommendations

Surveyor recommendations focused on three key improvements:

- Implement more advanced surveyor trainings, including multi-day seminars that include simulations, role playing and field visits to PHCCs.
- Create stronger communication with USAID Regional Coordinators regarding the location and facilitation of movement to clinics.
- · Lead in faster acquisition of the MoH authorization letter.

Surveyor trainings should be more interactive and participatory. Many surveyors reported that the format was not interactive or rigorous. In addition, survey teams requested that field guide materials be developed for additional support during the data collection process. During the next survey, 4points Group plans to hold multi-day seminars that include simulations, role playing and field visits to PHCCs.

Additionally, surveyors recommend closer cooperation between the USAID Regional Coordinators and PHCC staff on the data collection schedule and the identity of survey teams. This will facilitate the access of survey teams to PHCCs, which sometimes was reported as difficult. Also, USAID Regional Coordinators may help provide maps to identify the exact location of the PHCCs in each province.

Finally, surveyors recommend against long delays in acquiring the MoH authorization letter. Surveyors found that delays impacted their personal and professional schedules and should be avoided in the future.

Summary of Patient Satisfaction/Exit Interview and Survey Assessment Tool Comments

Survey Assessment Tool

PHCPI survey comments were varied. Survey teams collected data from 358 PHCC across 18 provinces. A short summary of responses for six popular question comments is found below. A summary of aggregated data from questions 139, 142, and 145 is found in Appendix 6.

Question 24: Does the PHCC monitor and check the records of staff radiation exposure? 'NA' for no radiology equipment present.

- The most common response for Question 24 was 'NA' for no radiology equipment present.
- Question 36: If radiology equipment is available, does the PHCC have environmental safety instruction for its use? 'NA' if no equipment present.
- The most common response for Question 36 was 'NA' for no equipment present.

Question 54: Does the latest PHCC inventory reflect stock variance, if any?

• The most common response, 'yes'.

Patient Satisfaction/Exit Interview

Patient Satisfaction/Exit Interview comments were varied. Survey teams collected data from 1,754 patients across 18 provinces. A short summary of responses for six popular question comments is found below.

Question 5: Did you find the toilets (WC) clean and functioning?

• Many patients 'didn't see' the toilets.

Question 22: Are you aware of all the services the clinic offers? (Can you name two of these services?)

- Vaccinations
- Maternal health care
- Diabetes treatment

- Dental care
- Internal medicine
- · Diagnosis and treatment
- Prescriptions

Question 26: When you came to the clinic today, were you given any educational material? (NA for 'cannot read')

Many respondents answered NA for 'cannot read'.

Question 27: Was the educational material given to you or on the wall in the clinic easy to understand? (NA for 'cannot read')

- · Patient 'cannot read'.
- Posters displayed.

Question 31: Can you name two or more of the rights that all citizens of Iraq have for health care?

- · Right to free medical care.
- · Right to medical diagnosis.
- · Right to be respected.
- Right to privacy.
- · Right to urgent care.
- · Right to express views and opinions on treatment.
- · Right to know side effects of treatment.

Question 37: Please ask the patient for their best recommendation on how to improve services at this clinic.

- Improve emergency care including supply of ambulances.
- Supply PHCC with adequate medicines to meet patients' needs.
- · Hire more female nurses and doctors.
- Provide PHCC with air conditioners.
- · Staff PHCC with medical specialists, such as gynecologists and ear, nose and throat doctors.
- · Expand and reconstruct PHCCs.

PHCC Target Population, Annual Clinic Visits and Average Number of Visits per Capita

 Table 101: Percentage of Target Beneficiaries who receive PHCC Services – Clinic

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Visits per Capita
Anbar	Al-Rimady 2	Al-Mala'ab	AN01	29632	20998	71%
Anbar	Al-Rimady 2	Al-Jamhoory	AN02	12650	24976	197%
Anbar	Al-Rimady 2	Al-Qatana	AN03	18230	19000	104%
Anbar	Al-Rimady 2	Al-Adel	AN04	14000	27000	193%
Anbar	Al-Rimady 2	Al-Khalidia	AN05	50000	44367	89%
Anbar	Al-Rimady 2	Al-Shuhada'a	AN06	12000	10002	83%
Anbar	Al-Rimady 2	Hsaiba Al-Sharqia	AN07	13000	18322	141%
Anbar	Al-Rimady 2	Al-Matheeq	AN08	13500	20283	150%
Anbar	Al-Rimady 2	Al-Omal	AN09	11200	4488	40%
Anbar	Al-Rimady 2	Al-Habania	AN10	9100	36000	396%
Anbar	Al-Rimady 2	Al-Naser	AN11	2700	5057	187%
Anbar	Al-Rimady 2	Al-Sora	AN12	50000	17708	35%
Anbar	Al-Rimady 2	Albu Ubaid	AN13	6500	8889	137%
Anbar	Al-Rimady 2	Al-Sejaria	AN14	10000	10212	102%
Anbar	Al-Rimady 2	Albo Sumaeeda'a	AN15	4500	9259	206%
Anbar	Al-Rimady 2	Al-Bubaly	AN16	12500	7175	57%
Anbar	Al-Rimady 2	Al-Rahma	AN17	4850	3060	63%
Anbar	Al-Rimady 2	Al-Hamidhia	AN18	6000	7800	130%
Anbar	Al-Rimady 2	Albo Faraj	AN19	13000	16500	127%
Anbar	Al-Rimady 2	Gerttan	AN20	4250	11050	260%
Babil	Al-Hilla 2	Al-Baqer	BB01	43830	39255	90%
Babil	Al-Hilla 2	Al-Khalisa	BB02	36563	51400	141%
Babil	Al-Hilla 2	Marjan	BB03	22943	67028	292%
Babil	Al-Hilla 2	Al-Wardia	BB04	27031	6852	25%
Babil	Al-Hilla 2	Al-Qadhia	BB05	54065	40587	75%
Babil	Al-Hilla 2	Babil Training Center	BB06	41411	60000	145%
Babil	Al-Hilla 2	Al-Kawthar	BB07	12250	24823	203%
Babil	Al-Hilla 2	Al-Nahda	BB08	12193	16800	138%

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Visits per Capita
Babil	Al-Hilla 2	Al-Hadi	BB09	30000	40932	136%
Babil	Al-Hilla 2	Nader Model	BB10	45000	84000	187%
Babil	Al-Hilla 2	Al-JomJoma	BB11	5000	4111	82%
Babil	Al-Hilla 2	Sayed Moussa	BB12	3529	8496	241%
Babil	Al-Hilla 2	Albo Musaad	BB13	11800	4510	38%
Babil	Al-Hilla 2	Al-Atayei	BB14	8125	2355	29%
Babil	Al-Hilla 2	Al Dolab	BB15	7150	1225	17%
Babil	Al-Hilla 2	Al-Sadah	BB16	7100	3211	45%
Babil	Al-Hilla 2	Kweikhat	BB17	2335	1425	61%
Babil	Al-Hilla 2	Hweesh Al-Said	BB18	3400	2213	65%
Babil	Al- Hilla 2	Al-Ghadeer	BB19	5000	615	12%
Baghdad	Karakh	Al-Rahmania	BK01	40125	41305	103%
Baghdad	Karakh	Al-Dakhelia	BK02	36540	35696	98%
Baghdad	Karakh	Al-Shalgeia	BK03	29570	40929	138%
Baghdad	Karakh	Al-Eskan	BK04	37579	26673	71%
Baghdad	Karakh	Al-Salhia	BK05	46320	43658	94%
Baghdad	Karakh	Al-Washash	BK06	72648	58000	80%
Baghdad	Karakh	Al-Salam	BK07	37225	50782	136%
Baghdad	Karakh	Al-Mansour	BK08	24308	50000	206%
Baghdad	Karakh	Al-Karkh	BK09	56865	26046	46%
Baghdad	Karakh	Al-Yarmouk	BK10	28553	26181	92%
Baghdad	Kadhemia	Al-Kadheemia Al-Awal	BK11	60852	12128	20%
Baghdad	Kadhemia	Al-Zahra'a	BK12	54864	41654	76%
Baghdad	Kadhemia	Al-Hurria Alawal	BK13	123500	110000	89%
Baghdad	Kadhemia	Al-Hurria	BK14	64406	88135	137%
Baghdad	Kadhemia	Al-Shaheed Abdul Shaheb Kakheel	BK15	48630	79134	163%
Baghdad	Kadhemia	Al-Dolaei	BK16	66624	55400	83%
Baghdad	Kadhemia	Al-Noor	BK17	35315	79889	226%
Baghdad	Kadhemia	Al-Sabbiat	BK18	75865	43506	57%
Baghdad	Kadhemia	Al-Sheheed Basher Al- Jazaeri	BK19	105644	91019	86%
Baghdad	Kadhemia	Al-Iraq Al-Jadid	BK20	77969	60091	77%
Baghdad	Kadhemia	Al-Khateeb	BK21	9489	19310	203%
Baghdad	Kadhemia	Al-Noor Training center	BK22	30038	76547	255%

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Visits per Capita
Baghdad	Rusafa	Al-Qanat	BR01	22022	39379	179%
Baghdad	Rusafa	Al-Shaikh Omar	BR02	64420	55425	86%
Baghdad	Rusafa	Fakhr Aldeen Al-Jameel	BR03	13774	33000	240%
Baghdad	Rusafa	Al-Zoweya	BR04	17085	24134	141%
Baghdad	Rusafa	Al-Karadah Al-Awal	BR05	45593	28837	63%
Baghdad	Rusafa	Al-Mustansiriyah	BR06	28510	43956	154%
Baghdad	Rusafa	Hay Babil	BR07	25780	52101	202%
Baghdad	Rusafa	Al-Gaylani	BR08	13834	27547	199%
Baghdad	Rusafa	Bab Al-Mouatham	BR09	15000	12000	80%
Baghdad	Baghdad Al-Jadedah	Baghdad Al-Awal	BR10	36655	39618	108%
Baghdad	Baghdad Al-Jadedah	Baghdad Al-Thani	BR11	30561	34926	114%
Baghdad	Baghdad Al-Jadedah	Dawood Al-Janabi	BR12	57000	47325	83%
Baghdad	Baghdad Al-Jadedah	Zayoona	BR13	12162	17000	140%
Baghdad	Baghdad Al-Jadedah	Sendibad	BR14	42724	29864	70%
Baghdad	Baghdad Al-Jadedah	Al-Rasheed	BR15	90000	30659	34%
Baghdad	Baghdad Al-Jadedah	Saeeda	BR16	36564	17661	48%
Baghdad	Baghdad Al-Jadedah	Al-Dubat	BR17	19198	38767	202%
Baghdad	Baghdad Al-Jadedah	Al-Idresssi	BR19	29048	18972	65%
Basrah	Sector 2	14 Tamouz	BA01	30000	45730	152%
Basrah	Sector 2	Al-Nahdha	BA02	45000	50854	113%
Basrah	Sector 2	Al-Jomhoria	BA03	38147	48500	127%
Basrah	Sector 2	Al-Junaina	BA04	30142	22670	75%
Basrah	Sector 2	Al-Jubaila	BA05	25750	22598	88%
Basrah	Sector 2	Al-Qushla	BA06	21915	17645	81%
Basrah	Sector 2	Al-Ma'qal	BA07	57298	180000	314%
Basrah	Sector 2	Al-Hadi	BA08	24990	32589	130%
Basrah	Sector 2	Al-Muafaqia	BA09	30947	34116	110%
Basrah	Sector 2	Al-Qadissiya	BA10	21911	24144	110%
Basrah	Sector 2	Mohammed Aldura	BA11	17000	182660	1074%
Basrah	Sector 2	Al-Rabatt	BA12	16000	22794	142%
Basrah	Sector 2	Ez Eldeen Saleem	BA13	24000	24524	102%
Basrah	Sector 2	AI-Emam AI-Hassan	BA14	24378	37420	153%
Basrah	Sector 2	Al-Kawthar	BA15	27651	19665	71%
Dhi-Qar	Al-Rifaey	Al-Hakeem	TQ01	45800	45581	100%

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Visits per Capita
Dhi-Qar	Al-Rifaey	Qal'at Sukar	TQ02	45000	60557	135%
Dhi-Qar	Al-Rifaey	Qa'lat Sukar-Model	TQ03	55000	75656	138%
Dhi-Qar	Al-Rifaey	Sayed Al-Shohada'a	TQ04	2500	48084	1923%
Dhi-Qar	Al-Rifaey	Al-Shaheed Wael	TQ05	42605	65500	154%
Dhi-Qar	Al-Rifaaey	Al-Naser	TQ06	41292	48956	119%
Dhi-Qar	Al-Rifaey	Al-Fajer	TQ07	35000	88863	254%
Dhi-Qar	Al-Rifaey	Al-Emam Al-Qaem	TQ08	25196	55747	221%
Dhi-Qar	Al-Rifaey	Al-Rifaey	TQ09	44505	42393	95%
Dhi-Qar	Al-Shatra	Al-Gharraf	TQ10	510083	74482	15%
Dhi-Qar	Al-Shatra	Al-Gharraf-Model	TQ11	50573	30775	61%
Dhi-Qar	Al-Shatra	Al-Dawaya	TQ12	35000	44947	128%
Dhi-Qar	Al-Shatra	Al-Dawya-Model	TQ13	37000	28645	77%
Dhi-Qar	Al-Shatra	Al-Quds	TQ14	36655	38000	104%
Dhi-Qar	Al-Shatra	Al-Fatahea	TQ15	34777	54000	155%
Dhi-Qar	Al-Shatra	Al-Khalissa	TQ16	34000	32813	97%
Dhi-Qar	Al-Shatra	Al-Urooba	TQ17	18670	45682	245%
Dhi-Qar	Al-Shatra	Hay Al-Mualemeen	TQ18	18670	25500	137%
Dhi-Qar	Al-Shatra	Akad	TQ19	21062	23173	110%
Dhi-Qar	Al-Shatra	Aal Sakban	TQ20	22250	140500	631%
Diwaniya	Al-Diwaniya 2	Al-Sader 2	DI 02	17102	20000	117%
Diwaniya	Al-Diwaniya 2	Al-Sadiq	DI 03	34031	48529	143%
Diwaniya	Al-Diwaniya 2	Al-Eskan Al-Qadeem	DI 04	25336	506888	2001%
Diwaniya	Al-Diwaniya 2	Al-Eskan Al-Senaee	DI 09	49650	110000	222%
Diwaniya	Al-Diwaniya 2	Al-Sader 1	DI01	21991	45172	205%
Diwaniya	Al-Diwaniya	Hay Al-Wihda	DI05	47000	45650	97%
Diwaniya	Al-Diwaniya 2	Al-Jomhuri	DI06	32300	30744	95%
Diwaniya	Al-Diwaniya 2	Al-Sader 4	DI07	24418	40000	164%
Diwaniya	Al-Diwaniya 2	Al-Daghara	DI08	59838	70045	117%
Diwaniya	Affak	Efak Alawal	DI10	43055	38630	90%
Diwaniya	Affak	Efak Althani	DI11	27397	30950	113%
Diwaniya	Affak	Summer	DI12	45716	77550	170%
Diwaniya	Affak	Al-Badeer	DI13	46671	70049	150%
Diwaniya	Affak	Nafar	DI14	15450	36750	238%
Diwaniya	Al-Hamza	Al-Hamza Alawal	DI15	57000	60000	105%

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Diwaniya	Al-Hamza	Al-Hamza Althani	DI16	50593	38423	76%
Diwaniya	Al-Hamza	Al-Sadeer	DI17	59538	34990	59%
Diwaniya	Al-Hamza	Al-Shanafia	DI18	25970	62694	241%
Diwaniya	Al-Hamza	Al-Shanafia Alawal	DI19	35000	120000	343%
Diwaniya	Al-Hamza	Al-Taboo	DI20	3000	3697	123%
Diyala	Muqdadia	Al-Muqdadia Alawal	DY01	30000	75891	253%
Diyala	Muqdadia	Al-Zahra'a	DY02	32332	43540	135%
Diyala	Muqdadia	Al-Batool	DY03	38000	35000	92%
Diyala	Muqdadia	Mujama'a Hamreen	DY04	17000	29352	173%
Diyala	Muqdadia	Al-Wajehia	DY05 25000 13000		13000	52%
Diyala	Muqdadia	Abi Sayda	DY06	20000	50000	250%
Diyala	Muqdadia	Sansal	DY07	32500	25802	79%
Diyala	Muqdadia	Al-Hamedia	DY08	10050	14737	147%
Diyala	Muqdadia	Al-Haronia	DY09	10018	5651	56%
Diyala	Muqdadia	Thiyaba	DY10	8500	5367	63%
Diyala	Muqdadia	Brawana	Brawana DY11 3735		14572	390%
Diyala	Muqdadia	Al-Umrania	DY13	6750	7278	108%
Diyala	Muqdadia	Duwylia	DY14	1554	4200	270%
Diyala	Muqdadia	Al-Awashiq	DY15	4500	3794	84%
Diyala	Muqdadia	Zuhayrat	DY16	14800	16000	108%
Diyala	Muqdadia	Sencha	DY17	4565	7665	168%
Duhok	Smeel D02	Kulan	DK01	150000	46808	31%
Duhok	Smeel D02	Sharia	DK02	13268	19324	146%
Duhok	Smeel DO2	Aashti	DK03	23000	24954	108%
Duhok	Smeel D02	Tenahi	DK04	13000	26529	204%
Duhok	Smeel D02	Patel	DK05	4893	9220	188%
Duhok	Smeel DO2	Duban	DK06	140000	46415	33%
Duhok	Smeel D02	Khank	DK07	21000	28910	138%
Duhok	Smeel DO2	Kharab Dem	DK08	2431	9750	401%
Duhok	Smeel DO2	Kelk	DK09	2474	71966	2909%
Duhok	Smeel DO2	Aazadi	DK10	22000	16442	75%
Duhok	Smeel DO2	Paurdy	DK11	2305	6170	268%
Duhok	Smeel DO2	Krykrw	DK12	2452	5219	213%
Duhok	Smeel DO2	Maqbala	DK13	1237	4419	357%

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Duhok	Smeel DO2	Bastaky	DK14	2848	3294	116%
Duhok	Smeel DO2	Qassary	DK15	3254	5847	180%
Duhok	Smeel D02	Mrena	DK16	2597	5984	230%
Duhok	Smeel DO2	Kemp Meqbaly	DK17	2635	5702	216%
Duhok	Smeel DO2	Kemp Balqous	DK18	2507	3834	153%
Erbil	Erbil	Terawah	AR01	34569	19600	57%
Erbil	Erbil	Kuran Ean Kawah	AR02	48186	16644	35%
Erbil	Erbil	Jiyan	AR03	30313	29857	98%
Erbil	Erbil	Saruran	AR04	11227	24897	222%
Erbil	Erbil	New Ean Kawah AR05 76548 5382		7%		
Erbil	Erbil	Toraq AR06 17100 29640		173%		
Erbil	Erbil	Shaheed Mohammed Bajelan AR07 84156 53231		63%		
Erbil	Erbil	Shaheed Najdi Haider AR08 32115		32115	17000	53%
Erbil	Erbil	Shahedan	AR09	30492	11000	36%
Erbil	Erbil	Mula Afandy	AR10	50272	89427	178%
Erbil	Erbil	Manarah	AR11	13564	15000	111%
Erbil	Erbil	Nurouz	AR12	33487	33487	100%
Erbil	Erbil	Shaheed Nafea Akrawi	AR13	46684	15949	34%
Erbil	Erbil	Rasti	AR14	19500	5958	31%
Erbil	Erbil	Zankoo	AR15	48444	7697	16%
Erbil	Erbil	Kurdistan	AR16	65229	28678	44%
Erbil	Erbil	Shrkarez	AR17	20000	1850	9%
Erbil	Erbil	Betwate	AR18	8167	8127	100%
Erbil	Erbil	Hasrok	AR19	12000	19000	158%
Karbala	Al-Markaz	AL-Eskan	KR01	52729	65389	124%
Karbala	Al-Markaz	Al-Abbasia Al-Garbia	KR02	40802	68480	168%
Karbala	Al-Markaz	Bab Baghdad	KR03	24969	61917	248%
Karbala	Al-Markaz	Al-Abbasia Al-Sharqia	KR04	69858	93360	134%
Karbala	Al-Markaz	Hay Al-Mowathafeen	KR05	27135	35870	132%
Karbala	Al-Markaz	Hay Abbas	KR06	35428	57052	161%
Karbala	Al-Markaz	Hay Al-Mulhaq	KR07	37453	37200	99%
Karbala	Al-Markaz	Hay Al Nassir	KR08	51000	96033	188%
Karbala	Al-Markaz	Ein Al-Tamr	KR09	24627	18343	74%
Karbala	Al-Markaz	Hay Al-Wafa'a	KR10	39689	59845	151%

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Visits per Capita
Karbala	Al-Markaz	Hay Al-Ghadeer	KR11	50825	83548	164%
Karbala	Al-Markaz	Hay Al-Nidhal	KR12	29213	69246	237%
Karbala	Al-Markaz	Al-Shabanat	KR13	7421	92421	1245%
Karbala	Al-Markaz	Al-Ruffa	KR14	6325	7885	125%
Karbala	Al-Husseinia	Al-Husseinia	KR15	40000	32237	81%
Karbala	Al-Husseinia	Al-Taff	KR16	27461	59861	218%
Karbala	Al-Husseinia	Aun Ibn Abdulah	KR17	44273	50606	114%
Karbala	Al-Husseinia	Al-Wand	KR18	12500	23712	190%
Karbala	Al-Husseinia	Bedaa't Shareef	KR19	3929	2738	70%
Karbala	Al-Husseinia	Om Al-Hamam	KR20	10720	8875	83%
Karbala	Al-Husseinia	Al-Hafidh	KR21	7453	2882	39%
Karbala	Al-Husseinia	Kreed Kamona	KR22	5050	12179	241%
Karbala	Al-Husseinia	Al-Slamia	KR23	7222	4035	56%
Kirkuk	Debis	Debis	KE01	31057	8000	26%
Kirkuk	Debis	Alton Kobry KE02 20607 39063		39063	190%	
Kirkuk	Debis	Al-Amal Alsh'aby KE03 16580 21075		21075	127%	
Kirkuk	Debis	Mulla Abdulla	KE04	19704	10390	53%
Kirkuk	Debis	Sarkaran	KE05	1790	3000	168%
Kirkuk	Debis	Shuwan	KE06	7998	8995	112%
Kirkuk	Debis	Yarchi	KE07	6329	15050	238%
Kirkuk	Debis	Qush Qayia	KE08	10980	14350	131%
Kirkuk	Debis	Qazal Yar	KE09	6550	8960	137%
Kirkuk	Debis	Hassar	KE10	3974	5800	146%
Kirkuk	Debis	Kluar	KE11	3091	5931	192%
Kirkuk	Debis	Belkana	KE12	2797	40000	1430%
Kirkuk	Debis	Klozi	KE13	1178	3734	317%
Kirkuk	Debis	Alo Mahmoud	KE14	9972	3332	33%
Maysan	Al-Awal	Dijlah	MN01	15100	22325	148%
Maysan	Al-Awal	Al-Hassan Al-Askry	MN02	54391	124800	229%
Maysan	Al-Awal	Al-Emam Al-Hussein	MN03	24388	27999	115%
Maysan	Al-Awal	Al-Yaroom	MN04	25667	33363	130%
Maysan	Al-Awal	Al-Uruba	MN05	45000	43082	96%
Maysan	Al-Awal	Shaheed Alwatan	MN06	3000	3000	100%
Maysan	Al-Awal	Ali Alredha	MN07	14237	11450	80%

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Visits per Capita
Maysan	Al-Awal	Al-Zahra'a	MN08	41933	51646	123%
Maysan	Al-Awal	Al-Quds	MN09	33639	38500	114%
Maysan	Al-Awal	Al-Sadiq	MN10	41635	52800	127%
Maysan	Al-Awal	Ali Al-Hadi	MN11	32750	28000	85%
Maysan	Al-Awal	Al-Ameer	MN12	53600	59000	110%
Maysan	Al-Awal	Al-Sadrain	MN13	15571	40000	257%
Maysan	Al-Awal	Al-Eskan	MN14	46919	51666	110%
Maysan	Al-Awal	Al-Mezbbania	MN15	1136	2000	176%
Maysan	Al-Awal	Ksaibah	MN16	2171	3600	166%
Maysan	Al-Awal	Al-Qassma	MN17	1475	940	64%
Maysan	Al-Awal	Al-Sader	MN18	5000	30000	600%
Muthanna	Al-Semawa 2	Al-Hurria	MU01	9542	19082	200%
Muthanna	Al-Semawa 2	Al-Hassan Al-Askry	MU02	2900	4105	142%
Muthanna	Al-Semawa 2	Al-Haydaria	MU03	35230	23794	68%
Muthanna	Al-Semawa 2	Al Shefa'a	MU04	17212	21526	125%
Muthanna	Al-Semawa 2	Al-Salman	MU05	4000	15475	387%
Muthanna	Al-Semawa 2	Al-Mamlaha	MU06	9382	36988	394%
Muthanna	Al-Semawa 2	Al-Mahdi	MU07	8243	2935	36%
Muthanna	Al-Semawa 2	Al-Rahman	MU08	4800	7067	147%
Muthanna	Al-Semawa 2	Al-Noor	MU09	1732	1561	90%
Muthanna	Al-Semawa 2	Al-Noorain	MU10	1241	3250	262%
Muthanna	Al-Semawa 2	Al-Hadi	MU11	9200	14442	157%
Muthanna	Al-Semawa 2	Al-Jawadain	MU12	8000	13600	170%
Muthanna	Al-Semawa 2	Al-Mustafa	MU13	6786	3600	53%
Muthanna	Al-Semawa 2	Al-Hussein (Bssya)	MU14	8000	10345	129%
Muthanna	Al-Warka'a	Al-Warka'a Model	MU15	56242	53000	94%
Muthanna	Al-Warka'a	Al-Ghadeer	MU16	18956	22803	120%
Muthanna	Al-Warka'a	Al-Baidha	MU17	10971	12195	111%
Muthanna	Al-Warka'a	Ahi Albait	MU18	7750	19940	257%
Muthanna	Al-Warka'a	Zain Alabedain	MU19	4352	620	14%
Muthanna	Al-Warka'a	Al-Karamah	MU20	17713	27500	155%
Najaf	Najaf Al-Shimaly	Al-Emam Al-Jawad	NF01	45000	107000	238%
Najaf	Najaf Al-Shimaly	Al-Askary	NF02	56500	138502	245%
Najaf	Najaf Al-Shimaly	Al-Jami'a	NF03	16359	36777	225%

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Najaf	Najaf Al-Shimaly	Al-Naser	NF04	77000	79437	103%
Najaf	Najaf Al-Shimaly	Sayed Al-Shohada'a	NF05	52000	51657	99%
Najaf	Najaf Al-Shimaly	Al-Oroba	NF06	36000	52066	145%
Najaf	Najaf Al-Shimaly	Al-Wafa'a	NF07	11000	38664	351%
Najaf	Najaf Al-Shimaly	Al-Haydaria	NF08	48312	46265	96%
Najaf	Najaf Al-Shimaly	Al-Salam	NF09	29780	29951	101%
Najaf	Najaf Al-Shimaly	Abed Al-Saheb Dakheel	NF10	33382	65445	196%
Najaf	Najaf Al-Janooby	Al-Karamah	NF11	291229	32658	11%
Najaf	Najaf Al-Janooby	Khawla Zwain	NF12	53000	54252	102%
Najaf	Najaf Al-Janooby	Al-Redhweiah	Al-Redhweiah NF13 38638 57197		57197	148%
Najaf	Najaf Al-Janooby	Al-Ansar	NF14	41751	54441	130%
Najaf	Najaf Al-Janooby	Al-Quds	NF15	11530	18571	161%
Najaf	Najaf Al-Janooby	Hay Al-Mualemeen NF16 15339 29361		191%		
Najaf	Najaf Al-Janooby	Al-Emam Al-Hassn NF17 19000 22500		118%		
Najaf	Najaf Al-Janooby	Al-Madina Al-Qdima	NF18	62854	50588	80%
Najaf	Najaf Al-Janooby	15 Shaaban	NF19	33482	34000	102%
Najaf	Najaf Al-Shimaly	Al-Wafaa Al-Thani	NF20	26508	16000	60%
Ninawa	Al-Ayman	Bab Albeedh	NA01	31882	NA	NA
Ninawa	Al-Ayman	Al-Ghabry	NA02	36280	82160	226%
Ninawa	Al-Ayman	Al-Rabee'a	NA03	40460	60000	148%
Ninawa	Al-Ayman	Al-Hadba'a Training	NA04	45043	115200	256%
Ninawa	Al-Ayman	Al-Yarmook	NA06	55660	60622	109%
Ninawa	Al-Ayman	Mosul Al-Jadida	NA07	20358	NA	NA
Ninawa	Al-Ayman	Al-Mansour	NA08	53772	124800	232%
Ninawa	Al-Ayman	Al-Ma'amoon	NA09	33150	136000	410%
Ninawa	Al-Ayman	Nables-Model	NA10	855587	26000	3%
Ninawa	Al-Ayman	Al-Rafidain- Model	NA11	48652	128652	264%
Ninawa	Al-Ayman	Tamouz-Model	NA12	29386	103226	351%
Ninawa	Al-Ayman	Al-Shabkhon	NA13	15959	44000	276%
Ninawa	Al-Ayman	Hmaidaat	NA14	91100	36000	40%
Ninawa	Al-Ayman	Al-Hamam Al-Aleel	NA15	67335	120992	180%
Ninawa	Al-Ayman	Al-Mahalabia	NA16	355000	36000	10%
Ninawa	Al-Ayman	Albo Sayf	NA17	11000	15000	136%
Ninawa	Al-Ayman	Al-Jerin	NA18	15000	11944	80%

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Ninawa	Al-Ayman	Asky Mosul	NA19	11000	18490	168%
Ninawa	Al-Ayman	Al-Mawaly	NA20	75000	1800	2%
Ninawa	Al-Ayman	Al-Bowaire	NA21	7000	12000	171%
Ninawa	Al-Ayman	Mchareen	NA22	10350	21000	203%
Salah ad Din	Salah ad Din	Al-Razi	SD01	57586	7200	13%
Salah ad Din	Salah ad Din	Ebn Sena	SD02	51800	45000	87%
Salah ad Din	Salah ad Din	Ebn Rushed	SD03	20600	17000	83%
Salah ad Din	Salah ad Din	Al-Alam	SD04	49000	60000	122%
Salah ad Din	Salah ad Din	Al-Auja	SD05	14077	2880	20%
Salah ad Din	Salah ad Din	Erbedhe	SD06	19000	16526	87%
Salah ad Din	Salah ad Din	Al-Jama'ee	SD07	15000	9120	61%
Salah ad Din	Salah ad Din	Alboo Ajeel	SD08	30000	25000	83%
Salah ad Din	Salah ad Din	Albo Hayazie'e	SD09	2500	2200	88%
Salah ad Din	Salah ad Din	Owainat	SD10	4000	3500	88%
Salah ad Din	Salah ad Din	Al-Kharga	SD11	5000	6000	120%
Salah ad Din	Salah ad Din	Khuzamia	SD12	3200	2000	63%
Salah ad Din	Salah ad Din	Samarah	SD13	7000	3000	43%
Salah ad Din	Salah ad Din	Hamad Shehab	SD14	1100	4200	382%
Salah ad Din	Salah ad Din	Al-Suqoor	SD15	3200	2800	88%
Salah ad Din	Salah ad Din	Al-Mhzam	SD16	1811	6000	331%
Salah ad Din	Salah ad Din	Al-Aaly	SD17	2000	3100	155%
Sulaymaniyah	Sulaymaniyah	Rapareen	SU01	90000	28500	32%
Sulaymaniyah	Sulaymaniyah	Beker Jo	SU02	50000	65704	131%
Sulaymaniyah	Sulaymaniyah	Faeq Haji Ali	SU03	2749	10600	386%
Sulaymaniyah	Sulaymaniyah	Sachanar	SU04	100000	33444	33%
Sulaymaniyah	Sulaymaniyah	Shaheed jaza	SU05	18000	20517	114%
Sulaymaniyah	Sulaymaniyah	Farmanberan	SU06	36000	15875	44%
Sulaymaniyah	Sulaymaniyah	Shakrakah	SU07	2920	7575	259%
Sulaymaniyah	Sulaymaniyah	Sarwary	SU08	19645	25477	130%
Sulaymaniyah	Sulaymaniyah	Kareza Weshek	SU09	19500	29142	149%
Sulaymaniyah	Sulaymaniyah	Kani Kurda	SU10	11004	15352	140%
Sulaymaniyah	Raniah	Kewa Resh	SU11	59042	40447	69%
Sulaymaniyah	Sulaymaniyah	Ibraheem Ahmed	SU12	10000	19500	195%
Sulaymaniyah	Raniah	Srkbekan	SU13	3669	11302	308%

Province	District	Clinic Name	Clinic ID	Target Population	Annual Clinic Visits	Average No. Visits per Capita
Sulaymaniyah	Raniah	Bengerd	SU14	7000	10296	147%
Sulaymaniyah	Raniah	Khadran	SU15	5000	16000	320%
Sulaymaniyah	Raniah	Hussein Bstaseeny	SU16	50000	20230	40%
Sulaymaniyah	Raniah	Shkartah	SU17	11330	16861	149%
Sulaymaniyah	Raniah	Zarawah	SU18	11473	17317	151%
Sulaymaniyah	Raniah	Shaheedan/Qalaa Deza	SU19	23600	11329	48%
Sulaymaniyah	Raniah	Rapreen/Qalaa Deza	SU20	23600	13479	57%
Wasit	Al-Kut 2	Ebn Al-Haitham	WA01	55445	151512	273%
Wasit	Al-Kut 2	Al-Mustafa	WA02	14760	3115	21%
Wasit	Al-Kut 2	Al-Shefa'a	WA03	14263	4941	35%
Wasit	Al-Kut 2	Al-Estiqlal	WA04	20039	19009	95%
Wasit	Al-Kut 2	Al-Hawra'a	WA05	181181	17604	10%
Wasit	Al-Kut 2	Al-Jihad	WA06	63966	96000	150%
Wasit	Al-Kut 2	Abdulla Ben Rawaha	WA07	22536	21565	96%
Wasit	Al-Kut 2	Ammar Ben Yasser	WA08	7811	2115	27%
Wasit	Al-Kut 2	Naheat Wasit	WA09	8221	3522	43%
Wasit	Al-Kut 2	Al-Bsrogia	WA10	3100	1700	55%
Wasit	Al-Noumaina	Albo Mohammed	WA11	8644	2800	32%
Wasit	Al-Noumaina	Al-Noumania	WA12	108296	47742	44%
Wasit	Al-Noumaina	Al-Ahrar	WA13	34379	39451	115%
Wasit	Al-Noumaina	Al-Mazak	WA14	14300	17000	119%
Wasit	Al-Noumaina	Al Mutanabi	WA15	10316	5457	53%
Wasit	Al-Noumaina	Aba Ther Alghafari	WA16	10000	2100	21%
Wasit	Al-Noumaina	Al-Esr'a	WA17	12023	839	7%
Wasit	Al-Noumaina	Al-Karadah	WA18	5000	3552	71%

Total compliance scores – Patient Satisfaction/Exit Interview components

Table 102: Total patient satisfaction overall compliance scores – PHCCs

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Basrah	Al-Jubaila	BA05	0.99	1	1	1	1
Maysan	Al-Sadiq	MN10	0.99	1	1	1	1
Maysan	Al-Ameer	MN12	0.97	1	1	1	0.99
Maysan	Ksaibah	MN16	0.95	1	1	1	0.99
Maysan	Al-Qassma	MN17	0.94	1	1	1	0.99
Maysan	Al-Sader	MN18	0.98	1	1	1	0.99
Dhi-Qar	Al-Urooba	TQ17	0.94	1	1	1	0.99
Maysan	Shaheed Alwatan	MN06	1	1	1	0.9	0.98
Maysan	Al-Sadrain	MN13	0.95	1	0.98	1	0.98
Baghdad	Al-Salam	BK07	1	1	0.86	1	0.97
Dhi-Qar	Al-Shaheed Wael	TQ05	0.89	1	1	1	0.97
Maysan	Ali Al-Hadi	MN11	0.95	1	0.96	0.93	0.96
Maysan	Al-Zahra'a	MN08	1	1	0.75	1	0.94
Ninawa	Al-Rafidain- Model	NA12	0.97	1	0.8	1	0.94
Ninawa	Hmaidaat	NA15	0.91	1	0.84	1	0.94
Ninawa	Al-Jerin	NA19	0.86	1	0.9	1	0.94
Maysan	Dijlah	MN01	0.97	1	0.94	0.83	0.93
Maysan	Al-Hassan Al-Askry	MN02	0.99	1	0.72	1	0.93
Ninawa	Mosul Al-Jadida	NA08	0.89	1	0.88	0.95	0.93
Ninawa	Al-Bowaire	NA22	0.93	1	0.8	1	0.93
Salah ad Din	Alboo Ajeel	SD08	0.78	1	1	0.93	0.93
Salah ad Din	Albo Hayazie'e	SD09	0.85	1	0.98	0.88	0.93
Dhi-Qar	Al-Naser	TQ06	0.93	0.95	0.96	0.88	0.93
Baghdad	Al-Yarmouk	BK10	0.91	0.95	0.84	0.98	0.92
Baghdad	Al-Idresssi	BR19	0.89	1	0.83	0.95	0.92
Maysan	Al-Quds	MN09	0.96	1	0.74	1	0.92
Baghdad	Al-Dakhelia	BK02	0.83	1	0.84	0.98	0.91
Maysan	Ali Alredha	MN07	1	1	0.7	0.93	0.91
Ninawa	Bab Albeedh	NA02	0.86	1	0.78	1	0.91
Ninawa	Al-Ma'amoon	NA10	0.84	1	0.8	1	0.91
Ninawa	Tamouz-Model	NA13	0.84	1	0.8	1	0.91

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Baghdad	Al-Zoweya	BR04	0.96	0.9	0.76	1	0.9
Diyala	Al-Wajehia	DY05	0.9	0.95	0.89	0.87	0.9
Karbala	Hay Al-Mowathafeen	KR05	0.95	1	0.84	0.8	0.9
Maysan	Al-Yaroom	MN04	1	0.9	0.74	0.95	0.9
Muthanna	Al-Karamah	NA01	0.92	0.9	0.86	0.93	0.9
Ninawa	Al-Rabee'a	NA04	0.86	1	0.8	0.95	0.9
Ninawa	Al-Hadba'a Training	NA06	0.81	1	0.78	1	0.9
Karbala	Hay Al-Mulhaq	KR07	0.82	0.95	0.96	0.85	0.89
Ninawa	Al-Ghabry	NA03	0.87	0.95	0.84	0.85	0.88
Najaf	Al-Quds	NF15	0.91	0.8	0.8	1	0.88
Sulaymaniyah	Shakrakah	SU07	0.86	1	0.67	1	0.88
Dhi-Qar	Al-Emam Al-Qaem	TQ08	0.86	1	0.9	0.75	0.88
Baghdad	Al-Eskan	BK04	0.84	1	0.84	0.8	0.87
Maysan	Al-Uruba	MN05	0.97	1	0.65	0.85	0.87
Maysan	Al-Eskan	MN14	0.86	1	0.88	0.75	0.87
Ninawa	Al-Mahalabia	NA17	0.73	1	0.76	1	0.87
Salah ad Din	Al-Razi	SD01	0.76	1	0.82	0.9	0.87
Basrah	Al-Rabatt	BA12	0.88	0.9	0.78	0.88	0.86
Babil	Al-Hilla 2	BB12	0.75	0.7	1	1	0.86
Diyala	Thiyaba	DY10	0.9	0.85	0.76	0.92	0.86
Karbala	Hay Abbas	KR06	0.9	1	0.8	0.75	0.86
Maysan	Al-Mezbbania	MN15	0.93	0.5	1	1	0.86
Ninawa	Nables-Model	NA11	0.66	1	0.76	1	0.86
Salah ad Din	Al-Alam	SD04	0.73	1	0.8	0.9	0.86
Basrah	Al-Kawthar	BA15	0.77	0.95	0.74	0.95	0.85
Babil	Al-Hilla 2	BB18	0.85	0.9	0.82	0.83	0.85
Duhok	Bastaky	DK14	0.87	1	0.84	0.7	0.85
Maysan	Al-Emam Al-Hussein	MN03	0.94	1	0.68	0.8	0.85
Babil	Al-Hilla 2	BB10	0.8	0.7	0.88	1	0.84
Baghdad	Al-Mansour	BK08	0.94	0.55	0.98	0.88	0.84
Ninawa	Al-Yarmook	NA07	0.84	1	0.6	0.93	0.84
Najaf	Al-Emam Al-Jawad	NF01	0.97	0.7	0.86	0.85	0.84
Najaf	Al-Wafaa Al-Thani	NF20	0.88	0.85	0.7	0.95	0.84

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Dhi-Qar	Al-Fajer	TQ07	0.74	1	0.92	0.68	0.84
Duhok	Kemp Meqbaly	DK17	0.94	0.95	0.7	0.75	0.83
Najaf	Al-Karamah	NF11	0.78	0.9	0.7	0.93	0.83
Salah ad Din	Al-Aaly	SD17	0.76	1	0.8	0.78	0.83
Anbar	Albo Sumaeeda'a	AN15	0.75	1	0.74	0.8	0.82
Baghdad	Al-Karkh	BK09	0.96	0.75	0.68	0.88	0.82
Duhok	Aazadi	DK10	0.83	0.95	0.68	0.83	0.82
Duhok	Paurdy	DK11	0.92	1	0.62	0.75	0.82
Najaf	Al-Wafa'a	NF07	0.83	0.9	0.74	0.83	0.82
Salah ad Din	Ebn Sena	SD02	0.71	0.9	0.84	0.83	0.82
Salah ad Din	Erbedhe	SD06	0.67	0.88	0.86	0.88	0.82
Dhi-Qar	Sayed Al-Shohada'a	TQ04	0.79	1	0.8	0.7	0.82
Baghdad	Al-Sabbiat	BK18	0.76	0.85	0.82	0.83	0.81
Diwaniya	Diwaniya	DI18	0.95	1	0.44	0.85	0.81
Muthanna	Al Shefa'a	MU04	0.88	0.85	0.72	0.78	0.81
Najaf	Hay Al-Mualemeen	NF16	0.88	0.85	0.7	0.8	0.81
Duhok	Kemp Balqous	DK18	0.88	0.9	0.68	0.75	0.8
Diyala	Al-Haronia	DY09	0.96	1	0.56	0.7	0.8
Baghdad	Al-Shaheed Abdul Shaheb Kakheel	BK15	0.79	1	0.86	0.5	0.79
Duhok	Maqbala	DK13	0.82	1	0.52	0.8	0.79
Najaf	Sayed Al-Shohada'a	NF05	0.94	0.55	0.84	0.85	0.79
Najaf	AI-Emam AI-Hassn	NF17	0.76	0.9	0.56	0.93	0.79
Babil	Al-Hilla 2	BB13	0.8	0.6	0.84	0.9	0.78
Baghdad	Al-Zahra'a	BK12	0.86	1	0.76	0.5	0.78
Baghdad	Al-Khateeb	BK21	0.86	1	0.82	0.43	0.78
Karbala	Hay Al-Wafa'a	KR10	0.84	1	0.84	0.45	0.78
Najaf	Al-Madina Al-Qdima	NF18	0.93	0.5	0.68	1	0.78
Sulaymaniyah	Farmanberan	SU06	0.9	0.88	0.56	0.8	0.78
Anbar	Al-Sejaria	AN14	0.65	0.95	0.66	0.83	0.77
Duhok	Mrena	DK16	0.86	1	0.49	0.75	0.77
Kirkuk	Klozi	KE13	0.99	0.65	0.76	0.67	0.77
Karbala	Bedaa't Shareef	KR19	0.8	0.95	0.81	0.53	0.77

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Muthanna	Al-Hussein	MU14	0.97	0.55	0.82	0.75	0.77
Muthanna	Al-Ghadeer	MU16	0.7	0.85	0.94	0.58	0.77
Najaf	Al-Askary	NF02	0.75	0.7	0.68	0.95	0.77
Salah ad Din	Samarah	SD13	0.71	0.7	0.84	0.85	0.77
Sulaymaniyah	Kewa Resh	SU12	0.91	0.8	0.54	0.83	0.77
Dhi-Qar	Al-Hakeem	TQ01	0.7	0.95	0.56	0.86	0.77
Anbar	Al-Khalidia	AN05	0.81	0.75	0.66	0.83	0.76
Baghdad	Al-Hurria Alawal	BK13	0.95	0.8	0.68	0.63	0.76
Baghdad	Fakhr Aldeen Al-Jameel	BR03	0.81	0.75	0.84	0.63	0.76
Baghdad	Sendibad	BR14	0.9	0.95	0.76	0.42	0.76
Muthanna	Al-Hurria	MU01	0.89	0.8	0.64	0.73	0.76
Ninawa	Asky Mosul	NA20	0.8	0.6	0.74	0.9	0.76
Najaf	15 Shaaban	NF19	0.77	0.7	0.66	0.9	0.76
Babil	Al-Hilla 2	BB16	0.87	0.9	0.52	0.73	0.75
Baghdad	Al-Shaikh Omar	BR02	0.84	0.8	0.52	0.85	0.75
Muthanna	Al-Mahdi	MU07	0.73	0.95	0.64	0.68	0.75
Salah ad Din	Al-Kharga	SD11	0.71	0.8	0.68	0.83	0.75
Sulaymaniyah	Shaheed jaza	SU05	0.94	0.9	0.5	0.68	0.75
Dhi-Qar	Qa'lat Sukar-Model	TQ03	0.67	0.9	0.6	0.81	0.75
Dhi-Qar	Al-Rifaey	TQ09	0.8	0.9	0.6	0.7	0.75
Baghdad	Al-Rahmania	BK01	0.83	0.9	0.9	0.33	0.74
Baghdad	Al-Salhia	BK05	0.84	0.9	0.83	0.4	0.74
Baghdad	Al-Noor	BK17	0.93	0.75	0.7	0.6	0.74
Baghdad	Saeeda	BR16	0.81	0.8	0.74	0.6	0.74
Diwaniya	Diwaniya	DI15	0.62	0.9	0.56	0.88	0.74
Diyala	Al-Umrania	DY13	0.96	1	0.34	0.65	0.74
Diyala	Duwylia	DY14	0.95	1	0.42	0.58	0.74
Ninawa	Al-Mansour	NA09	0.68	1	0.52	0.75	0.74
Najaf	Al-Redhweiah	NF13	0.91	0.7	0.46	0.88	0.74
Sulaymaniyah	Kareza Weshek	SU09	0.94	0.55	0.58	0.9	0.74
Babil	Al-Hilla 2	BB06	0.65	0.95	0.54	0.8	0.73
Babil	Al- Hilla 2	BB19	0.82	0.7	0.54	0.85	0.73
Baghdad	Al-Iraq Al-Jadid	BK20	0.87	0.7	0.68	0.65	0.73

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Baghdad	Al-Noor Training Center	BK22	0.9	0.65	0.76	0.6	0.73
Duhok	Krykrw	DK12	0.77	0.75	0.66	0.73	0.73
Karbala	Al-Taff	KR16	0.68	1	0.73	0.5	0.73
Karbala	Kreed Kamona	KR22	0.8	0.9	0.75	0.45	0.73
Muthanna	Al-Rahman	MU08	0.9	0.65	0.6	0.78	0.73
Muthanna	Al-Baidha	MU17	0.79	0.9	0.46	0.75	0.73
Ninawa	Al-Shabkhon	NA14	0.59	1	0.54	0.78	0.73
Najaf	Khawla Zwain	NF12	0.8	0.8	0.46	0.85	0.73
Sulaymaniyah	Faeq Haji Ali	SU03	0.8	0.6	0.66	0.85	0.73
Dhi-Qar	Qal'at Sukar	TQ02	0.79	0.5	0.94	0.68	0.73
Baghdad	Al-Kadheemia Al-Awal	BK11	0.64	1	0.64	0.6	0.72
Baghdad	Al-Dolaei	BK16	0.9	0.65	0.64	0.7	0.72
Diyala	Zuhayrat	DY16	0.87	0.8	0.68	0.51	0.72
Karbala	Al-Wand	KR18	0.81	0.95	0.55	0.55	0.72
Muthanna	Al-Hassan Al-Askry	MU02	0.9	0.65	0.72	0.63	0.72
Muthanna	Al-Warka'a Model	MU15	0.86	0.7	0.6	0.73	0.72
Anbar	Al-Habania	AN10	0.84	0.65	0.56	0.8	0.71
Karbala	Ein Al-Tamr	KR09	0.87	0.9	0.72	0.35	0.71
Ninawa	Al-Hamam Al-Aleel	NA16	0.79	0.95	0.3	0.8	0.71
Najaf	Al-Haydaria	NF08	0.74	0.8	0.72	0.6	0.71
Najaf	Al-Salam	NF09	0.69	0.6	0.76	0.78	0.71
Najaf	Al-Ansar	NF14	0.77	0.65	0.64	0.78	0.71
Babil	Al-Hilla 2	BB09	0.86	0.9	0.6	0.45	0.7
Babil	Al-Hilla 2	BB17	0.7	0.65	0.7	0.75	0.7
Baghdad	Al-Karadah Al-Awal	BR05	0.78	0.7	0.52	0.8	0.7
Baghdad	Al-Mustansiriyah	BR06	0.78	0.7	0.52	0.8	0.7
Diyala	Sencha	DY17	0.84	1	0.5	0.45	0.7
Karbala	Al-Ruffa	KR14	0.93	0.9	0.47	0.5	0.7
Ninawa	Al-Mawaly	NA21	0.77	0.9	0.6	0.53	0.7
Najaf	Abed Al-Saheb Dakheel	NF10	0.74	0.8	0.4	0.88	0.7
Anbar	Al-Shuhada'a	AN06	0.63	0.75	0.66	0.73	0.69
Baghdad	Al-Washash	BK06	0.61	0.7	0.52	0.95	0.69
Diwaniya	Diwaniya	DI16	0.62	1	0.4	0.75	0.69

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Diyala	Al-Hamedia	DY08	0.99	1	0.28	0.48	0.69
Karbala	AL-Eskan	KR01	0.71	0.9	0.62	0.53	0.69
Karbala	Bab Baghdad	KR03	0.68	1	0.46	0.63	0.69
Muthanna	Al-Noor	MU09	0.95	0.65	0.38	0.78	0.69
Muthanna	Al-Noorain	MU10	0.93	0.65	0.54	0.65	0.69
Muthanna	Zain Alabedain	MU20	0.8	0.9	0.47	0.6	0.69
Sulaymaniyah	Khadran	SU16	0.82	0.8	0.48	0.65	0.69
Wasit	Aba Ther Alghafari	WA16	0.72	0.6	0.64	0.8	0.69
Anbar	Al-Omal	AN09	0.82	0.8	0.55	0.55	0.68
Baghdad	Al-Hurria	BK14	0.89	0.6	0.72	0.53	0.68
Kirkuk	Al-Amal Alsh'aby	KE03	0.9	0.65	0.64	0.53	0.68
Kirkuk	Alo Mahmoud	KE14	0.92	0.65	0.62	0.53	0.68
Baghdad	Al-Shalgeia	BK03	0.76	0.9	0.6	0.44	0.67
Duhok	Qassary	DK15	0.8	0.9	0.36	0.63	0.67
Kirkuk	Shuwan	KE06	0.99	0.55	0.56	0.57	0.67
Karbala	Al-Abbasia Al-Garbia	KR02	0.78	0.8	0.62	0.48	0.67
Sulaymaniyah	Sarwary	SU08	0.87	0.5	0.54	0.78	0.67
Anbar	Al-Adel	AN04	0.77	0.9	0.71	0.25	0.66
Anbar	Al-Rahma	AN17	0.7	0.5	0.66	0.78	0.66
Baghdad	Al-Gaylani	BR08	0.68	0.7	0.4	0.88	0.66
Diwaniya	Diwaniya	DI19	0.88	0.8	0.24	0.73	0.66
Karbala	Al-Husseinia	KR15	0.68	1	0.55	0.4	0.66
Anbar	Al-Qatana	AN03	0.67	0.88	0.55	0.5	0.65
Basrah	Al-Nahdha	BA02	0.61	0.65	0.54	0.8	0.65
Basrah	Al-Qadissiya	BA10	0.73	0.63	0.63	0.63	0.65
Baghdad	Al-Qanat	BR01	0.91	0.6	0.46	0.65	0.65
Muthanna	Al-Mustafa	MU13	0.83	0.5	0.44	0.83	0.65
Najaf	Al-Oroba	NF06	0.65	0.65	0.68	0.6	0.65
Anbar	Al-Jamhoory	AN02	0.94	0.7	0.48	0.45	0.64
Anbar	Al-Matheeq	AN08	0.65	0.5	0.54	0.85	0.64
Basrah	Mohammed Aldura	BA11	0.83	0.75	0.44	0.53	0.64
Basrah	Ez Eldeen Saleem	BA13	0.75	0.63	0.55	0.63	0.64
Babil	Al-Hilla 2	BB15	0.73	0.4	0.76	0.65	0.64

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Baghdad	Baghdad Al-Awal	BR10	0.78	0.75	0.76	0.28	0.64
Baghdad	Baghdad Al-Thani	BR11	0.76	0.6	0.56	0.65	0.64
Diwaniya	Diwaniya	DI06	0.68	0.65	0.66	0.58	0.64
Baghdad	Bab Al-Mouatham	BR09	0.89	0.7	0.38	0.55	0.63
Baghdad	Al-Dubat	BR17	0.93	0.7	0.4	0.5	0.63
Diwaniya	Diwaniya	DI01	0.86	0.75	0.46	0.45	0.63
Diwaniya	Diwaniya	DI09	0.66	1	0.28	0.58	0.63
Diyala	Al-Awashiq	DY15	0.94	0.75	0.48	0.34	0.63
Karbala	Hay Al Nassir	KR08	0.6	0.9	0.55	0.48	0.63
Karbala	Hay Al-Ghadeer	KR11	0.45	0.9	0.57	0.6	0.63
Sulaymaniyah	Hussein Bstaseeny	SU17	0.85	0.8	0.44	0.45	0.63
Sulaymaniyah	Shaheedan/Qalaa Deza	SU20	0.72	0.7	0.56	0.55	0.63
Wasit	Wasit Al-Jihad		0.64	0.75	0.48	0.65	0.63
Anbar	Anbar Al-Hamidhia		0.71	0.7	0.64	0.45	0.62
Erbil	Erbil Rasti		0.69	0.5	0.58	0.73	0.62
Babil	Al-Hilla 2	BB11	0.62	0.5	0.74	0.6	0.62
Babil	Al-Hilla 2	BB14	0.8	0.6	0.32	0.75	0.62
Diyala	Brawana	DY11	0.89	0.65	0.48	0.45	0.62
Wasit	Al-Karadah	WA18	0.86	0.5	0.48	0.65	0.62
Basrah	Al-Muafaqia	BA09	0.7	0.69	0.5	0.56	0.61
Babil	Al-Hilla 2	BB07	0.68	0.8	0.48	0.5	0.61
Baghdad	Hay Babil	BR07	0.78	0.45	0.54	0.65	0.61
Karbala	Al-Shabanat	KR13	0.76	0.4	0.52	0.75	0.61
Karbala	Aun Ibn Abdulah	KR17	0.41	0.85	0.82	0.38	0.61
Sulaymaniyah	Rapareen	SU01	0.66	0.65	0.58	0.55	0.61
Dhi-Qar	Al-Gharraf-Model	TQ11	0.62	0.75	0.68	0.4	0.61
Anbar	Al-Mala'ab	AN01	0.8	0.7	0.3	0.6	0.6
Anbar	Al-Sora	AN12	0.62	0.75	0.3	0.73	0.6
Basrah	14 Tamouz	BA01	0.6	0.8	0.32	0.68	0.6
Diyala	Abi Sayda	DY06	0.87	0.63	0.36	0.55	0.6
Diyala	Sansal	DY07	0.92	0.9	0.26	0.33	0.6
Kirkuk	Mulla Abdulla	KE04	0.92	0.5	0.54	0.43	0.6
Karbala	Al-Abbasia Al-Sharqia	KR04	0.69	0.75	0.5	0.48	0.6

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Karbala	Hay Al-Nidhal	KR12	0.6	0.85	0.7	0.25	0.6
Muthanna	Al-Salman	MU05	0.9	0.65	0.22	0.63	0.6
Ninawa	Albo Sayf	NA18	0.35	0.9	0.28	0.85	0.6
Anbar	Al-Bubaly	AN16	0.63	0.7	0.49	0.55	0.59
Erbil	Saruran	AR04	0.77	0.55	0.68	0.38	0.59
Basrah	Al-Junaina	BA04	0.52	0.75	0.32	0.75	0.59
Diwaniya	Diwaniya	DI07	0.81	0.6	0.46	0.5	0.59
Diwaniya	Diwaniya	DI11	0.91	0.3	0.64	0.53	0.59
Najaf	Al-Jami'a	NF03	0.72	0.68	0.4	0.55	0.59
Sulaymaniyah	Ibraheem Ahmed	SU13	0.85	0.7	0.52	0.3	0.59
Basrah	Al-Qushla	BA06	0.8	0.7	0.28	0.53	0.58
Baghdad	Baghdad Al-Sheheed Basher Al-Jazaeri		0.7	0.85	0.44	0.33	0.58
Muthanna	Al-Haydaria	I-Haydaria MU03 0.77 0.6 0.42		0.42	0.53	0.58	
Muthanna	Muthanna Ahi Albait		0.83	0.5	0.41	0.6	0.58
Najaf	Al-Naser	NF04	0.79	0.5	0.44	0.58	0.58
Sulaymaniyah	Beker Jo	SU02	0.87	0.35	0.41	0.7	0.58
Dhi-Qar	Hay Al-Mualemeen	TQ18	0.91	0.43	0.6	0.4	0.58
Anbar	Al-Naser	AN11	0.6	0.4	0.54	0.75	0.57
Baghdad	Dawood Al-Janabi	BR12	0.65	0.5	0.56	0.55	0.57
Baghdad	Al-Rasheed	BR15	0.88	0.4	0.34	0.65	0.57
Diyala	Mujama'a Hamreen	DY04	0.76	1	0.36	0.18	0.57
Muthanna	Al-Jawadain	MU12	0.95	0.4	0.26	0.68	0.57
Sulaymaniyah	Bengerd	SU15	0.9	0.6	0.4	0.38	0.57
Diwaniya	Diwaniya	DI03	0.71	0.7	0.32	0.5	0.56
Diwaniya	Diwaniya	DI17	0.86	0.75	0.1	0.53	0.56
Diyala	Al-Batool	DY03	0.69	0.8	0.32	0.42	0.56
Babil	Al-Hilla 2	BB02	0.52	0.8	0.38	0.5	0.55
Babil	Al-Hilla 2	BB03	0.59	0.8	0.34	0.48	0.55
Sulaymaniyah	Zarawah	SU19	0.76	0.45	0.4	0.58	0.55
Dhi-Qar	Al-Dawaya	TQ12	0.4	0.6	0.46	0.75	0.55
Anbar	Hsaiba Al-Sharqia	AN07	0.49	0.45	0.58	0.65	0.54
Erbil	Kurdistan	AR16	0.75	0.7	0.22	0.5	0.54

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Basrah	Al-Jomhoria	BA03	0.67	0.5	0.38	0.6	0.54
Basrah	Al-Ma'qal	BA07	0.63	0.5	0.53	0.5	0.54
Kirkuk	Hassar	KE10	0.84	0.3	0.64	0.37	0.54
Karbala	Al-Slamia	KR23	0.75	0.3	0.52	0.6	0.54
Muthanna	Al-Mamlaha	MU06	0.89	0.45	0.26	0.58	0.54
Dhi-Qar	Dhi-Qar Al-Khalissa		0.64	0.7	0.36	0.48	0.54
Basrah	Al-Emam Al-Hassan	BA14	0.71	0.69	0.4	0.33	0.53
Diwaniya	Diwaniya	DI13	0.87	0.25	0.52	0.48	0.53
Diyala	Al-Muqdadia Alawal	DY01	0.75	0.7	0.36	0.33	0.53
Kirkuk	Kirkuk Sarkaran		0.95	0.4	0.46	0.31	0.53
Karbala	Om Al-Hamam	KR20	0.55	0.3	0.55	0.73	0.53
Sulaymaniyah	Kani Kurda	SU11	0.6	0.55	0.46	0.53	0.53
Sulaymaniyah	Sulaymaniyah Srkbekan		0.92	0.55	0.3	0.35	0.53
Basrah	Basrah Al-Hadi		0.61	0.5	0.45	0.53	0.52
Babil	Al-Hilla 2	BB08	0.64	0.65	0.56	0.23	0.52
Baghdad	Zayoona	BR13	0.67	0.6	0.4	0.4	0.52
Sulaymaniyah	Shkartah	SU18	0.9	0.65	0.26	0.25	0.52
Kirkuk	Alton Kobry	KE02	0.8	0.5	0.34	0.41	0.51
Wasit	Al Mutanabi	WA15	0.57	0.5	0.4	0.55	0.51
Babil	Al-Hilla 2	BB05	0.73	0.6	0.28	0.4	0.5
Kirkuk	Qazal Yar	KE09	0.79	0.35	0.56	0.3	0.5
Dhi-Qar	Al-Dawya-Model	TQ13	0.62	0.4	0.3	0.68	0.5
Wasit	Al-Shefa'a	WA03	0.72	0.45	0.32	0.5	0.5
Diwaniya	Diwaniya	DI02	0.61	0.55	0.24	0.56	0.49
Duhok	Tenahi	DK04	0.6	0.56	0.4	0.38	0.49
Dhi-Qar	Al-Fatahea	TQ15	0.57	0.8	0.1	0.5	0.49
Dhi-Qar	Akad	TQ19	0.87	0.05	0.66	0.38	0.49
Anbar	Albu Ubaid	AN13	0.54	0.4	0.45	0.55	0.48
Anbar	Albo Faraj	AN19	0.46	0.6	0.42	0.43	0.48
Erbil	Manarah	AR11	0.65	0.5	0.28	0.5	0.48
Erbil	Zankoo	AR15	0.8	0.3	0.3	0.53	0.48
Kirkuk	Debis	KE01	0.71	0.3	0.44	0.47	0.48
Sulaymaniyah	Sachanar	SU04	0.86	0	0.28	0.78	0.48

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Erbil	New Ean Kawah	AR05	0.69	0.45	0.18	0.55	0.47
Erbil	Shrkarez	AR17	0.65	0.6	0.24	0.4	0.47
Diwaniya	Diwaniya	DI10	0.54	0.4	0.48	0.45	0.47
Muthanna	Al-Hadi	MU11	0.81	0.25	0.26	0.55	0.47
Wasit	Al-Noumania	WA12	0.58	0.55	0.24	0.53	0.47
Wasit	Al-Esr'a	WA17	0.71	0.45	0.18	0.55	0.47
Erbil	Mula Afandy	AR10	0.56	0.5	0.42	0.35	0.46
Erbil	Nurouz	AR12	0.64	0.4	0.3	0.45	0.45
Duhok	Patel	DK05	0.68	0.05	0.4	0.68	0.45
Duhok	Duban	DK06	0.56	0.25	0.52	0.48	0.45
Diyala	Al-Zahra'a	DY02	0.8	0.5	0.2	0.3	0.45
Dhi-Qar	Al-Quds	TQ14	0.52	0.75	0.04	0.5	0.45
Erbil	Erbil Terawah		0.55	0.5	0.22	0.48	0.44
Diwaniya	iwaniya Diwaniya		0.46	0.65	0.34	0.3	0.44
Diwaniya	Diwaniya	DI14	0.83	0.5	0.2	0.25	0.44
Wasit	Ammar Ben Yasser	WA08	0.54	0.35	0.62	0.25	0.44
Wasit	Al-Ahrar	WA13	0.67	0.25	0.25	0.6	0.44
Erbil	Hasrok	AR19	0.67	0.4	0.3	0.35	0.43
Karbala	Al-Hafidh	KR21	0.8	0.4	0.2	0.33	0.43
Salah ad Din	Owainat	SD10	0.71	0.3	0.44	0.28	0.43
Wasit	Al-Hawra'a	WA05	0.72	0.2	0.54	0.25	0.43
Erbil	Kuran Ean Kawah	AR02	0.57	0.5	0.28	0.33	0.42
Erbil	Shaheed Nafea Akrawi	AR13	0.49	0.5	0.3	0.38	0.42
Babil	Al-Hilla 2	BB04	0.56	0.5	0.36	0.28	0.42
Wasit	Abdulla Ben Rawaha	WA07	0.68	0.2	0.5	0.3	0.42
Babil	Al-Hilla 2	BB01	0.55	0.4	0.38	0.28	0.4
Erbil	Toraq	AR06	0.62	0.6	0	0.35	0.39
Salah ad Din	Al-Jama'ee	SD07	0.5	0.1	0.72	0.25	0.39
Salah ad Din	Khuzamia	SD12	0.35	0.4	0.56	0.25	0.39
Salah ad Din	Al-Suqoor	SD15	0.53	0.4	0.52	0.13	0.39
Erbil	Shaheed Najdi Haider	AR08	0.42	0.55	0.22	0.33	0.38
Diwaniya	Diwaniya	DI12	0.46	0.35	0.42	0.3	0.38
Duhok	Kelk	DK09	0.7	0	0.3	0.5	0.38

Province	Clinic Name	Clinic Code	Patients Satisfaction	Knowledge of Clinic Services	Knowledge of PHCPI Messages	Knowledge of Patient Rights	Average Score
Kirkuk	Yarchi	KE07	0.91	0.1	0.16	0.33	0.38
Wasit	Al-Mazak	WA14	0.45	0.35	0.44	0.3	0.38
Erbil	Shahedan	AR09	0.73	0.3	0.18	0.28	0.37
Duhok	Kharab Dem	DK08	0.69	0	0.28	0.5	0.37
Salah ad Din	Al-Auja	SD05	0.49	0.25	0.48	0.25	0.37
Salah ad Din	Hamad Shehab	SD14	0.33	0.3	0.6	0.25	0.37
Dhi-Qar	Al-Gharraf	TQ10	0.5	0.2	0.56	0.23	0.37
Duhok	Kulan	DK01	0.49	0.38	0.28	0.31	0.36
Kirkuk	Kluar	KE11	0.7	0	0.42	0.3	0.35
Diwaniya	Diwaniya	DI08	0.48	0.45	0.18	0.25	0.34
Diwaniya	Diwaniya Diwaniya		0.49	0.35	0.26	0.23	0.33
Wasit	Wasit Naheat Wasit		0.61	0.1	0.45	0.15	0.33
Erbil	Erbil Jiyan		0.39	0.45	0.28	0.15	0.32
Dhi-Qar	Aal Sakban	TQ20	0.61	0.05	0.52	0.1	0.32
Duhok	Khank	DK07	0.56	0	0.34	0.33	0.31
Salah ad Din	Al-Mhzam	SD16	0.45	0.25	0.3	0.23	0.31
Wasit	Al-Estiqlal	WA04	0.49	0.05	0.43	0.28	0.31
Wasit	Albo Mohammed	WA11	0.56	0.1	0.44	0.15	0.31
Duhok	Sharia	DK02	0.6	0.1	0.28	0.23	0.3
Salah ad Din	Ebn Rushed	SD03	0.6	0.3	0.02	0.28	0.3
Diwaniya	Diwaniya	DI20	0.6	0.3	0	0.25	0.29
Wasit	Al-Bsrogia	WA10	0.76	0	0.36	0	0.28
Erbil	Shaheed Mohammed Bajelan	AR07	0.24	0.25	0.29	0.3	0.27
Duhok	Aashti	DK03	0.46	0.1	0.26	0.25	0.27
Wasit	Al-Mustafa	WA02	0.71	0.05	0.24	0.1	0.27
Kirkuk	Belkana	KE12	0.64	0	0.08	0.33	0.26
Kirkuk	Qush Qayia	KE08	0.3	0.1	0.14	0.27	0.2
Wasit	Ebn Al-Haitham	WA01	0.44	0	0.08	0.13	0.16
Erbil	Betwate	AR18	0.18	0.2	0	0.18	0.14

Data Dictionary

The following information is an explanation of the coding system utilized in the survey tool and how the data is defined in the database. Variables and categories in the survey document were constructed and coded, and are defined below.

VO (Variable 0): PHCC number in province for survey team use (internal number)

V1 (Variable 1): Region

- 1. North region
 - Erbil
 - Sulaymaniya
 - Dohuk
 - Kirkuk
 - Salahaddin
 - Ninawa

2. Central region

- Baghdad
- Babil
- Anbar
- Diyala
- Karbala
- Wasit

3. South region

- Maysan
- Najaf
- Dhi Qar
- Basrah
- Muthanna
- Diwaniya

V2 (Variable 2): Province

Name of province PHCC is located (Example: Maysan)

V3 (Variable 3): District

Name of district in the city (Example: Al-Awal)

V4 (Variable 4): Name of PHCC Health Center

Specific name given to the clinic (Example: Al-Eskan)

V5 (Variable 5): Facility/Clinic Site ID Number

Specific number designated to the clinic (Example: MN14)

V6 (Variable 6): Clinic Type

- 1. Main
- 2. Main-Model
- 3. Main-Family Medicine
- 4. Sub

V7 (Variable 7): Pilot medical record

Is the clinic a pilot PHCC?

- 1. Yes
- 2. No

V8 (Variable 8): Date

Date of survey administration (Example: 08/14/2013)

V9 (Variable 9): Name of the respondent (Manager or **Health Care Provider)**

The name of the individual designated as the Manager or the contact at the PHCC who assisted the survey team. Some PHCC Directors/Managers refused to provide their name/contact information for security reasons, but this will be addressed in another section of the report.

V10 (Variable 10): Target population of the clinic (population served)

The number of target groups served by the clinic, which includes vulnerable groups and at-risk populations, such as children under 5, women and internally displaced people.

V11 (Variable 11): Number of beneficiaries in 2012 (patient visits)

The total number of patients/beneficiaries of services in 2012.

V12 (Variable 12): Total clinic staff

The total number of staff reported to be employed by the PHCC.

V13 (Variable 13): Total male clinic staff

The total number of male staff reported to be employed by the PHCC.

V14 (Variable 14): Total female clinic staff

The total number of female staff reported to be employed by the PHCC.

V15 (Variable 15): Total medical staff (doctors, dentists, pharmacists)

The total number of staff in the medical professions [of doctors, dentists, and pharmacists] reported to be employed by the PHCC.

V16 (Variable 16): Total paramedical staff

The total number of staff in the paramedical professions reported to be employed by the PHCC.

V17 (Variable 17): Total administrative staff

The total number of staff in administrative roles reported to be employed by the PHCC.

Q1 - Q174 (Question 1 through Question 174)

- 0. No / Never
- 1. Some / Partially / Sometimes
- 2. Yes / Essentially all / Most times
- 9. Not available

Survey Team Information

PHCPI survey teams were chosen based on competitive selection. The survey teams were composed of 72 qualified surveyors. 4points Group targeted health care professionals, such as doctors, pharmacists, dentists and medical school students to ensure quality data collection. In total, 60% of surveyors have a professional or academic background in the Iraqi health care system.

Province	Team	Name	Position	
Baghdad	To one d	Mr. Alsadiq Waleed Mohammed	Senior Data Collector	
Baghdad	Team 1	Mr. Zuhair Riyadh Mohammed	Data Collector	
Baghdad	T 0	Mr. Ahmed Naji Kadhim	Senior Data Collector	
Baghdad	Team 2	Mr. Atheer Abass Ali	Data Collector	
Baghdad			Senior Data Collector	
Baghdad	Team 3	Mr. Kazim Ihsan Mustafa	Data Collector	
Baghdad	To one 4	Mr. Riyadh Hamood Abdullah	Senior Data Collector	
Baghdad	Team 4	Mr. Musab Assad Naef	Data Collector	
Babil	Team 1	Mr. Hussein Talib Jijan	Senior Data Collector	
Babil	ream r	Mr. Ali Hussein Ali	Data Collector	
Babil	Team 2	Mr. Hassan Talib Jijan	Senior Data Collector	
Babil	ream z	Mr. Yassen Mahdi Eadaa	Data Collector	
Anbar	Mr. Mustafa Awad Mashaan		Senior Data Collector	
Anbar	Team 1	Mr. Ehab Yaseen Thyab	Data Collector	
Anbar	Team 2	Mr. Raad Sabah Jameel	Senior Data Collector	
Anbar	ream z	Mr. Raad Jumah Khamees	Data Collector	
Basrah	Ta a ma 1	Mr. Emad Shaker Sultan	Senior Data Collector	
Basrah	Team 1	Mr. Basil abd Alrahman Fayroz	Data Collector	
Basrah	Ta a ma . O	Mr. Anwar Aqeel Mahmood	Senior Data Collector	
Basrah	Team 2	Mr. Numan Aqeel Mahmood	Data Collector	
Kirkuk	Tooms 4	Mr. Mustafa Ismael Yousif	Senior Data Collector	
Kirkuk	Team 1	Mr. Abdul Rahman Felah Hasan	Data Collector	
Karbala	Tooms 4	Mr. Maitham Abood Ibrahim	Senior Data Collector	
Karbala	Team 1	Mr. Anwar Abd Al Amir Abd	Data Collector	

Province	Team	Name	Position
Karbala	.	Mr. Abbas Hassan Rahi	Senior Data Collector
Karbala	Team 1	Ms. Shatha Mohammed Ali	Data Collector
Najaf	T .	Mr. Ahmed Ibrahim Ali	Senior Data Collector
Najaf	Team 1	Mr. Hussam Mutashir Zan	Data Collector
Najaf	T 0	Mr. Maitham Ibrahim Ali	Senior Data Collector
Najaf	Team 2	Mr. Amar Yahia Ahmed	Data Collector
Diwanyia	T 4	Mr. Hameed Manea'a Dayekh	Senior Data Collector
Diwanyia	Team 1	Mr. Qasim Baqir Khadim	Data Collector
Diwanyia	T 0	Mr. Habeeb Muhsen Areef	Senior Data Collector
Diwanyia	Team 2	Mr. Tho Alfoqar Mohammed Naji	Data Collector
Dhi Qar	T 4	Mr. Muntaser Saady Ibrahim	Senior Data Collector
Dhi Qar	Team 1	Mr. Ahmed Qasim Lateef	Data Collector
Dhi Qar	T 0	Mr. Hussein Nasir Mutlak	Senior Data Collector
Dhi Qar	Team 2	Mr. Mohammed Khalid Kareem	Data Collector
Diyala		Mr. Arkan Jasim Mohammed	Senior Data Collector
Diyala	Team 1	Ms. Sawsan Yahya Jabur	Data Collector
Ninawa	T 4	Mr. Mazen Fazea Dagher	Senior Data Collector
Ninawa	Team 1	Mr. Azhar Mazin Mohammed	Data Collector
Ninawa	T 0	Mr. Mahran Abbas Hassan	Senior Data Collector
Ninawa	Team 2	Mr. Ali Abdullah Ahmed	Data Collector
Wasit	To one 1	Mr. Jasim Khalaf Sa'doon	Senior Data Collector
Wasit	Team 1	Mr. Mohammed Jamil Abdul hussein	Data Collector
Wasit	Ta a ma . O	Mr. Mohammed Alwan Malk	Senior Data Collector
Wasit	Team 2	Mr. Qudama Hisham Namaa	Junior Data Collector
Dohuk	Team 1	Mr. Salim Omer Ali	Senior Data Collector
Dohuk	ream r	Mr. Mateen Omer Ali	Data Collector
Dohuk	Toom 0	Mr. Nawar Abdulbaset Thanoon	Senior Data Collector
Dohuk	Team 2	Mr. Sabhan Abdullah Mohammed	Data Collector
Sulaymaniya	Toom 1	Dr. Ahmed Makki Homadi	Senior Data Collector
Sulaymaniya	Team 1	Dr. Farah Farouq Lotfi	Data Collector
Sulaymaniya	Toom 0	Mr. Mohammed Kamil Haider	Senior Data Collector
Sulaymaniya	Team 2	Mr. Mohammed Khalil	Data Collector

Province	Team	Name	Position
Erbil	To one 1	Mr. Ahmed Anwer Nooruldeen	Senior Data Collector
Erbil	Team 1	Mr. Mohamed Ehsan Hasan	Data Collector
Erbil	Ms. Hevi Mohammed shareef		Senior Data Collector
Erbil	Team 2	Ms. Roshna Teufik Rashid	Data Collector
Salah ad Din	T 4	Mr. Khatab Hafadh Ahmed	Senior Data Collector
Salah ad Din	Team 1	Mr. Laith Hussein Karim	Data Collector
Salah ad Din	Ta a va 0	Mr. Saddam Hameed Ahmed	Senior Data Collector
Salah ad Din	Team 2	Mr. Mouyad Jasim Lateef	Data Collector
Muthana			Senior Data Collector
Muthana	Team 1	Mr. Emad Salih Jasim	Data Collector
Muthana	Team 2	Mr. Sarmad Nahidh Amin	Senior Data Collector
Muthana	ream 2	Mr. Yasir Falih Hasan	Data Collector
Maysan	Team 1	Mr. Amer Musa Khalef	Senior Data Collector
Maysan	ieam i	Mr. Ahmed Sabih Ahmed	Data Collector
Maysan	Team 2	Mr. Mohammed Abdullah Sayhood	Senior Data Collector
Maysan	ream z	Mr. Hashim Ghaieb Moshi	Data Collector

Quality Control Results

Quality control measures were completed in a two-step process. USAID PHCPI Regional Coordinators verified each visit made by the survey teams to all 358 PHCC.

PHCPI staff randomly selected 32 PHCC staff members from 17 of 18 provinces for verification of the following five quality control questions:

- Were you visited by 4points surveyors?
- How long did the surveyors spend in your clinic?
- Do you feel the surveyors gathered appropriate information?
- Was the survey administered by at least two surveyors?
- Did the surveyors behave professionally?

PHCC staff members verified that 100% of the 32 sample PHCC were visited by survey teams of two surveyors (Senior Data Collector and Data Collector). All 32 respondents answered 'yes' that data collection teams collected appropriate information in a professional manner.

Respondents also included requested improvements for the PHCC. The top five responses included:

- More medical staff (doctors and nurses)
- · More available medicines
- · Generators for electricity
- Training for doctors
- · PHCC renovation and construction work.

It was observed that 63% of survey teams spent between three to five hours per PHCC.

Classification and Definition of Six PHCC Types

1. Main

Health facilities managed by a physician that provide a health services package according to primary health concepts of integrated services (maternal, child, school health, oral health, nutrition, control of communicable diseases, control of non-communicable diseases, health promotion and education).

Services provided eight hours per day, six days per week to a defined geographical area group of beneficiaries.

Population size more than 10.000 inhabitants with no less than five schools located at least ten kilometers away from a health facility.

Main PHCC structure is 2,500 to 3,000 meters in size with at least seven to ten rooms located on a main street.

2. Sub Center

Health facilities that provide a health services package according to the primary health concept of integrated services (maternal, child, school health, oral health, nutrition, control of communicable diseases, control of non-communicable diseases, health promotion and education) to a defined geographical area of beneficiaries managed by dentists or paramedics.

Provides services eight hours a day, six days per week. Population size is no more than 5,000 to 7,000 inhabitants with no less than two schools located at least five kilometers away from a health facility.

Sub PHCC structure is 1,000 to 1,500 meters in size with at least three to five rooms located on a main street.

3. Family Medicine Center

Health facilities that provide a health services package focusing on families rather than population approach (general medicine, surgery, gynecology, obstetrics, and pediatrics) to a defined geographical area of families. Family Medicine Centers are managed by specialized family medicine doctors.

Family Medicine provides services eight hours a day, six days per week. Population size is more than 40,000 inhabitants, with a school no less than 10 kilometers away from any nearby health facilities. Family Medicine PHCC structure is 2.500 to 3.000 meters in size with at least seven to ten rooms located on a main street.

4. Labor and Emergency Room

Includes the above mentioned services provided in the Main PHCCs, plus labor and emergency room services. Labor and Emergency Room PHCCs are located at least 20 kilometers away from a hospital, or 10 kilometers from a nearby Main PHCC. Service is provided 24 hours a day, six days a week.

5. Model Clinic

Includes the above mentioned services provided in the Main PHCCs, plus diagnostic x-ray and ultrasound services with a training hall.

6. Pilot

Includes the above mentioned services provided in the Main PHCCs, plus the new implementation of the integrated medical records paper based system.

Questions 139, 142, 145, and 146

Questions 139, 142, 145 and 146

Question 139: Can you tell me how many patients were referred last month?

Question 142: Do you know the population size of the area the PHCC serves? If yes, what is the population (please put

in comments)?

Question 145: Does your clinic have data on the number of women of reproductive age in the geographical area

served? If yes, what is the number of reproductive age women in the area served? (Put number

in remarks)

Do you have data on the number of children under 5 in the area served by your clinic? (If yes, put the Question 146:

number in remarks)

Table 103: Patient referrals, population size of area PHCC serves; Number of women of reproductive age in area served; Number of children under 5 years old in area served

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
Center	Anbar	Al-Mala'ab	AN01	26	29632	523	5000
Center	Anbar	Al Jamhoory	AN02	47	NA	2414	2142
Center	Anbar	Al-Qatana	AN03	NA	18230	4180	2600
Center	Anbar	Al-Khalidia	AN05	38	50000	586	NA
Center	Anbar	Al-Shuhada'a	AN06	NA	12000	2640	2040
Center	Anbar	Hsaiba Al-Sharqia	AN07	4	13000	2800	NA
Center	Anbar	Al-Matheeq	AN08	15	13500	2900	NA
Center	Anbar	Al-Omal	AN09	34	11200	2464	1904
Center	Anbar	Al-Habania	AN10	6	9100	2001	NA
Center	Anbar	Al-Naser	AN11	NA	2700	NA	NA
Center	Anbar	Al-Sora	AN12	NA	50000	NA	5000
Center	Anbar	Albu Ubaid	AN13	4	6500	1320	NA
Center	Anbar	Al Sejaria	AN14	2	NA	NA	NA
Center	Anbar	Albo Sumaeeda'a	AN15	NA	4500	NA	NA
Center	Anbar	Al Bubaly	AN16	NA	12500	NA	NA
Center	Anbar	Al-Rahma	AN17	2	4850	NA	NA
Center	Anbar	Al-Hamidhia	AN18	5	6000	1320	240
Center	Anbar	Albo Faraj	AN19	8	NA	2031	NA
Center	Anbar	Gerttan	AN20	NA	4250	1100	NA
North	Erbil	Terawah	AR01	NA	NA	NA	6148
North	Erbil	Kuran Eah Kawa	AR02	250	NA	NA	NA

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
North	Erbil	Jiyan	AR03	NA	30313	NA	NA
North	Erbil	Saruran	AR04	156	11227	NA	NA
North	Erbil	Toraq	AR06	14	NA	NA	NA
North	Erbil	Shaheed Mohammed Bajelan	AR07	142	84156	2000	13186
North	Erbil	Shaheed Najdi Haider	AR08	220	NA	6463	1098
North	Erbil	Shahedan	AR09	174	NA	86	86
North	Erbil	Mula Afandy	AR10	600	NA	NA	NA
North	Erbil	Nurouz	AR12	200	59308	NA	NA
North	Erbil	Rasti	AR14	18	19500	NA	NA
North	Erbil	Zankoo	AR15	29	48444	NA	NA
North	Erbil	Kurdistan	AR16	35	65229	NA	NA
North	Erbil	Shrkarez	AR17	163	20000	NA	NA
North	Erbil	Betwate	AR18	127	8167	NA	NA
North	Erbil	Hasrok	AR19	NA	12000	NA	NA
South	Basrah	14 Tamouz	BA01	305	630000	NA	NA
South	Basrah	Al-Nahdha	BA02	NA	45000	1800	7650
South	Basrah	Al-Jomhoria	BA03	462	41500	NA	NA
South	Basrah	Al-Junaina	BA04	NA	30142	6551	562
South	Basrah	Al-Jubaila	BA05	NA	24750	6551	4123
South	Basrah	Al-Qushla	BA06	108	21700	NA	NA
South	Basrah	Al-Ma'qal	BA07	1302	57000	NA	NA
South	Basrah	Al-Hadi	BA08	466	24990	NA	NA
South	Basrah	Al-Muafaqia	BA09	266	30000	NA	NA
South	Basrah	Al-Qadissiya	BA10	287	30000	NA	NA
South	Basrah	Mohammed Aldura	BA11	114	17000	NA	NA
South	Basrah	Al-Rabatt	BA12	NA	16000	3520	2720
South	Basrah	Ez Eldeen Saleem	BA13	268	24000	479	4555
South	Basrah	AI-Emam AI-Hassan	BA14	462	24000	NA	NA
South	Basrah	Al-Kawthar	BA15	NA	27651	6144	5097
Center	Babil	Al-Bager	BB01	597	43830	9635	6136
Center	Babil	Al Khalise	BB02	NA	NA	NA	63
Center	Babil	Marjan	BB03	NA	22943	420	3352
Center	Babil	Al Wardia	BB04	373	NA	5942	3784

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
Center	Babil	Al-Qadhia	BB05	793	54065	11848	7569
Center	Babil	Babil Training Center	BB06	2600	NA	759	5798
Center	Babil	Al-Kawthar	BB07	290	12250	2693	1711
Center	Babil	Al-Nahda	BB08	412	12193	2680	1707
Center	Babil	Al-Hadi	BB09	588	25670	470	3750
Center	Babil	Nader Model	BB10	7000	45000	798	138
Center	Babil	Sayed Moussa	BB12	1	NA	770	600
Center	Babil	Albo Musaad	BB13	18	11800	2596	1534
Center	Babil	Al-Atayei	BB14	NA	8125	117216	NA
Center	Babil	Al Dolab	BB15	NA	7150	21	NA
Center	Babil	Al-Sadah	BB16	1484	7100	3	NA
Center	Babil	Kweikhat	BB17	195	NA	NA	NA
Center	Babil	Hweesh Al Said	BB18	NA	NA	NA	16
Center	Babil	Al Ghadeer	BB19	7	NA	10	NA
Center	Baghdad	Al-Rahmania	BK01	47	40125	8691	5375
Center	Baghdad	Al-Dakhelia	BK02	48	36540	660	508
Center	Baghdad	Al-Shalgeia	BK03	234	29570	6294	3892
Center	Baghdad	Al Eskan	BK04	72	NA	8140	5034
Center	Baghdad	Al-Salhia	BK05	130	43658	10033	6205
Center	Baghdad	Al-Washash	BK06	NA	72648	1260	755
Center	Baghdad	Al Salam	BK07	106	NA	NA	NA
Center	Baghdad	Al-Mansour	BK08	49	24308	5265	3256
Center	Baghdad	Al-Karkh	BK09	120	56865	12317	NA
Center	Baghdad	Al-Yarmouk	BK10	17	28553	516	397
Center	Baghdad	Al-Kadheemia Al-Awal	BK11	52	60852	13181	8152
Center	Baghdad	Al-Zahra'a	BK12	16	54864	11884	7350
Center	Baghdad	Al-Hurria Alawal	BK13	20	123500	25068	4272
Center	Baghdad	Al-Hurria	BK14	102	64406	14427	8923
Center	Baghdad	Al-Shaheed Abdul Shaheb Kakheel	BK15	66	48630	10533	6514
Center	Baghdad	Al-Dolaei	BK16	89	66624	14431	8925
Center	Baghdad	Al-Noor	BK17	30	35315	7416	4439
Center	Baghdad	Al-Sabbiat	BK18	56	75865	15932	9536

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
Center	Baghdad	Al-Sheheed Basher Al-Jazaeri	BK19	30	105644	22882	14152
Center	Baghdad	Al-Iraq Al-Jadid	BK20	27	27969	16829	10408
Center	Baghdad	Al-Khateeb	BK21	10	9482	2054	1270
Center	Baghdad	Al-Noor Traning center	BK22	104	30038	6506	4024
Center	Baghdad	Al Qanat	BR01	96	NA	NA	NA
Center	Baghdad	Al Sheikh Omar	BR02	269	NA	NA	NA
Center	Baghdad	Fakhr Aldeen Al-Jameel	BR03	127	13774	3857	2112
Center	Baghdad	Al-Zoweya	BR04	73	17085	NA	NA
Center	Baghdad	Al Karadah Al Awal	BR05	40	NA	NA	NA
Center	Baghdad	Hay Babil	BR07	13	25780	8613	4362
Center	Baghdad	Al-Gaylani	BR08	38	17900	3874	2117
Center	Baghdad	Bab Al-Mouatham	BR09	117	15000	4200	2300
Center	Baghdad	Baghdad Al Awal	BR10	211	NA	5619	NA
Center	Baghdad	Baghdad Al-Thani	BR11	249	30561	NA	NA
Center	Baghdad	Dawood Al Janabi	BR12	280	NA	NA	NA
Center	Baghdad	Zayoona	BR13	47	NA	NA	NA
Center	Baghdad	Sendibad	BR14	154	42724	11963	1606
Center	Baghdad	Al Rasheed	BR15	146	NA	NA	NA
Center	Baghdad	Saeeda	BR16	175	36564	10238	5605
Center	Baghdad	Al Dhubat	BR17	41	NA	NA	NA
Center	Baghdad	Al-Idresssi	BR19	NA	29048	8133	NA
South	Diwaniya	Al-Sader 1	DI01	786	21991	NA	NA
South	Diwaniya	Al-Sader 2	DI02	766	17102	7036	4348
South	Diwaniya	Al-Sadiq	DI03	325	34034	613	4908
South	Diwaniya	Al-Eskan Al-Qadeem	DI04	739	25336	14015	3343
South	Diwaniya	Hay Al-Wihda	DI05	650	47000	NA	NA
South	Diwaniya	Al-Jomhuri	DI06	NA	32300	7329	3974
South	Diwaniya	Al-Sader 4	DI07	607	24418	NA	NA
South	Diwaniya	Al-Daghara	DI08	567	59838	13160	10172
South	Diwaniya	Al-Eskan Al-Senaee	DI09	NA	49650	7693	5038
South	Diwaniya	Efak Alawal	DI10	521	43055	788	1175
South	Diwaniya	Efak Althani	DI11	634	27397	NA	NA
South	Diwaniya	Summer	DI12	406	45716	10058	7772

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
South	Diwaniya	Al-Badeer	DI13	219	46671	10226	7934
South	Diwaniya	Nafar	DI14	1034	15450	3399	2627
South	Diwaniya	Al-Hamza Alawal	DI15	800	57000	13132	10147
South	Diwaniya	Al-Hamza Althani	DI16	244	50593	8264	6383
South	Diwaniya	Al-Sadeer	DI17	134	39538	8698	6721
South	Diwaniya	Al-Shanafia	DI18	15	251970	5707	4410
South	Diwaniya	Al-Shanafia Alawal	DI19	37	35000	1400	5949
South	Diwaniya	Al-Taboo	DI20	6	3000	NA	500
North	Duhok	Kulan	DK01	318	150000	14000	NA
North	Duhok	Sharia	DK02	12	13268	2919	NA
North	Duhok	Aashti	DK03	41	23000	5187	NA
North	Duhok	Tenahi	DK04	164	13000	2851	2203
North	Duhok	Patel	DK05	14	4893	1076	NA
North	Duhok	Duban	DK06	50	140000	12000	NA
North	Duhok	Khank	DK07	22	21000	4407	NA
North	Duhok	Kharab Dem	DK08	16	2431	535	NA
North	Duhok	Kelk	DK09	6	2474	544	NA
North	Duhok	Aazadi	DK10	75	22000	NA	NA
North	Duhok	Paurdy	DK11	3	2305	507	369
North	Duhok	Krykrw	DK12	17	2452	539	392
North	Duhok	Maqbala	DK13	NA	1237	272	193
North	Duhok	Bastaky	DK14	3	2848	827	110
North	Duhok	Qassary	DK15	57	3254	716	521
North	Duhok	Mrena	DK16	7	2597	571	416
North	Duhok	Kemp Meqbaly	DK17	15	2635	580	422
North	Duhok	Kemp Balqous	DK18	13	2507	552	401
Center	Diyala	Al-Muqdadia Alawal	DY01	NA	30000	205	NA
Center	Diyala	Al-Zahra'a	DY02	NA	30330	134	NA
Center	Diyala	Al-Batool	DY03	51	38000	631	NA
Center	Diyala	Mujama'a Hamreen	DY04	46	17000	42	NA
Center	Diyala	Al-Wajehia	DY05	76	40000	22	16
Center	Diyala	Abi Sayda	DY06	287	22000	NA	NA
Center	Diyala	Sansal	DY07	24	32500	586	NA

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
Center	Diyala	Al-Hamedia	DY08	NA	10050	NA	NA
Center	Diyala	Al-Haronia	DY09	NA	10018	183	NA
Center	Diyala	Thiyaba	DY10	NA	8500	NA	NA
Center	Diyala	Brawana	DY11	NA	4332	NA	NA
Center	Diyala	Al-Umrania	DY13	NA	6750	NA	NA
Center	Diyala	Duwylia	DY14	NA	2554	NA	NA
Center	Diyala	Al-Awashiq	DY15	NA	5000	NA	NA
Center	Diyala	Zuhayrat	DY16	NA	14800	NA	NA
Center	Diyala	Sencha	DY17	NA	4165	NA	NA
North	Kirkuk	Debis	KE01	62	NA	1028	NA
North	Kirkuk	Alton Kobry	KE02	69	5152	2864	NA
North	Kirkuk	Al-Amal Alsh'aby	KE03	NA	NA	164	NA
North	Kirkuk	Mulla Abdulla	KE04	98	NA	3197	NA
North	Kirkuk	Sarkaran	KE05	NA	NA	400	NA
North	Kirkuk	Shuwan	KE06	NA	NA	1201	NA
North	Kirkuk	Yaychi	KE07	33	NA	1354	NA
North	Kirkuk	Qush Qayia	KE08	NA	NA	2495	NA
North	Kirkuk	Qazal Yar	KE09	9	NA	1637	NA
North	Kirkuk	Hassar	KE10	19	NA	NA	NA
North	Kirkuk	Kluar	KE11	12	NA	661	NA
North	Kirkuk	Belkana	KE12	NA	NA	616	NA
North	Kirkuk	Klozi	KE13	NA	NA	250	NA
North	Kirkuk	Alo Mahmoud	KE14	10	NA	1016	NA
Center	Karbala	Al-Eskan	KR01	400	52927	387	NA
Center	Karbala	Al Abbasia Al-Garbia	KR02	101	40802	NA	NA
Center	Karbala	Bab Baghdad	KR03	150	24969	NA	NA
Center	Karbala	Al-Abbasia Al-Sharqia	KR04	232	69858	483	NA
Center	Karbala	Hay Al Mowathefeen	KR05	315	NA	5919	NA
Center	Karbala	Hay Abbas	KR06	265	35428	7884	NA
Center	Karbala	Hay Al-Mulhaq	KR07	NA	37453	8240	NA
Center	Karbala	Hay Al Nassir	KR08	774	51000	10231	NA
Center	Karbala	Ein Al-Tamr	KR09	19	24627	5418	NA
Center	Karbala	Hay Al-Wafa'a	KR10	297	39689	8327	NA

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
Center	Karbala	Hay Al-Ghadeer	KR11	426	50825	440	139
Center	Karbala	Hay Al-Nidhal	KR12	460	29213	6244	5500
Center	Karbala	Al-Shabanat	KR13	NA	7421	1295	5556
Center	Karbala	Al-Ruffa	KR14	88	6325	1352	3674
Center	Karbala	Al-Husseinia	KR15	292	40000	701	11625
Center	Karbala	Al-Taff	KR16	129	27461	4668	4186
Center	Karbala	Aun Ibn Abdulah	KR17	23	44273	11405	5517
Center	Karbala	Al-Wand	KR18	49	12500	3750	4869
Center	Karbala	Bedaa't Shareef	KR19	5	3929	286	7200
Center	Karbala	Om Al-Hamam	KR20	3	10720	2148	4187
Center	Karbala	Al-Hafidh	KR21	NA	7453	1615	883
Center	Karbala	Kreed Kamona	KR22	7	5050	670	1135
Center	Karbala	Al-Slamia	KR23	NA	7222	1091	2380
South	Maysan	Dijlah	MN01	144	15100	3322	NA
South	Maysan	Al-Hassan Al-Askry	MN02	1115	54391	11966	NA
South	Maysan	Al-Emam Al-Hussein	MN03	NA	24388	7069	NA
South	Maysan	Al-Yaroom	MN04	100	35667	7847	4637
South	Maysan	Al-Uruba	MN05	491	45000	10308	NA
South	Maysan	Shaheed Alwatan	MN06	3000	31000	5000	6000
South	Maysan	Ali Alredha	MN07	263	14237	NA	NA
South	Maysan	Al-Zahra'a	MN08	348	41933	9225	NA
South	Maysan	Al-Quds	MN09	235	33639	7575	NA
South	Maysan	Al-Sadiq	MN10	400	41645	8974	NA
South	Maysan	Ali Al-Hadi	MN11	2560	NA	6430	NA
South	Maysan	Al-Ameer	MN12	1065	NA	9840	NA
South	Maysan	Al-Sadrain	MN13	284	NA	5667	NA
South	Maysan	Al-Eskan	MN14	207	46919	10324	NA
South	Maysan	Al-Mezbbania	MN15	NA	1136	NA	NA
South	Maysan	Ksaibah	MN16	10	2171	6	NA
South	Maysan	Al-Qassma	MN17	35	1475	NA	NA
South	Maysan	Al-Sader	MN18	100	5000	846	NA
South	Muthanna	Al-Hurria	MU01	NA	9542	2099	1622
South	Muthanna	Al-Hassan Al-Askry	MU02	NA	29000	27000	NA

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
South	Muthanna	Al Shefa'a	MU04	NA	17212	3555	NA
South	Muthanna	Al-Salman	MU05	3	4000	880	NA
South	Muthanna	Al-Mamlaha	MU06	NA	9382	1938	1759
South	Muthanna	Al-Mahdi	MU07	3	8243	1371	1607
South	Muthanna	Al-Rahman	MU08	NA	4800	921	NA
South	Muthanna	Al-Noor	MU09	1732	327	NA	NA
South	Muthanna	Al Noorain	MU10	NA	1241	235	NA
South	Muthanna	Al-Hadi	MU11	25	9200	2246	NA
South	Muthanna	Al-Jawadain	MU12	26	8000	1531	NA
South	Muthanna	Al-Mustafa	MU13	1	6786	1401	NA
South	Muthanna	Al-Hussein	MU14	1	8000	2099	NA
South	Muthanna	Al-Warka'a Model	MU15	35	59242	12300	NA
South	Muthanna	Al-Ghadeer	MU16	NA	18956	3799	NA
South	Muthanna	Al-Baidha	MU17	35	10917	2255	1508
South	Muthanna	Ahi Albait	MU18	7	7750	1600	NA
South	Muthanna	Zain Alabedain	MU19	6	4352	898	NA
South	Muthanna	Al-Karamah	MU20	1	17713	3897	2303
North	Ninawa	Bab Albeedh	NA01	169	31882	7014	NA
North	Ninawa	Al-Ghabry	NA02	266	36280	7966	NA
North	Ninawa	Al-Rabee'a	NA03	450	40460	8901	6878
North	Ninawa	Al-Hadba'a Training Center	NA04	2400	45043	151	7720
North	Ninawa	Al-Yarmook	NA06	552	55660	14082	NA
North	Ninawa	Mosul Al-Jadida	NA07	131	20358	4348	3360
North	Ninawa	Al-Mansour	NA08	1934	53772	11830	9141
North	Ninawa	Al-Ma'amoon	NA09	779	33150	606	468
North	Ninawa	Nables-Model	NA10	83	85557	15069	14545
North	Ninawa	Al-Rafidain- Model	NA11	554	48652	893	NA
North	Ninawa	Tamouz-Model	NA12	419	29683	6465	NA
North	Ninawa	Al-Shabkhon	NA13	112	15959	3511	NA
North	Ninawa	Hmaidaat	NA14	200	91100	1670	1290
North	Ninawa	Al-Hamam Al-Aleel	NA15	382	67335	17812	NA
North	Ninawa	Al-Mahalabia	NA16	157	35500	810	6246
North	Ninawa	Albo Sayf	NA17	170	11000	NA	NA

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
North	Ninawa	Al-Jerin	NA18	150	15000	NA	NA
North	Ninawa	Asky Mosul	NA19	25	11000	NA	NA
North	Ninawa	Al-Mawaly	NA20	94	7500	1628	1258
North	Ninawa	Al-Bowaire	NA21	33	7000	NA	NA
North	Ninawa	Mchareen	NA22	35	10350	NA	NA
South	Najaf	AI-Emam AI-Jawad	NF01	126	45000	7645	NA
South	Najaf	Al-Askary	NF02	183	50500	1025	NA
South	Najaf	Al-Jami'a	NF03	90	16359	NA	572
South	Najaf	Al-Naser	NF04	44	77000	14448	11160
South	Najaf	Sayed Al-Shohada'a	NF05	9	52000	11076	8566
South	Najaf	Al-Oroba	NF06	103	36000	7920	6120
South	Najaf	Al-Wafa'a	NF07	70	11000	2200	1700
South	Najaf	Al-Haydaria	NF08	NA	48312	1519	477
South	Najaf	Al-Salam	NF09	32	29780	6552	5062
South	Najaf	Abed Al-Saheb Dakheel	NF10	70	33382	612	111
South	Najaf	Al-Karamah	NF11	15	29129	316	NA
South	Najaf	Khawla Zwain	NF12	58	53000	426	NA
South	Najaf	Al-Redhweiah	NF13	63	38638	144	656
South	Najaf	Al-Ansar	NF14	79	41751	675	6266
South	Najaf	Al Quds	NF15	48	NA	42	199
South	Najaf	Hay Al Mualemeen	NF16	15339	NA	2607	NA
South	Najaf	AI-Emam AI-Hassn	NF17	5	19000	42	42
South	Najaf	Al Madian Al Qadima	NF18	71	NA	227	1097
South	Najaf	15 Shaaban	NF19	31	33482	621	364
South	Najaf	Al-Wafaa Al-Thani	NF20	53	26508	4791	3702
North	Salah ad Din	Al-Razi	SD01	140	57586	12669	9790
North	Salah ad Din	Ebn Sena	SD02	90	51800	11396	8806
North	Salah ad Din	Ebn Rushed	SD03	NA	27300	NA	NA
North	Salah ad Din	Al-Alam	SD04	NA	40000	8580	6630
North	Salah ad Din	Al-Auja	SD05	NA	14077	NA	NA
North	Salah ad Din	Erbedhe	SD06	100	19000	4180	3230
North	Salah ad Din	Al-Jama'ee	SD07	NA	15000	NA	NA
North	Salah ad Din	Albo Ajeel	SD08	90	NA	NA	NA

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
North	Salah ad Din	Albo Hayazie'e	SD09	NA	2200	NA	NA
North	Salah ad Din	Owainat	SD10	NA	4000	NA	NA
North	Salah ad Din	Al-Kharga	SD11	80	5000	827	616
North	Salah ad Din	Khuzamia	SD12	NA	3200	1000	600
North	Salah ad Din	Samarah	SD13	NA	7000	NA	700
North	Salah ad Din	Hamad Shehab	SD14	NA	1100	NA	NA
North	Salah ad Din	Al-Suqoor	SD15	NA	3100	NA	NA
North	Salah ad Din	Al-Aaly	SD17	NA	2000	NA	NA
North	Sulaymaniya	Rapareen	SU01	NA	90000	NA	NA
North	Sulaymaniya	Beker Jo	SU02	123	NA	891	NA
North	Sulaymaniya	Shaheed Jaza	SU05	7	18000	NA	161
North	Sulaymaniya	Farmanberan	SU06	19	6000	491	NA
North	Sulaymaniya	Shakrakah	SU07	1	2920	NA	25
North	Sulaymaniya	Kareza Weshek	SU09	246	19500	5000	NA
North	Sulaymaniya	Kani Kurda	SU10	18	11004	NA	NA
North	Sulaymaniya	Ibraheem Ahmed	SU12	9	10000	NA	148
North	Sulaymaniya	Srkbekan	SU13	60	3662	NA	NA
North	Sulaymaniya	Bengerd	SU14	NA	7000	NA	NA
North	Sulaymaniya	Khadran	SU15	20	5000	NA	NA
North	Sulaymaniya	Hussein Bstaseeny	SU16	NA	50000	NA	1345
North	Sulaymaniya	Shkartah	SU17	NA	11330	2379	1473
North	Sulaymaniya	Zarawah	SU18	35	NA	NA	NA
North	Sulaymaniya	Rapreen/Qalaa Deza	SU20	NA	23600	4967	3075
South	Dhi-Qar	Al-Hakeem	TQ01	379	45800	956	NA
South	Dhi-Qar	Qal'at Sukar	TQ02	54	45000	667	NA
South	Dhi-Qar	Qa'lat Sukar-Model	TQ03	98	55000	957	NA
South	Dhi-Qar	Sayed Al-Shohada'a	TQ04	NA	2500	NA	NA
South	Dhi-Qar	Al Shaheed Wael	TQ05	NA	NA	136	136
South	Dhi-Qar	Al-Naser	TQ06	18	41292	860	482
South	Dhi-Qar	Al-Fajer	TQ07	951	35000	144	257
South	Dhi-Qar	Al-Emam Al-Qaem	TQ08	4	55747	554	5150
South	Dhi-Qar	Al-Rifaey	TQ09	98	44505	927	519
South	Dhi-Qar	Al Gharaf	TQ10	357	NA	NA	NA

Region	Province	Clinic Name	Clinic ID	# of Patient Referrals	Population size of area	# of women of reproductive age	# of children under 5
South	Dhi-Qar	Al Gharaf - Model	TQ11	275	NA	NA	NA
South	Dhi-Qar	Al Dawaya	TQ12	1	NA	NA	NA
South	Dhi-Qar	Al-Quds	TQ14	NA	NA	8064	NA
South	Dhi-Qar	Al-Fatahea	TQ15	126	NA	NA	527
South	Dhi-Qar	Al-Khalissa	TQ16	200	NA	595	NA
South	Dhi-Qar	Al-Urooba	TQ17	NA	45682	359	218
South	Dhi-Qar	Hay Al Mualemeen	TQ18	502	NA	389	159
South	Dhi-Qar	Akad	TQ19	65	NA	NA	NA
South	Dhi-Qar	Aal Sakban	TQ20	NA	NA	470	NA
Center	Wasit	Ebn Al-Haitham	WA01	NA	12198	9426	NA
Center	Wasit	Al-Mustafa	WA02	NA	14760	1455	2709
Center	Wasit	Al-Shefa'a	WA03	56	14263	2115	3110
Center	Wasit	Al-Estiqlal	WA04	NA	20039	4200	2737
Center	Wasit	Al Hawra'a	WA05	NA	NA	1313	2127
Center	Wasit	Al Jihad	WA06	86	NA	2112	3430
Center	Wasit	Abdulla Ben Rawaha	WA07	NA	22536	2056	3835
Center	Wasit	Ammar Ben Yasser	WA08	NA	7811	1406	1328
Center	Wasit	Naheat Wasit	WA09	NA	8221	1809	1398
Center	Wasit	Albo Mohammed	WA11	NA	8644	1963	1476
Center	Wasit	Al-Noumania	WA12	1143	108296	37816	40118
Center	Wasit	Al Arar	WA13	139	NA	7563	5844
Center	Wasit	Al-Mazak	WA14	14	14300	2576	2801
Center	Wasit	Al Mutanabi	WA15	5	10316	NA	1753
Center	Wasit	Aba Ther Alghafari	WA16	NA	10000	2046	NA
Center	Wasit	Al Esra'a	WA17	12023	NA	2647	NA
Center	Wasit	Al-Karadah	WA18	NA	5000	5	NA

Table 104: Patient referrals, population size, reproduction age and children under 5 years old — Average by province

Region	Province	Average # of patient referrals (July 2013)	Population size PHCCs serve – Average	# of women of reproductive age – Average	# of children under 5 years old – Average
North	Erbil	164	358344	2850	5130
North	Duhok	49	22883	2828	559
North	Kirkuk	39	5152	1299	139
North	Ninawa	433	35821	6422	5656
North	Salah ad Din	100	16824	6442	4339
North	Sulaymaniyah	54	19847	2746	1038
Center	Anbar	16	15498	2021	2704
Center	Babil	1104	22739	10391	2781
Center	Baghdad	95	25381	9338	5057
Center	Diyala	97	17250	257	16
Center	Karbala	212	28598	3931	3536
Center	Wasit	1923	19722	5231	5337
South	Basrah	404	69582	4174	4118
South	Diwaniya	472	46353	7435	5338
South	Maysan	647	26247	6960	5319
South	Muthanna	156	12351	3890	1760
South	Najaf	868	37697	3310	3073
South	Dhi-Qar	223	41170	1160	931

Table 105: Population size, women of reproductive age and children under 5 years old - Average by region

Region	# of patient referrals	Population size PHCCs serve – Average	# of women of reproductive age – Average	# of children under 5 years old – Average
North	140	76479	3765	2810
Center	575	21531	5195	3239
South	462	38900	4488	3423